





#### TeamBirth: Process Innovation for Clinical Safety, Effective Communication, and Dignity in Childbirth

## NJ Cohort 5 Collaborative Learning Session #2 February 26, 2025



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#### **Learning Session Agenda**

#### Introductions

TeamBirth Core Knowledge & Skills Clearn: Shared Planning Tool - PREFERENCES & PLAN

TeamBirth Implementation

- Implementation Roadmap & Timeline
- Current core activities:
  - DEVELOP YOUR STRATEGY
  - CUSTOMIZE TEAMBIRTH
  - ASSESS YOUR CONTEXT

**Looking Ahead** 

- Takeaways From Today
- Action Items



#### NJ TeamBirth Websites

Access the **private** NJ Cohort Resource Page

www.njhcqi.org/teambirthnjcohorts

Password: NJcohorts2022!

**Public** TeamBirth NJ website

https://www.njhcqi.org/shared-decision-making



WHO WE ARE OUR WORK MEDIA RESOURCES EVENTS Q

#### TEAMBIRTH NJ COHORT RESOURCE PAGE

TeamBirth is a shared decision-making program that aims to improve safe and respectful childbirth care.

It involves a series of team huddles and other tools used during labor and delivery, to improve communication and ensure care that aligns with patient preferences.

Developed by Ariadne Labs, TeamBirth was designed to operationalize best practices in communication, teamwork, and clinical care, in collaboration with experts from the major professional organizations in obstetrics in the United States, including ACOG, SMFM, ACMM, and AWHOM. The goal is to ensure these practices are occurring reliably with all patients throughout every labor.

GENERAL TEAMBIRTH INFORMATION

DISCUSSION GUIDES

PATIENT SURVEYING

PUBLICATIONS ABOUT TEAMBIRTH



# COLLABORATIVE LEARNING SESSION SLIDES COHORT 2 COHORT 3 SEE RESOURCES SEE RESOURCES COHORT 5 SEE RESOURCES

STAFF TRAINING

RESOURCES

TEAMBIRTH DATA SUBMISSION FORMS



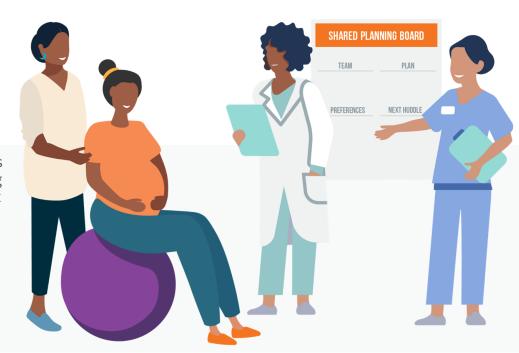
## TeamBirth Core Knowledge & Skills

## TeamBirth **Core** Components

Critical to successful delivery of TeamBirth across the maternal health continuum

1.
STRUCTURED
TEAM HUDDLES

Structured conversations that includes the birthing person and their support people

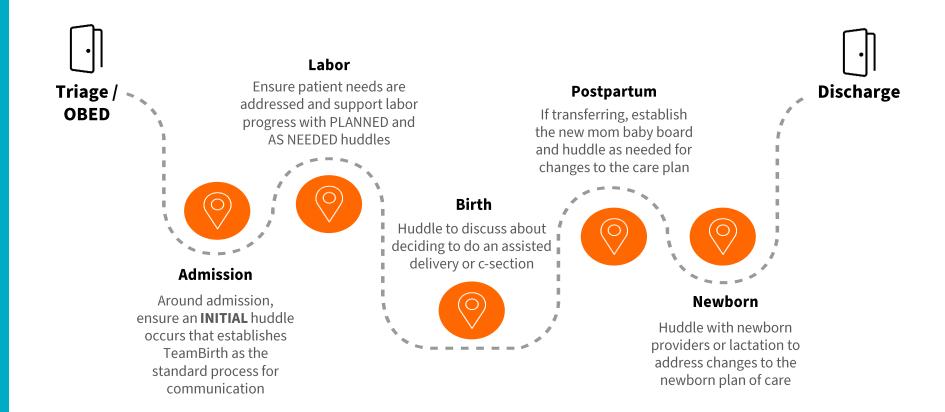


SHARED
PLANNING TOOL

Visual tool that structures communication and provides space to document discussions during huddles

### WHEN TO HUDDLE: Door to Door TeamBirth

There are key moments throughout each journey when it is essential to use TeamBirth.



