





TeamBirth: Process Innovation for Clinical Safety, Effective Communication, and Dignity in Childbirth

NJ Cohort 5 Collaborative Learning Session #7 August 27, 2025



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Learning Session Agenda

Introduction	
TeamBirth Core Knowledge & Skills	Recap: Helpful Resources
TeamBirth Implementation	 Share Out On Current Core Activities: All Staff & Clinician Training
Looking Ahead	Takeaways From TodayAction Items



NJHCQI TeamBirth Websites

Access Cohort 5 resources at this **private website:**

www.njhcqi.org/teambirthnjcohorts
Password: NJcohorts2022!

Public TeamBirth NJ website:

www.njhcqi.org/shared-decision-making



HO WE ARE OUR WORK MEDIA

TEAMBIRTH NJ COHORT RESOURCE PAGE

TeamBirth is a shared decision-making program that aims to improve safe and respectful childbirth care.

It involves a series of team huddles and other tools used during labor and delivery, to improve communication and ensure care that aligns with patient preferences.

Developed by Ariadne Labs, TeamBirth was designed to operationalize best practices in communication, teamwork, and clinical care, in collaboration with experts from the major professional organizations in obstetrics in the United States, including ACOG, SMFM, ACNM, and AWHONN. The goal is to ensure these practices are occurring reliably with all patients throughout every labor.

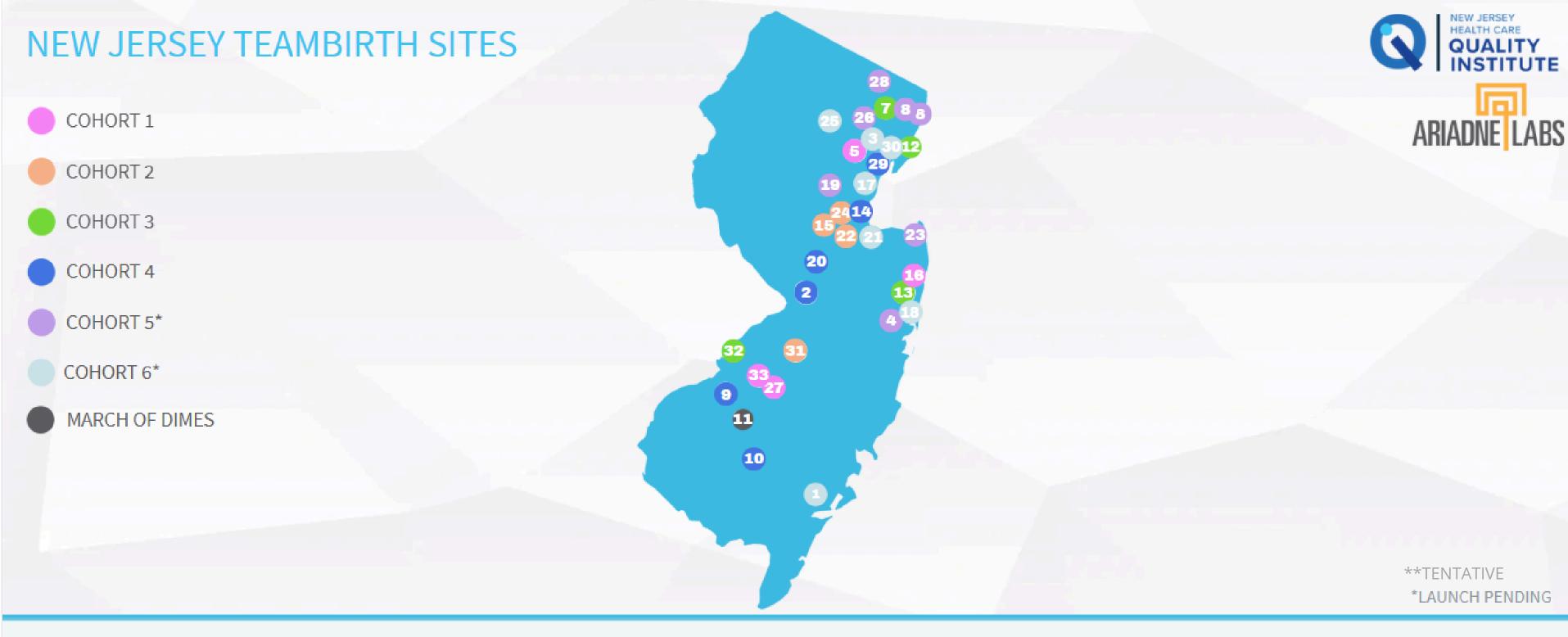


COLLABORATIVE LEARNING SESSION SLIDES COHORT 2 COHORT 3 SEE RESOURCES SEE RESOURCES COHORT 5 SEE RESOURCES

RESOURCES

GENERAL TEAMBIRTH INFORMATION

DISCUSSION GUIDES



- 1. Atlanticare Regional Medical Center *
- 2. Capital Health Medical Center Hopewell
- 3. Chilton Medical Center *
- 4. Community Medical Center*
- 5. Cooperman Barnabas Medical Center
- 6. Englewood Health*
- 7. Hackensack University Medical Center
- 8. Holy Name Medical Center*
- 9. Inspira Medical Center Mullica Hill

- 10. Inspira Medical Center Vineland
- 11. Jefferson Washington Township Hospital
- 12. Jersey City Medical Center
- 13. Jersey Shore University Medical Center
- 14. JFK University Medical Center
- 15. Mary V. O'Shea Birth Center
- 16. Monmouth Medical Center
- 17. Newark Beth Israel *
- 18. Ocean University Medical Center *

- 19. Overlook Medical Center*
- 20. Penn Medicine Princeton Medical Center
- 21. Raritan Bay Medical Center *
- 22. Robert Wood Johnson University Hospital
- 23. Riverview Medical Center*
- 24. Saint Peter's University Hospital
- 25. St. Clare's Medical Center *
- 26. St. Joseph's University Medical Center*
- 27. The Midwifery Birth & Wellness Center

- 28. The Valley Hospital*
- 29. Trinitas Regional Medical Center*
- 30. University Hospital**
- 31. Virtua Mount Holly Hospital
- 32. Virtua Our Lady of Lourdes Hospital
- 33. Virtua Voorhees Hospital



TeamBirth Core Knowledge & Skills

Resource Spotlight





TEAMBIRTH BASICS

Huddle Key Behaviors

TeamBirth Huddles are structured team conversations that occur throughout birthing care. Huddles are prompted by the visual shared planning tool that structures communication and provides space to document.

PLAN

TEAM



KEY BEHAVIOR

Promote the role of each team member: birthing person, support person, all relevant clinicians

- . To ensure all roles have valuable input in shareddecision making
- · To establish psychological safety by providing an invitation and ongoing opportunity to participate

DETAILS

- · Verbalize that a huddle is occurring
- · Start introductions with the patient followed by their support person
- · Ensure relevant clinicians members are included
- · May include additional information (e.g. here until 7 pm shift change)

DETAILS

INTENT

- · Content should be written in patient friendly
- · Discuss at every Huddle even if no change is made

2. Baby

To ensure transparency and precision during care

· To facilitate clear communication and shared-

· Can be updated more frequently as needed

PREFERENCES



KEY BEHAVIOR

Elicit patient preferences, thoughts, & concerns to inform the current plan

- . To humanize the person giving birth & gain insight to what matters most now
- To give customized clinical care
- · To facilitate equitable care

- · May include referencing a birth plan
- · Expect preferences to change over time
- · Opportunity to discuss expectations
- Should be written in the patient's word choice (e.g. break water vs AROM)

NEXT HUDDLE

decision making



KEY BEHAVIOR

Distinguish the care plans:

1. Me (birthing person)

3. Labor Progress

Set shared expectations for the timing of the next huddle

- . To reduce uncertainty for the patient and support
- · To facilitate situational awareness

- · Anyone can request a huddle at any time
- · Identify planned times for huddles (e.g. next labor evaluation, at a specific time)
- Identify likely reasons to initiate an as needed huddle (e.g. if pain increases, a decision needs to be made)
- May occur in-person or over the phone

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When To Huddle 2-pager



WHEN TO HUDDLE



TeamBirth sets the standard for team communication throughout every birthing journey. TRIAGE / OBED ----- 0----

KEY MOMENTS describe when it is essential to use TeamBirth throughout each birthing journey.

