





## NJ Cohort 5 - Collaborative Learning Session 7 Handout - August 2025

You will receive a handout after each collaborative learning session to provide a summary of key takeaways from the session and action items that should guide your work until your next TeamBirth Coaching Call.

For more information on the below items, review the session slides and resources on the Cohort webpage: <a href="https://www.njhcqi.org/teambirthnjcohorts">www.njhcqi.org/teambirthnjcohorts</a> (Password: NJcohorts2022!)

## **Key Takeaways from the Learning Session**

Conduct Patient Surveying	Capture patient experience at baseline and post-launch using the patient survey to ensure TeamBirth progress and impact
Launch TeamBirth	Plan for launch activities to signal to staff and leadership when huddles should start

## **Action Items**

Before our next coaching call, work on the following items:

General	Review preview session handouts or the task timeline to ensure progress on activities
Provide Training & Practice	Put your training plan into action ( <a href="HOW TO">HOW TO</a>   Provide training & practice huddles):  • Ensure all staff and providers complete LMS training videos ( <a href="Training Resources">Training Resources</a> )  • Provide practice huddle opportunities to staff and providers on day and night shift.
Conduct Patient Surveys	<ul> <li>Review the <u>survey template</u></li> <li>Modify your survey process as needed. Use the <u>Patient-Surveying-Scripting</u> with staff distributing and collecting surveys to support patient conversations about it.</li> </ul>
Launch TeamBirth	<ul> <li>Select a launch date in October</li> <li>Plan launch events- let us know how we can support the day (sharing remarks with staff, etc.). Please plan to allow QI to observe a huddle in L&amp;D and PP.</li> </ul>

**NEXT COACHING CALL:** Please bring updates on the above and questions or concerns to discuss.

**NEXT LEARNING SESSION** 

**No Collaborative Learning Session in September** as you focus on completing staff and provider practice huddles and prepare for go-live.