#### **Shared Planning Tool**

#### **TEAM**



#### **PLAN**

Ме

Baby



**Progress** 

#### **PREFERENCES**



#### **NEXT HUDDLE**





#### **TEAM**

**KEY BEHAVIOR:** Promote the role of each team member





To ensure all roles have valuable input in shared decision-making

To establish **psychological safety** by providing an invitation and ongoing opportunity to participate

#### **DETAILS**

- Verbalize that a TeamBirth huddle is occurring
- Start with the patient followed by their support people
- Ensure relevant team members are included
- May include additional information (e.g. here until 7 pm shift change)

#### **Shared Planning Tool**

**TEAM** 



**PLAN** 

Ме

Baby



**Progress** 

**PREFERENCES** 



**NEXT HUDDLE** 





#### **PREFERENCES**

**KEY BEHAVIOR:** Elicit patient preferences, thoughts, & concerns to inform the current plan



#### **INTENT**

To humanize the person giving birth & gain insight to what matters most now

To give customized clinical care

To facilitate **equitable care** 

## DETAILS

- May include referencing an already established birth plan
- Expect them to change over time
- They are opportunities to discuss expectations
- Encourage support people to help write in this section
- Should be written in the patient's word choice (ie. break water vs AROM)



## **Eliciting Preferences**

Talking through preferences is a key component to providing safe, dignified care.

#### Open-ended questions asked during a huddle, elicit preferences

These **questions** can help clinicians:

- Identify what gives the patient a sense of safety and comfort
- Gauge how the plan is being understood by everyone on the care team

The **answers** can help clinicians identify opportunities to:

- Provide education
- Adjust expectations
- Minimize conflict or confusion



# Eliciting Preferences

What are some examples of openended questions that can elicit preferences?

- What are you concerned or worried about right now?
- What are your hopes or wishes right now?
- What is bothering you or frustrating you right now?
- What is comforting you or reassuring you right now?





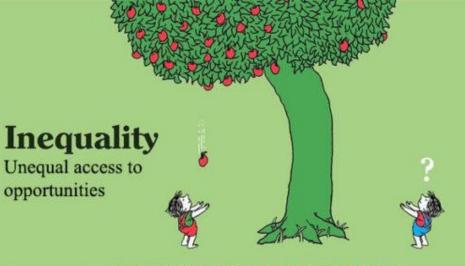


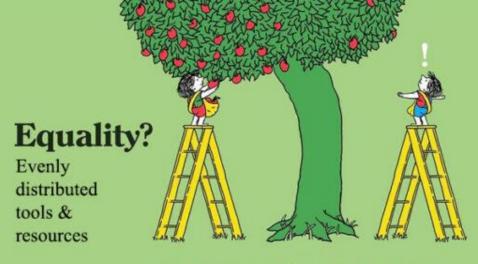
## Equitable Care

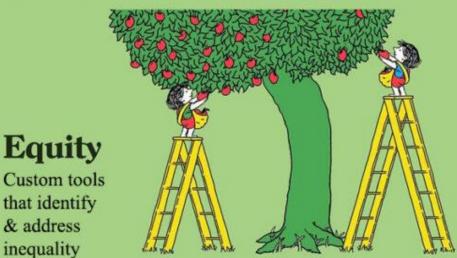
The concept facilitated via the PREFERENCES section and key behavior