Adapting these moments to fit your unique context and identifying the sparks that team members will use to identify when to huddles is essential.



- · High risk / Antepartum
- · Active labor care planning
- · Scheduled C-section · Transfer from other facility
- · Postpartum readmission

- · Internal monitoring
- . Use of the Assisted Delivery Discussion Guide to guide discussions

· Pain management

- about doing an assisted delivery (i.e. vacuum, forceps) or c-section

Postpartum:

- Hemorrhage
- Blood pressure management
- Pain management

- Antibiotics
- · Hypoglycemia / Supplemental feedings
- · Hyperbilirubinemia / Phototherapy
- Procedures
- NICU observation or transfer



all team members

mBirth huddle?

ir support people

one when needed

ROUTINE

- · Post-birth debrief
- · Daily rounds · Provider handoff
- · Bedside handoff
- Lactation
- Discharge · Tuck-in (before bed to plan for night contingencies)

Adapting When to Huddle

TeamBirth will look different based on:

- · Your specific unit structure
- · Your patient's unique preferences and needs

Which of these key moments always sparks a huddle for your team?

Identifying your key moments and their sparks



What are your team's key moments that spark a TeamBirth huddle?

INITIAL	KEY DECISIONS & CHANGES TO CARE P	LAN ROUTINE		
 Triage / OBED use of the Admission Discussion Guide Admission: Induction High risk / Antepartum Active labor care planning Scheduled C-section Transfer from other facility Postpartum readmission 	 Laboring: Use of the Labor Support Guide AROM Augmentation Pain management Delivery: Internal monitoring Use of the Assisted Delivery Discussion Guide to guide diabout doing an assisted delivery (i.e. vacuum, forceps) or Postpartum: 			
	 Hemorrhage Blood pressure management Pain management 	Adapting When to Huddle TeamBirth will look different based on: • Your specific unit structure		

"Are we going to start supplementing with formula?"



Antibiotics

Newborn:

- Hypoglycemia / Supplemental feedings
- Hyperbilirubinemia / Phototherapy
- Procedures
- NICU observation or transfer

- Your specific unit structure
- Your patient's unique preferences and needs

Which of these key moments always sparks a huddle for your team?

Resource Spotlight

Huddle Intro Scripting



EXAMPLES | TeamBirth Huddle Intro Scripting



The first TeamBirth key behavior is to promote the role of each team member and introduce TeamBirth. Ensure each patient knows what TeamBirth is by adapting and sharing these scripting examples.

"On our unit, we use a care process called TeamBirth. It's our way of making sure that you, your support people, and our care team are all working together and staying aligned throughout your care journey from admission to discharge."

"We'll have short team huddles with you to talk through your plan of care-especially when something changes, like a new medication, an intervention, or any shift in direction. During

Script Key Points

- · TeamBirth ensures teamwork and consistent transparent communication
- This process is used for all birthing patients
- The purpose is to ensure you [the patient and support person] can share your preferences and needs and be a part of decision making for your care
- The board is a reminder of key parts of the TeamBirth huddle

these huddles, you're encouraged to ask questions, share your preferences, and tell us what's important to you."

"You can also request a huddle at any time if you have a concern or want to talk through a change in your plan. These conversations will continue from the time you're admitted until you go home. For some people with an uncomplicated birth, there may be just a few-but if anything unexpected comes up, we'll always come together as a team to keep you informed, involved, and supported."

EXAMPLE: BADGE BUDDIES

Penn Med Princeton in New Jersey gave staff scripting to keep on their badges:

"Welcome to Labor & Delivery! Here at this hospital, we practice TeamBirth which means we will be "Huddling" with you and your healthcare team all throughout your labor. We will be discussing your preferences, addressing your concerns, and collaborating on a plan of care for you and your baby."



"We use a process here called TeamBirth, which helps make sure your voice is heard throughout your stay. We encourage you to join in team huddles, -where we review your plan of care, make decisions together, and check in on what matters most to you."

"These huddles happen any time there's a new decision to make-like starting a medication or changing a plan-but you can also ask for a huddle any time if something doesn't feel right or you just want to talk things through. You and your support people are always part of the team."

"Even if your labor is uncomplicated, we'll check in at key points. And if anything unexpected comes up, we'll pause, regroup, and make sure you understand everything and have a chance to ask questions. TeamBirth continues from admission through discharge—we're here to partner with you every step of the way."



Huddle Debrief Guide

Huddle Debrief Guide



Core to successful TeamBirth and quality improvement is gathering real world data on Huddles in order to provide timely and actionable feedback that supports behavior change and improvement.

Prioritize time with teams to reflect on huddles and opportunities for improvement.

Consider the following prompts as a guide to debrief with teams after a huddle

TEAM

Promote the role of each team member and introduce the purpose of TeamBirth

- Did everyone share their name and role on the team?
- 2. Was it written on the board?
- 3. How was the huddle initiated, and did everyone understand its purpose?

Use the Huddle Observation Form as a Guide for Discussion

Questions 15 - 17 & 19 on the form provide the basic format for coaching. For each question, refer back to the observation documented on the form and elicit additional observations from participants in the huddle.

- 15 | What went well during the huddle?
- 16 | What challenges were observed or experienced?
- 17 | How could the team improve next time?
- 19 | What else do you want to share about the huddle

PREFERENCES

Elicit patient preferences, thoughts, and concerns to inform the current plan

4. What open-ended questions were used to encourage Follow-up: Can someone give an the patient to share their preferences and concerns?

example of an open-ended question used during the huddle?

- 5. How was the patient able to express what was important to them during the conversation?
- 6. How was the patient able to express what was important to them during the conversation?

Follow-up: How did the team respond to the patient's concerns or preferences?

7. Were the preferences listed on the shared-planning board?

Resource Spotlight

Huddle Flow 1-Pager



Shared Planning Tool Word Bank



HUDDLE FLOW



What does a huddle look like in action? Each huddle is unique to the moment, the team, and the patient. However, there is a general flow that huddles follow as the core components get used and the key behaviors are demonstrated.

Initiate a Huddle & Introduce the Team

- Explain the reason for calling a TeamBirth huddle
- Introduce each person and write names and roles on the TeamBirth board
- · Ensure the appropriate team members are present (including support people indicated by the patient)

Discuss Clinical Assessments & Care Options

- Talk about the reason for calling the huddle
- Outline options for the plan of care
 - o Clearly differentiate between recommendations and/or interventions for the:
 - well-being of the patient
 - well-being of the baby
 - the progression of labor
 - Include the option of doing nothing yet
- Discuss considerations for each option

State the next anticipated TeamBirth huddle

- Give a time frame, or name what would spark another huddle
- Always reassure that any team member can request a huddle for any reason

Elicit Preferences, Concerns, & Needs

Ask patients about their goals and any concerns with open-ended questions like:

- What matters most to you?
- What are you worried about?
- What do you want us to know that is important to you?

Use Shared Decision-Making to Create Plans

- Leverage the elicited preferences and any new concerns or questions the patient has to decide on the updated plan
- o Ensure all team members have the opportunity to share thoughts, concerns, questions and ideas.
- Write the new plan briefly on the board, using patient-friendly words in the relevant section: Me, Baby, Labor Progress
- Be clear about how any changes to the plan will (or will not) affect any other plans in place



Shared Planning Tool Word Bank



This resource provides examples of patient friendly language for use when filling out each section of the shared planning tool during a TeamBirth huddle.



TEAM



Who is on the team?

Write down the names of the birthing person and their support people as well as any relevant labor and delivery or postpartum clinicians. In addition to names, consider noting roles, phone numbers, and/or shift times for clinicians.

EXAMPLES FOR THE TEAM SECTION		
Birthing person and their support people	☐ Mom ☐ Patient ☐ Birthing person ☐ Partner	☐ Family member ☐ Friend ☐ Doula ☐ Interpreter
Labor and delivery clinicians	Labor Nurse Attending physician/OB Midwife Resident	 Med student Student Nurse Anesthesiologist/CRNA Charge Nurse
Postpartum clinicians	Postpartum or Mom-Baby Nurse NICU nurse Attending physician/OB Pediatrician Neonatologist	☐ Resident ☐ Lactation consultant ☐ Nurse Tech/CNA ☐ Social worker ☐ Nurse Leader







RESOURCES

GENERAL TEAMBIRTH INFORMATION

DISCUSSION GUIDES

PATIENT SURVEYING

Download the Patient Survey in English
Download the Patient Survey in Spanish
Click here to review the HOW TO Conduct Patient Surveying Guide
Download the New Jersey TeamBirth Patient Survey
Review Patient Survey Qualtrics Data Entry Tips
See Example Patient Surveying Scripts



AINING

Training Videos

l the TeamBirth training videos: <u>Dropbox Link</u>, <u>QR Code</u>, <u>YouTube Link</u> commended <u>Training Video Assignments</u>

ing Resources

the Lunch and Learn Training Slides
Eliciting Preferences Guide
rth Training Scenario Prompts
onal TeamBirth Training Resources



TeamBirth Implementation



TeamBirth Implementation Roadmap

Today's focus

PHASE	PREPARE	ENGAGE & COACH	IMPLEMENT	SUSTAIN
COREACTIVITIES	 Build your team Develop your strategy Assess your context Customize TeamBirth 	 Socialize TeamBirth Provide training & practice huddles Conduct patient surveys Test & improve 	 Collect data & feedback Launch TeamBirth Monitor & celebrate progress 	 Embed for sustainability Evaluate impact & continuously improve

START > OUTCOMES

Core Implementation Activity: CONDUCT PATIENT SURVEYS

IMPLEME

Patient Surveying Process

Survey Processes

Survey Preparation

Collect Data

Analyze & Review

Share Results

Use the <u>HOW TO</u> resource to plan your patient surveying process!

TEAMBIRTH HOW TO | Conduct Patient Surveying



Preparatio	on to Survey	Collect Data	Analyze & Review	Share Results
Leadership (managers, d manager, nurse champio house print shop, etc		Nursing & provider/champions, nursing assistants, shift leads/charge nurses, techs, etc.	Implementation Team	Implementation Team & Champions
 Define eligible patients Determine data collection, analysis, and review timeline Outline data collection process: distribution, administration, submission 	 Review survey with key stakeholders* Get survey approved by necessary systems (compliance, IRB, etc.) Ensure appropriate translations are available Develop scripting for administrators introducing survey to patients and family 	 Distribution: Print / copy surveys weekly Keep in designated place for distribution Designate daily leads for rounding or other care constant administration Administration: Provide survey scripting Administer surveys while rounding on eligible patients in postpartum Submission: Securely store completed surveys in designated locations Collect completed surveys at defined intervals 	 Assign team member to data entry (may change weekly) Weekly data entry from completed surveys into Qualtrics Synthesize results Review results with implementation team 	 Develop messaging to share results with leadership, staff, and clinicians Identify visible ways to share results and quotes back with staff Communicate wins and opportunities for improvement at least monthly

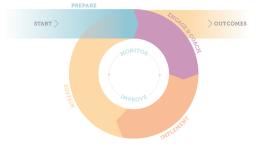


How is baseline surveying going for sites?

Cohort 5 Site	# of Surveys Collected
Community Medical Center	~15
Englewood Hospital	Starting PDSA cycles
Holy Name Medical Center	~23
Overlook Medical Center	In progress
Riverview Medical Center	Starting PDSA cycles
St. Joseph's University Medical Center	~5
The Valley Hospital	~278



Core Implementation Activity: PROVIDE TRAINING & PRACTICE HUDDLES



Provide Training & Practice Huddles

Ensure everyone has the necessary knowledge AND the opportunity to apply it

CORE IMPLEMENTATION COMPONENTS

PROVIDE TRAINING

PRACTICE HUDDLES

Didactic knowledge (videos & slide)
links

• Give your own live presentation of

Adaptation for vour context



Core Implementation Milestone: LAUNCH TEAMBIRTH

IMPLEME



How will you go live?

What will effectively help you communicate to your leaders, staff, patients, and community?

Consider:

- Do you have a website or newsletters to include launch announcements in?
- Do you want a formal celebration or something more intimate on the units?
- Will you include different shifts, units, and provider groups?
 Plan for:
- Formal remarks at "kick-off" to engage staff and announce go-live.
- Quality Institute staff will attend in-person; Ariadne Labs or NJDOH staff member *may* attend in-person.
- Quality Institute staff to observe a huddle in L&D and postpartum.
- How else can we be helpful day of?



When will you go live?

Cohort 5 Site	Launch Date
Community Medical Center	October 27
Englewood Hospital	TBD October
Holy Name Medical Center	October 7
Overlook Medical Center	October 20
Riverview Medical Center	TBD October
St. Joseph's University Medical Center	TBD October
The Valley Hospital	September 9

Questions?

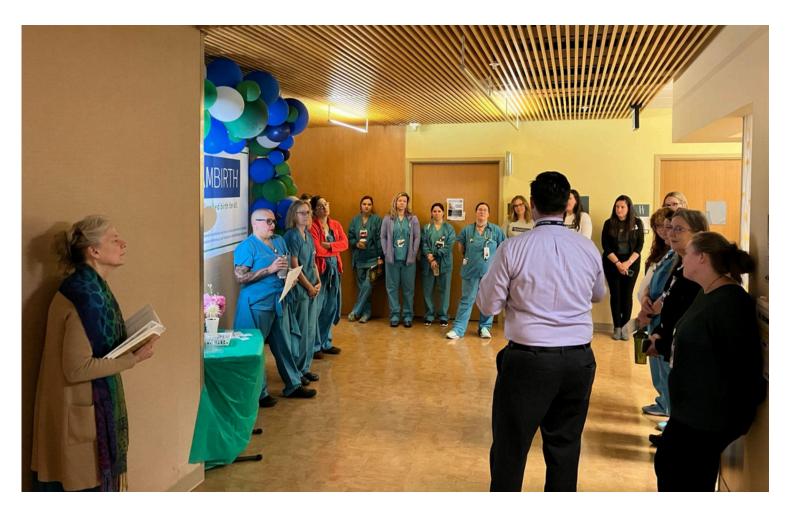
What questions do you have about training, surveying or launching? What challenges are you having or anticipating?

Are there topics/scenarios you are curious about or most want to practice next time we meet?

Formal Acknowledgement









Launch Location









Advertise - Invite - Promote







We are excited to announce that we are launching TeamBirth at five INTEGRIS Health Women's Centers this week! TeamBirth from Ariadne Labs is an evidence-based tool for improving communication and teamwork during childbirth. rdco.io/4Uw_gBAYFAA



EvergreenHealth celebrates the revitalization of the TeamBirth program!