Birth equity refers to the principle and goal of ensuring that every individual, regardless of their background or circumstances, has access to safe, respectful, and high-quality maternity care throughout the childbirth process

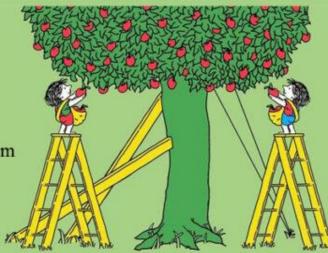
It emphasizes addressing and eliminating disparities, inequities, and systemic barriers that contribute to unequal birth outcomes and experiences among different populations.







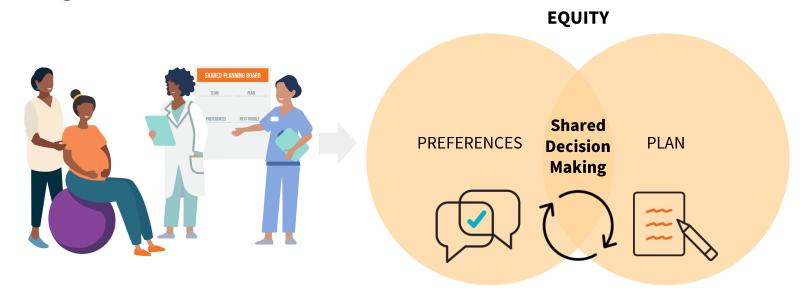
Justice
Fixing the system to offer equal access to both tools & opportunities





## **Equitable Care**

Starting with TeamBirth's Core, the connection between the PREFERENCES and PLANS leads to equitable care via shared decision making





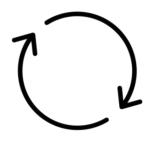
#### CONNECTION: PREFERENCES AND PLANS

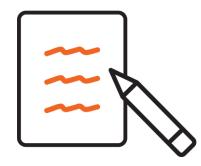
Patient preferences discovered in the Preferences section of the Huddle directly inform what is prioritized in the Plan section.

Elicit patient preferences that inform care planning

Distinguish the different care plans for the birthing person, baby, and labor progress







#### **Shared Planning Tool**

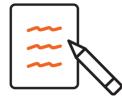
**TEAM** 



**PLAN** 

Ме

Baby



**Progress** 

**PREFERENCES** 



**NEXT HUDDLE** 





#### **PLAN**

#### **KEY BEHAVIOR:** Distinguish the different care plans



#### **INTENT**

To ensure transparency and precision during care planning

To facilitate clear communication and shared-decision making

#### **DETAILS**

- Plan content should be written in patient friendly language
- Each Huddle the Plan should be discussed even if no change is made
- Can be updated more frequently as needed by the nurse



ME

BABY

LABOR PROGRESS



Distinguish the different care plans

ME

BABY





## Shared decision-Making

The concept facilitated via the PLAN section and key behavior

#### An approach where:

- Clinicians and patients discuss the best available evidence when faced with making decision about their care
- Patients are supported to share their preferences and to consider their options in order to make an informed decision about next steps



## Shared Decision-Making Opportunities

Examples of moments when shared decision-making is used

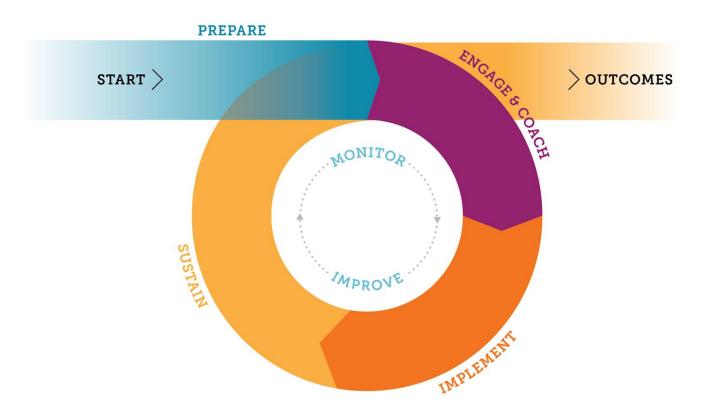
Admission	Labor	Delivery	Postpartum
When to admit	Exams	Method of delivery	Skin to skin
Induction of labor	Monitoring	Positions	Cord clamping
	Movement	Pain management	Cord blood collection
	AROM	Assisted delivery	Newborn: bath, meds,
	Medications	methods	feeding
		Episiotomy	Phototherapy