The goal of TeamBirth is to empower all members of the care team - including the patient themself - to play an active role in shared decision-making to improve the safety and quality of care. This ensures those in labor and the clinicians who are caring for them have shared input and understanding into decisions during labor and delivery.

TeamBirth is rolling out state-wide in Washington over the next three years in a joint collaboration between Washington State Hospital Association and Ariadne Labs with funding from Ballmer Group.





we are excited to collaborate with the New Jersey

#LetsBeHealthyTogether

we know this idea of

1d . 0

Medical Center delive

difference









Launch Themes

TeamBirthdays are our Specialty | Purple Passion | "Deeply Rooted" in TeamBirth | I'm on (white)board! | Rise and Shine it's TeamBirth Time |

TeamBirth: It's All About You





TeamBirth Tees













TeamBirth Patient and Family Socialization











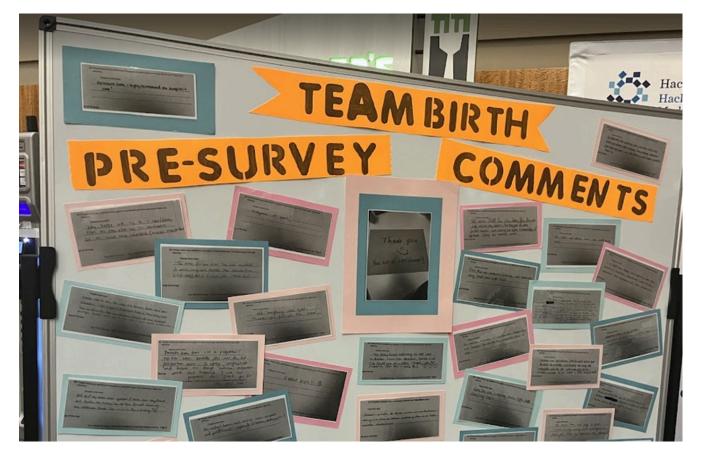


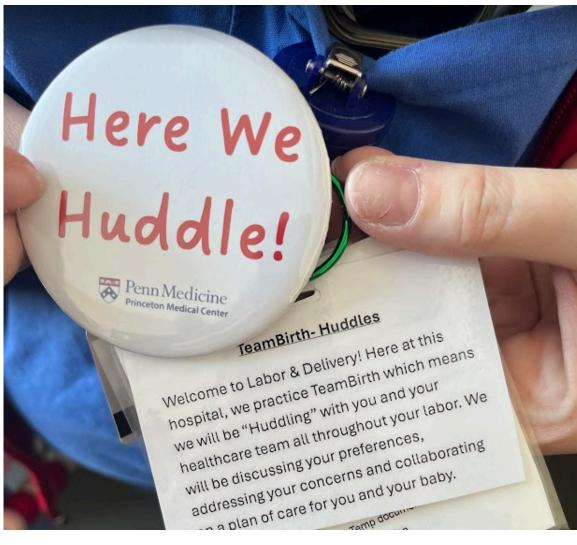


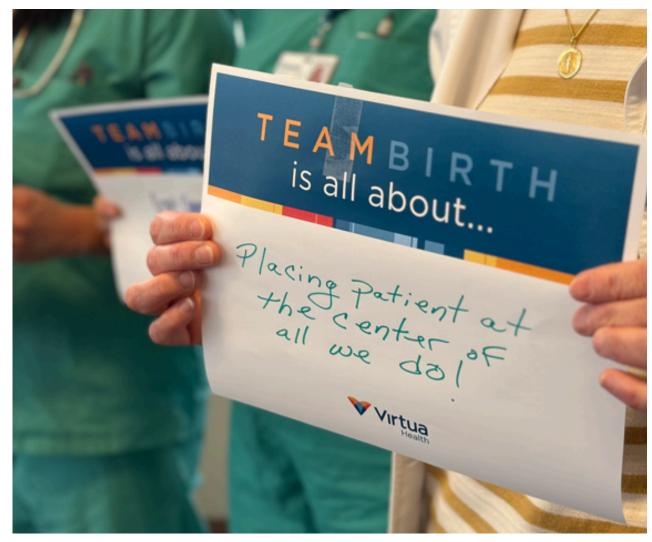


Staff Engagement









TEAM BIRTH

LAUNCH PARTY!!!

When: March 18th, 2025

- Food and Drinks
- Lunch at 1:00 PM
- o Dinner at 8:15 PM
- o 3rd Floor Large Conference Room
- Fun Games & Activities
- o 12:00 pm to 4:00 pm
- o 7:00 pm to 10:00 pm
- Hallway outside of 1st Floor NICU
- Prizes and Giveaways
- Educational Resources

Please sign up using QR code below if you plan on attending Lunch or Dinner!!



- 9:30 AM on Labor and Delivery
- o 10:45 AM on Mother-Baby







Celebratory Nourishment!















TeamBirth Launch Week Examples









TeamBirth Statewide Data: New Jersey (N=3,987)

NJ Patient Survey Overview (cohort 1-5 combined)

3,987

total surveys completed

9/2022

(starting date)

8

ongoing

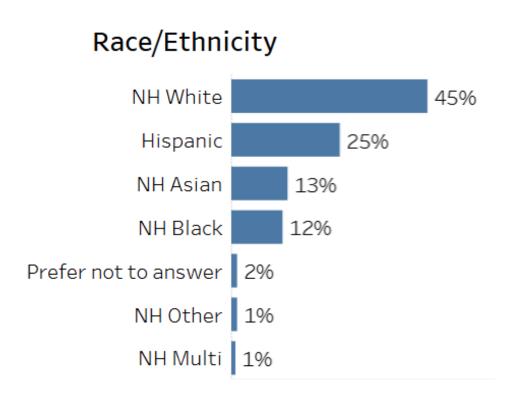
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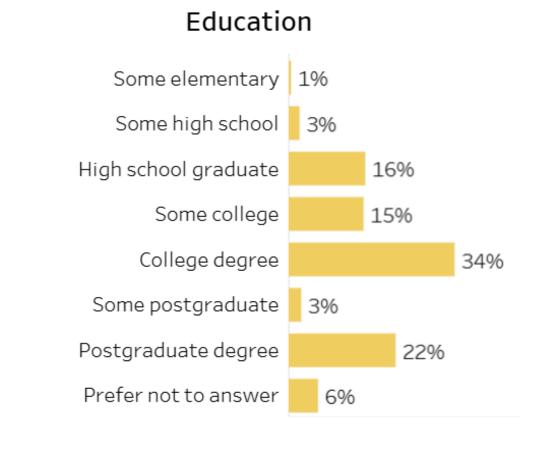
months of data collection

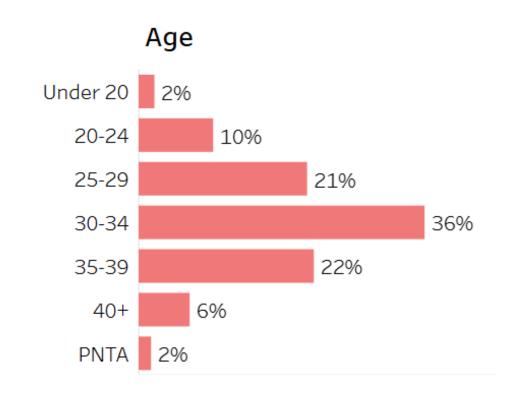


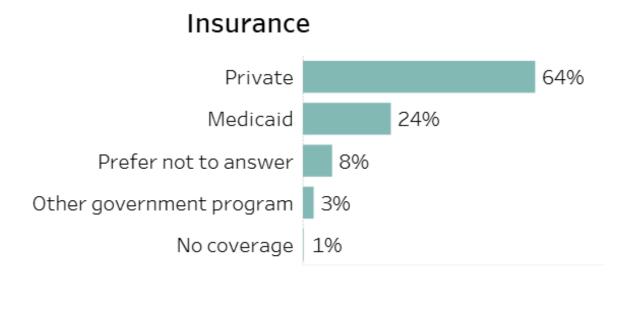
33 Sites across New Jersey implemented TeamBirth (2 birth centers)

Patient Demographics









Huddle participation has increased over time!

Labor Huddle Averages

	2024	2025
Yes Huddle	63%	77%
No Huddle	21%	11%
Not Sure Huddle	16%	11%

Postpartum Huddle Averages

	2024	2025
Yes Huddle	59%	71%
Not Sure Huddle	19%	13%
No Huddle	22%	16%

THE MY AUTONOMY IN DECISION-MAKING SCALE (MADM)

"Please describe your experiences with your clinical team overall during your labor and birth:"

My clinical team asked me how involved in decision making I wanted to be.

My clinical team told me that there are different options for my maternity care.

My clinical team explained the advantages and disadvantages of the maternity care options.

My clinical team helped me understand all the information.

I was given enough time to thoroughly consider the different maternity care options.

I was able to choose what I considered to be the best care options.

My clinical team respected that choice.

Answered using a 6-point Likert scale:

Completely Disagree

Strongly Disagree

Somewhat Disagree

Somewhat Agree

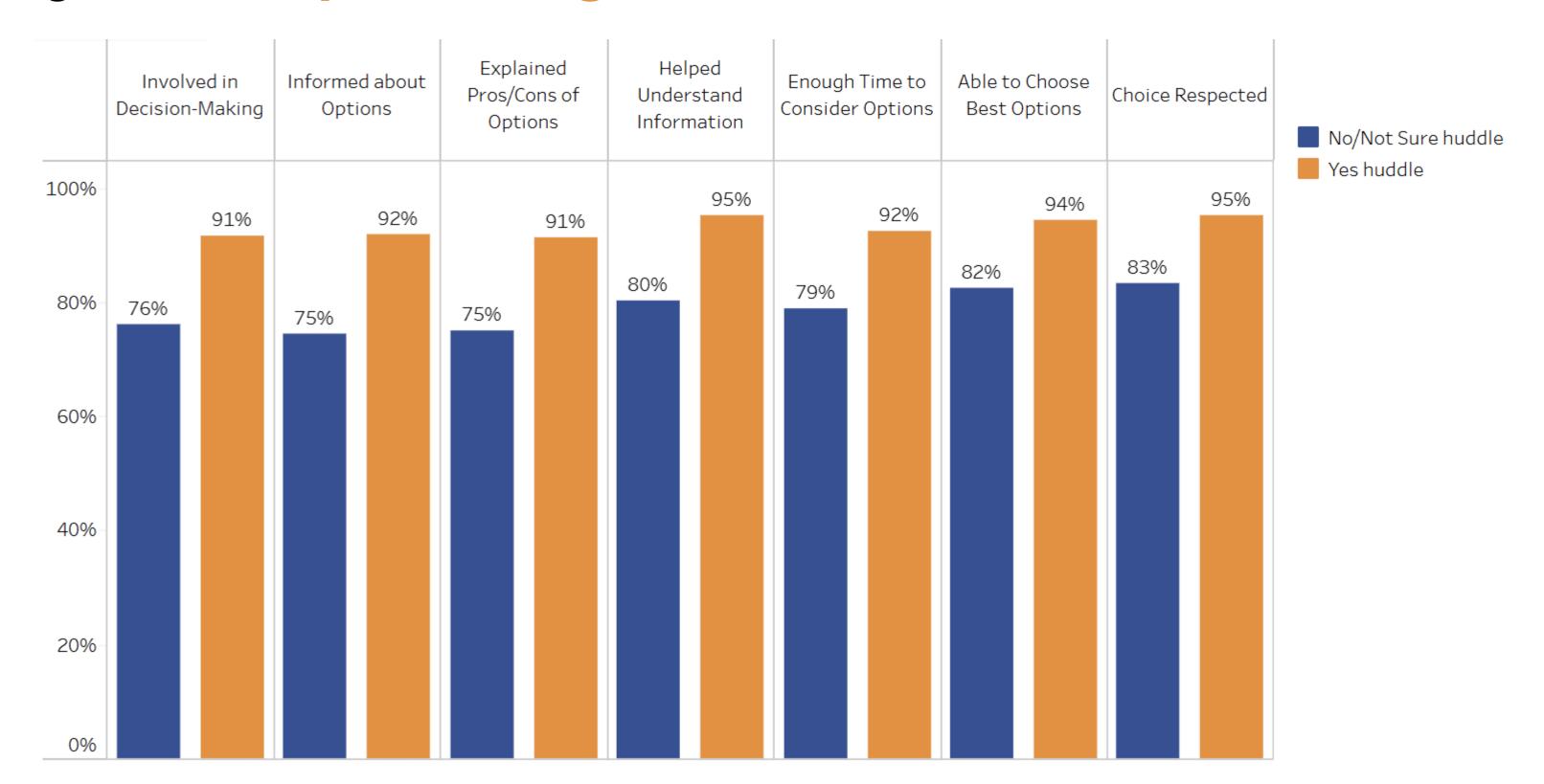
Strongly Agree

Completely Agree

Prefer Not to Answer

Vedam S, Stoll K, Martin K, et al. The Mother's Autonomy in Decision Making (MADM) scale: Patient-led development and psychometric testing of a new instrument to evaluate experience of maternity care. *PLOS ONE*. http://dx.doi.org/10.1371/journal.pone.0171804

New Jersey patients report higher autonomy in shared decision-making when experiencing a TeamBirth huddle