## **TeamBirth Implementation**

## TeamBirth Implementation Pathway

Guiding practice and culture change activities to ensure effective and sustainable implementation





## TeamBirth Implementation Roadmap

Today's focus

PHASE	PREPARE	ENGAGE & COACH	IMPLEMENT	SUSTAIN
CORE MILESTONES	☐ Project Kick Off	☐ Boards Installed	☐ TeamBirth Go Live	☐ Showcase Results
CORE	<ul> <li>✓ Build your team</li> <li>✓ Develop your strategy</li> <li>✓ Assess your context</li> <li>✓ Customize TeamBirth</li> </ul>	<ul> <li>✓ Socialize culture change</li> <li>✓ Provide training</li> <li>✓ Practice huddles</li> <li>✓ Conduct patient surveys</li> </ul>	<ul> <li>✓ Monitor progress</li> <li>✓ Celebrate wins</li> <li>✓ Collect huddle &amp; experience data</li> <li>✓ Iterate &amp; improve</li> </ul>	<ul> <li>✓ Onboarding &amp; continuing education</li> <li>✓ Systematic quality improvement</li> <li>✓ Evaluate impact</li> <li>✓ Identify areas for expansion</li> </ul>



## Core Implementation Activity: **DEVELOP YOUR STRATEGY**



#### **DEVELOP YOUR STRATEGY**

Use the **HOW TO worksheets** to get started on your strategy



## HOW TO | Develop Your Implementation Strategy



#### HOW TO | Develop Your Measurement Strategy



## HOW TO | Develop Your Communication Strategy



#### **DEVELOP AN IMPLEMENTATION STRATEGY**

Lay a strong foundation by systematically planning for your practice change

#### IMPLEMENTATION STRATEGY

**GOALS** What specific goals do you have for your TeamBirth implementation?

What resources do you have available: staff, funding, internal systems, etc?

**RESOURCES** What is your implementation budget and implementation team allocations?

**TIMELINE** When do you expect key milestones to occur?

Leadership & Implementation Team Members & Governance Structure

**OTHER** Communication Strategy (see next slide)

Plans for executing each implementation activity (see Roadmap)





Establish a clear plan for engaging leaders and staff

#### **COMMUNICATION STRATEGY**

WHO Who are the different people and teams that need to hear about TeamBirth now and throughout the project?

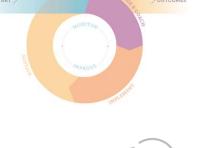
The purpose of the communication

What do you want them to do with the information?

**WHAT** What key points or information do you need to include?

What are the best ways to share your WHAT (e.g. conversations, videos, 1-pager, email, meetings, etc.)?

When and how often do they need to receive this message?



Update as you go!

WHEN & HOW

WHY



START > OUTCOMES

MONITO,

MAPRONE

Systematically monitor and evaluate your practice change

#### **MEASUREMENT STRATEGY**

(aka What indicators and metrics do we need?)

GOALS &	LEARNI	NG
	<b>QUESTI</b>	ON

What specific monitoring & evaluation questions do you hope to answer in order to reach your goals (see Implementation Strategy in Step 2), in the short- and long-term?

What types of data do we need in order to answer our learning questions?



#### **DESIRED DATA**

Which data are highest priority

What are the possible sources of this data?