No/Not Sure Huddle: 1,187

Yes Huddle: 2,690

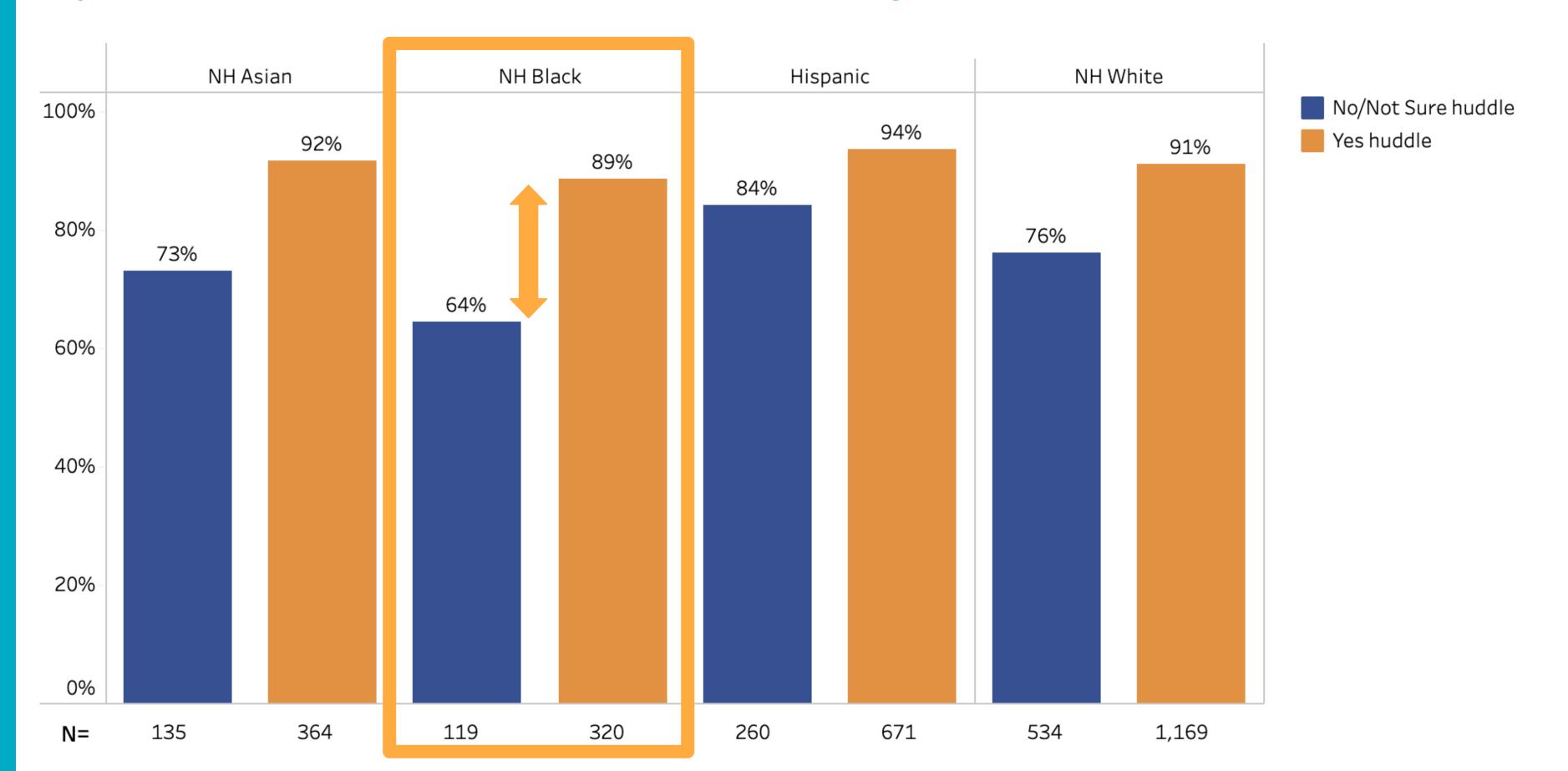
Data as of July 17, 2025 Validated Scale: My Autonomy in Decision-Making Scale

These trends persist across **key demographic and clinical groups**, including by:

- Race/ethnicity
- Insurance status
- Patient-reported experience of complications

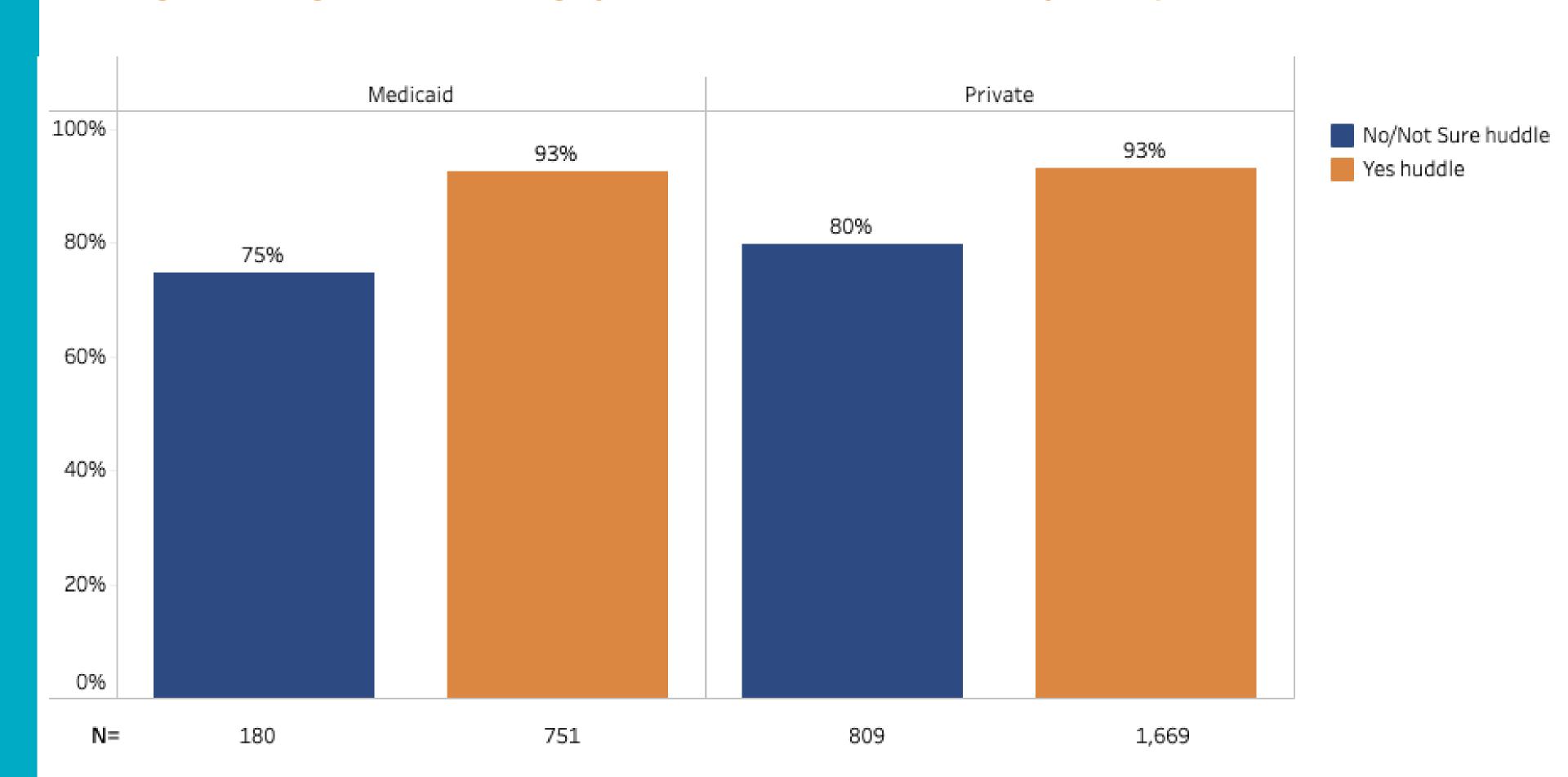
Percent of Respondents who "Completely/Strongly Agree" by Huddle & Race/Ethnicity

"My clinical team asked me how involved in decision making I wanted to be."



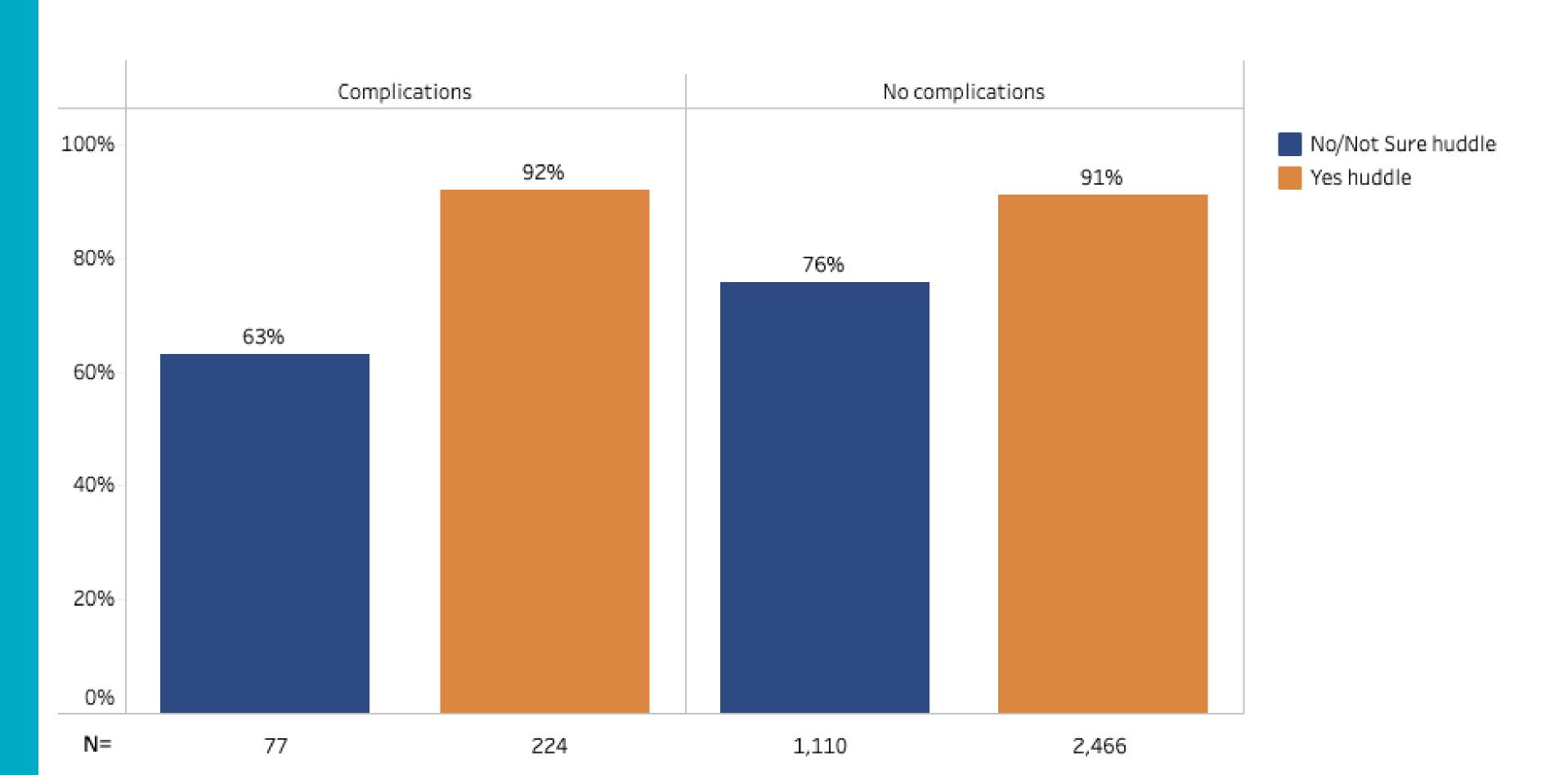
Percent of Respondents who "Completely/Strongly Agree" by Huddle & Insurance

"I was given enough time to thoroughly consider the different maternity care options."

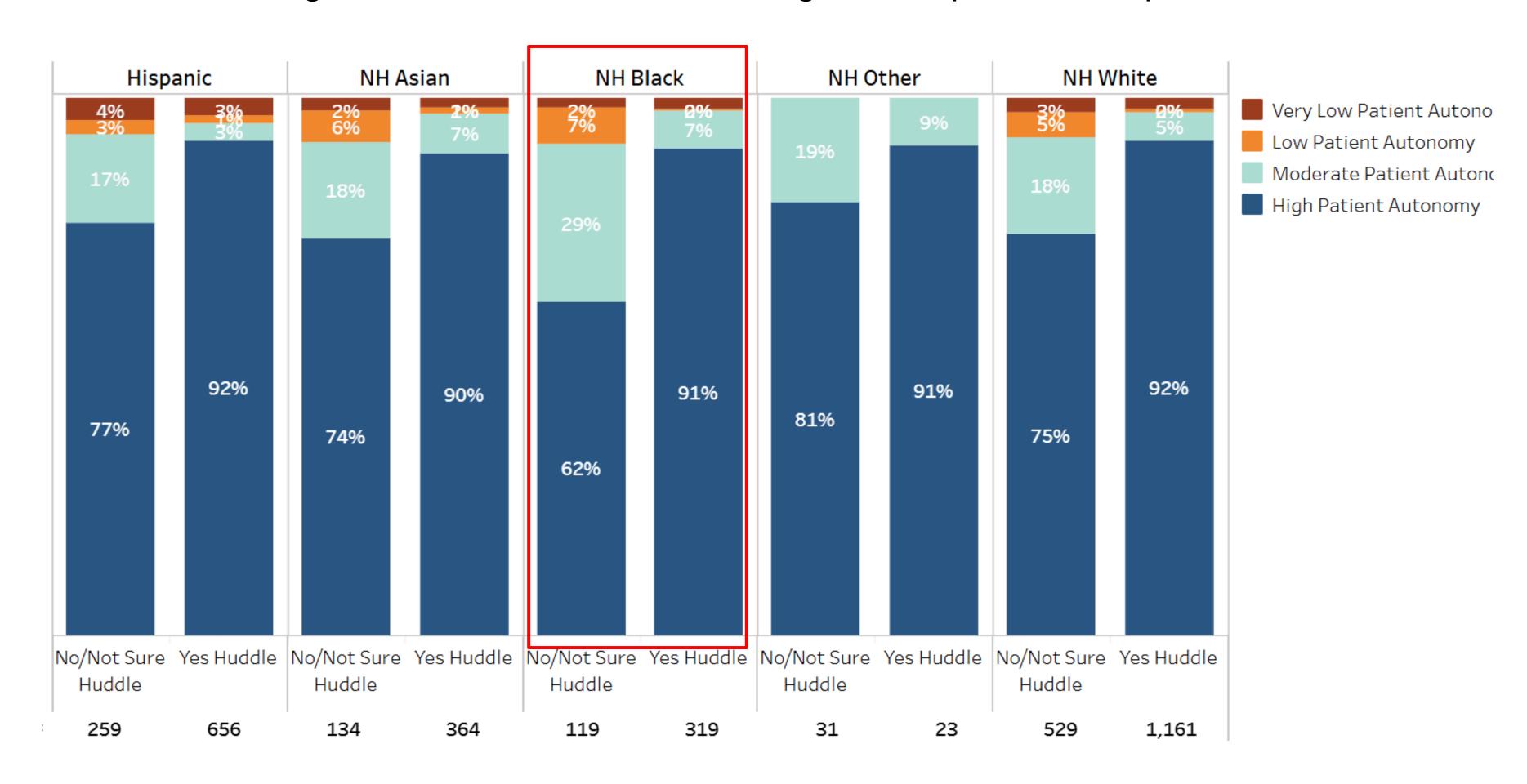


Percent of Respondents who "Completely/Strongly Agree" by Huddle & Complications

"My clinical team explained the advantages and disadvantages of the maternity care options."