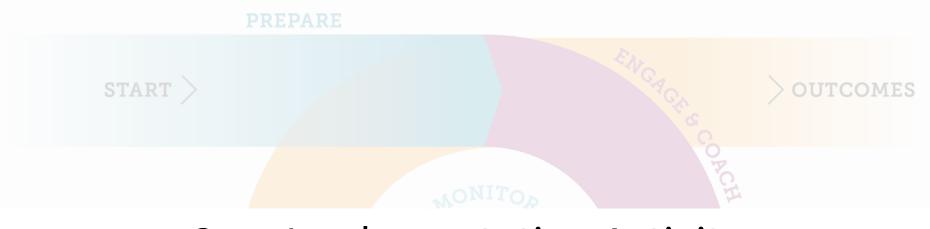
#### **METHODS**

How will you analyze the data and how will you use your findings for decision making and improvement?

How, when, and for whom are you going to collect your priority data?

## DATA COLLECTION

What data collection do you already have and what tools need tailoring or development?



## Core Implementation Activity: **ADAPT TEAMBIRTH**



#### PREPARE PHASE

## STANT > OUTCOMES WORLD AND A STANDARD A STANDARD AND A STANDARD A

#### **ADAPT TEAMBIRTH**

**CORE:** Co-design your site's unique TeamBirth process and shared planning tool

onarea praimi	6		
OBJECTIVES	Design your unique shared planning tool design		
	Test, iterate, and finalize your design based on feedback from care team members		
	Determine when to huddle based on how your units work		
	Milestones: ☐ Board design finalized ☐ Boards ordered ☐ Boards installed		
	Who you involve in your design process		
ADAPT	Your methods for co-design and small-scale testing		
	Your ording and installation process		

## Adapting TeamBirth

We will offer guidance, recommendations, and examples for how each TeamBirth component and activity can be adapted





Must be done

Add-on



Recommended yet optional

**Implementation** 



Activities we focus on together

All should be adapted to fit your unique context needs

## Examples of opportunities for adaptation

#### Core



Visual tool

Verbalizing the Huddle

Having an initial Huddle

White board or printed inserts

Naming "Huddles" something different

Huddle in triage or when deciding to admit

#### Add-on



Simple 1-pager

Differentiated Plan structure

Shared with patient

Include branding

Using "birthing person" instead of "Me"

Shared as printed paper or digital copy

#### **Implementation**



Build your team

Collect experience data

Provide training

Different #s and roles on the team

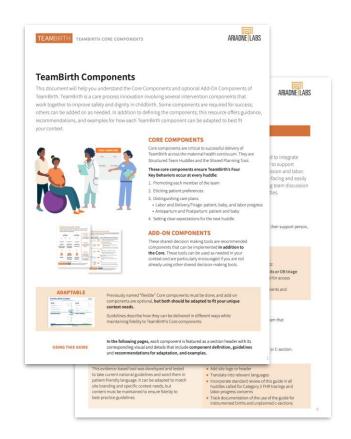
Gather experiences via surveys, conversations, or other methods

Train in-person, via videos, or elearning modules

## Adapting TeamBirth

Review the **TeamBirth Components** resource for guidance on adapting the Core and Add-on Components of TeamBirth to your unique context