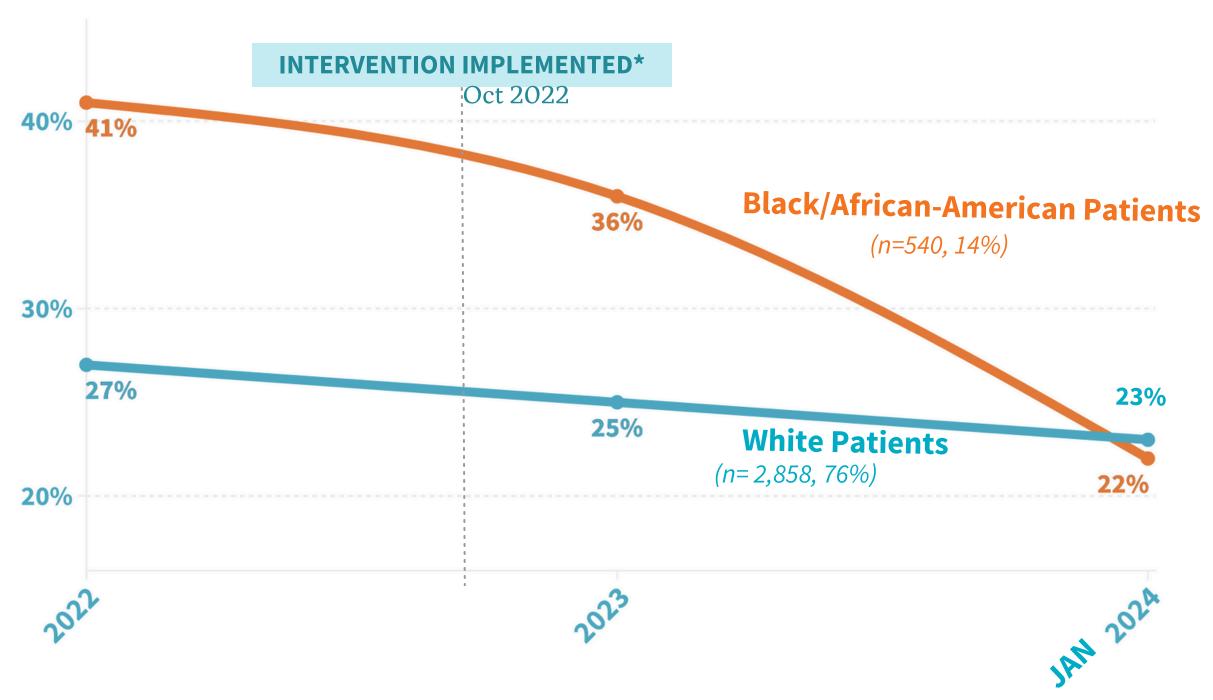
Across all items, TeamBirth increases the percentage of patients with High Autonomy, with largest difference observed among non-Hispanic Black patients



Case Study: Racial Inequities in NTSV C-Section Outcomes

Before and after a joint implementation of anti-racism training and TeamBirth



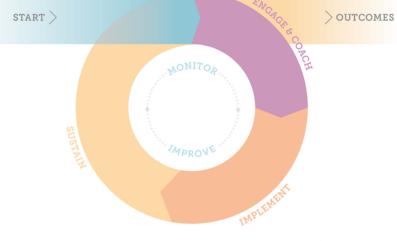


^{*}Maternal HealthCARES Anti-Racism Training Package incorporating TeamBirth

Questions?

Looking Ahead

Implementation Timeline



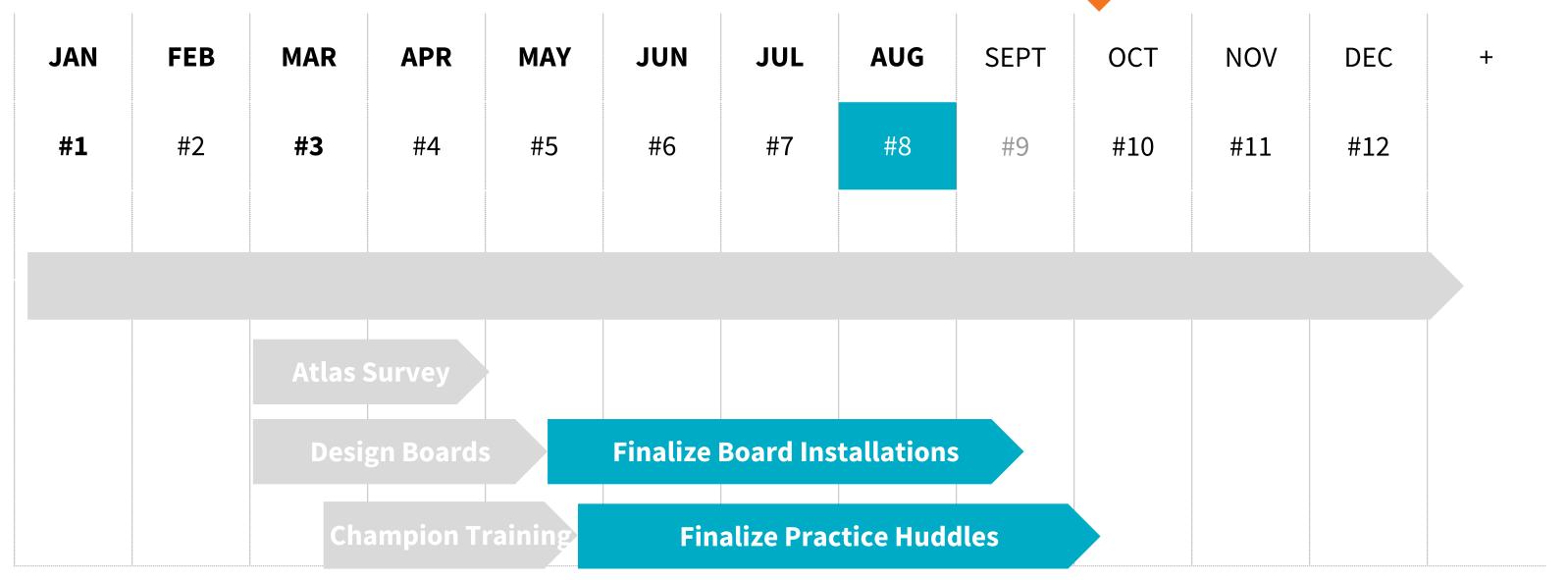
PREPARE

Go Live!

Learning Sessions 4th Monday

Coaching Calls

Activities

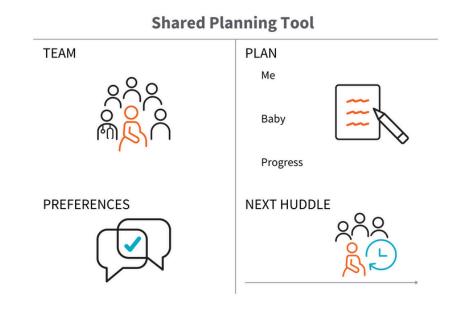


Test Patient Surveying

Baseline Patient
Surveying

Today's Key Takeaways





Huddle Practice

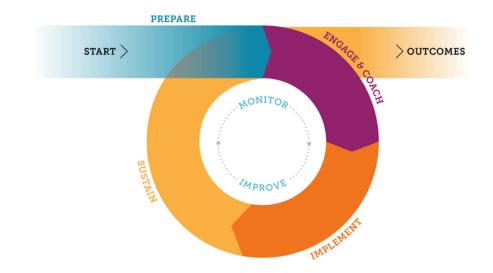
- Use training scenarios to practice having **interdisciplinary** huddles and practice documenting the conversation on the board
- In postpartum you often "huddle by exception", updating the board as needed and only calling a huddle if there is a clinical change in care plan for mother or baby

Conduct Patient Surveying

Capture patient experience at baseline using the patient survey

Launch TeamBirth

 Plan for how you will notify your staff and leadership of when boards are installed and when huddles should start happening



Action Items



Implementation Pathway	Action Items	Details & Resources
PROVIDE TRAINING & PRACTICE HUDDLES	All staff begin huddle practice opportunities	HOW TO Provide training & practice huddles
CONDUCT PATIENT SURVEYS	Finalize small scale survey tests; Expand to all postpartum patients	NJ Patient Survey Template
	Use the HOW TO worksheet to plan your survey methods	HOW TO Conduct Patient Surveying
LAUNCH TEAMBIRTH	Discuss and finalize Launch event ideas	
	Send Adelisa & Annelise your Launch date if not already confirmed	

Next Steps

Learning Session September
TBD

Share your feedback on this session!

- Anonymous
- Short survey
- Tell us what you like
- Tell us how to improve





Coaching Calls
See follow up email for
Learning Session Handout



Email Adelisa & Annelise for

- Support, resources, and updates
- Implementation Questions & Needs

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