go.ariadnelabs.org/TBcomponents

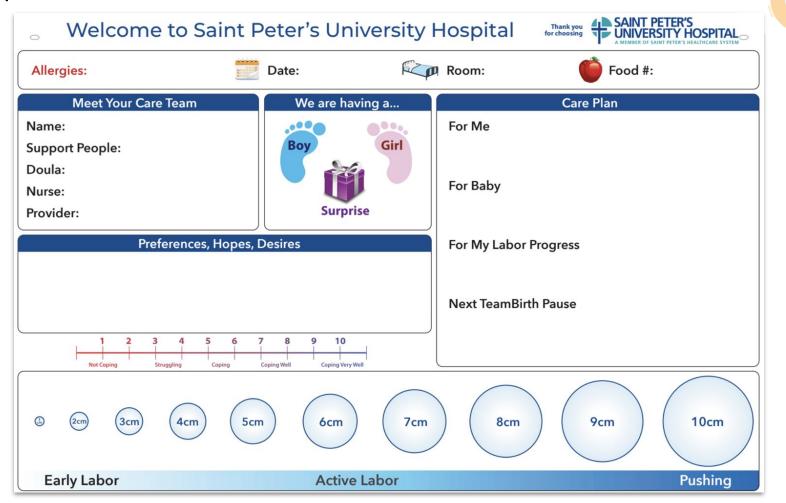




## Design your tool

TEAM	PLAN
	Me
	Baby
	Progress
PREFERENCES	NEXT HUDDLE
	→ ·

## **Examples**



# Examples

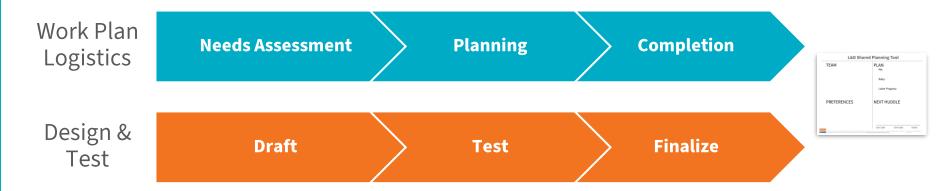


Room #:	Date:	Weeks:
Team: BIRTHING PERSON: SUPPORT PERSON(S): NURSE: ATTENDING DR:	: Plan:	Baby: Plan:
ROUNDING DR:  Preferences:	Progress: (Labor or Discharge)	Progress: (Newborn Discharge)
Notes:	Next Huddle:	Next Huddle:
Notes:		Delivery Discharge



# Design your tool

Get your team together and start designing your shared planning board





# Design your tool

Create a work plan to ensure your team can manage the process efficiently

Work Plan Logistics





# Design your tool

Use the TeamBirth Components resource to guide your unique adaptations

Design & Test

Draft Test Finalize

- ☐ Review examples
- ☐ Edit the template
- ☐ Get input from care team
- ☐ Get input from patients / advocates

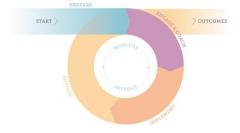
- ☐ Make a prototype with paper or a dry erase board
- ☐ Have champions try out the draft
- ☐ Use different Huddle scenarios with the draft
- ☐ Get feedback on what works and what doesn't

- ☐ Update your draft based on feedback
- ☐ Finalize design with appropriate approvals
- ☐ Send your final design to your TeamBirth Coach for review

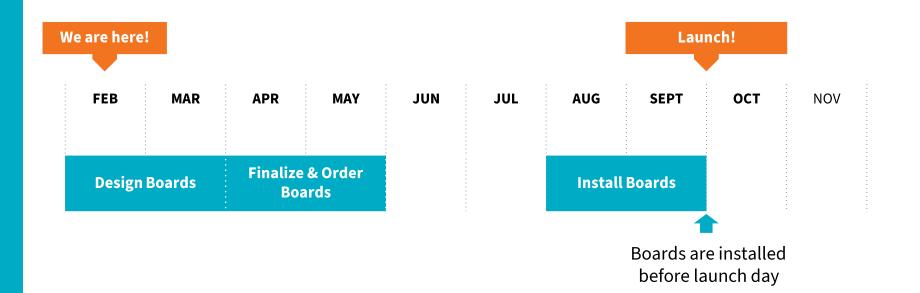








Start by training and practicing with your champions so they are ready to support staff training this fall through launch





# Core Implementation Activity: **ASSESS YOUR CONTEXT**



#### PREPARE PHASE



## **ASSESS YOUR CONTEXT**

**CORE:** Survey leaders, implementers, and frontline staff and review results to learn how implementation can leverage strengths and address opportunities for improvement



Understand how and why we use Atlas for conducting a context assessment

Prepare for surveying your staff with the digital surveys

#### **Milestones:**

- ☐ Pre-implementation survey results shared (before go live)
- Progress survey results shared (after go live)

**ADAPT** 

Your strategies for administering the surveys and how you apply results to your implementation effort

Atlas makes context assessment easier, quicker, and actionable

Saves time with quick early surveys

Makes the "invisible" visible

Shows site-specific patterns over time

Informs implementation strategies

Fosters
conversations across
teams at every level

Contributes to innovative research





## The Atlas Context Assessment

Surveys leaders, implementers, and frontline staff to learn how implementation can leverage strengths and address pain points

Survey	Why	When	How Long	Who*		
				L	S	I
Pre-Implementation	To inform decisions about readiness to implement and the design of the implementation strategy	Before launch	5 - 10 mins.			
Progress	To assess if the implementation plan is working and inform modifications to the plan	3-6 months <b>after</b> launch	5 - 10 mins.			

<sup>\*</sup> L = leaders S = staff (clinical frontline)



The following statements are about THIS IMPROVEMENT WORK.

Leadership is committed to this improvement.



There are people in each of the disciplines involved in this improvement who will promote this work.





#### The Atlas Context Assessment

Review of the reports during coaching calls will inform implementation

START

OUTCOMES

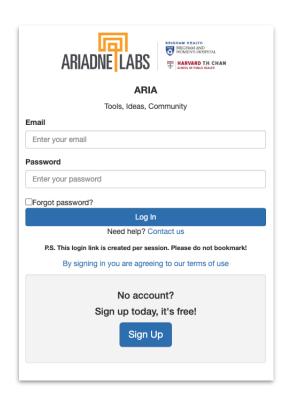




The Atlas Initiative Toolkit sets you up for successful surveying

## **Steps to Get Started**

- 1) Identify one individual to be responsible for disseminating the email / survey links
- 2) Create your list of staff to survey
- 3) Log in / create a free Aria account at AriadneLabs.org

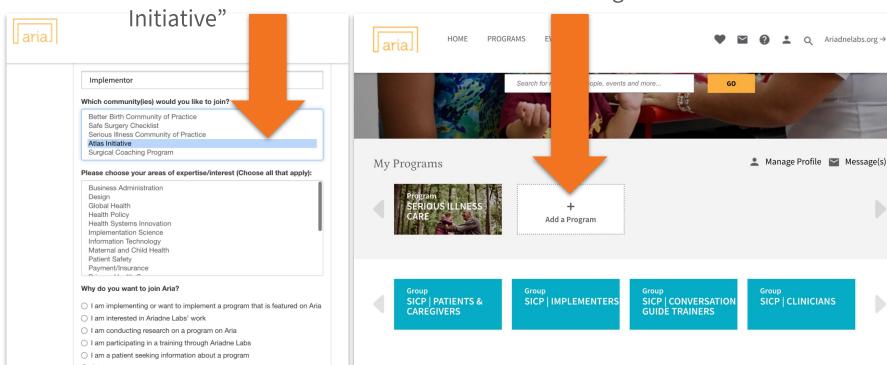




# 3) Create your Aria account and join Atlas

During account creation select the "Atlas

If you have an existing account, "Add a Program"

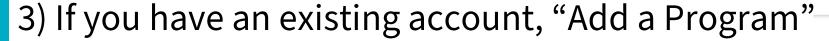












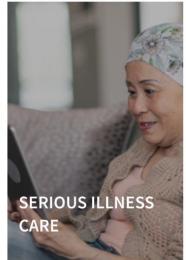
Learn more about each of our programs by selecting a program below. If you are not yet a member,

you can request to join.

## Programs in Aria









Join the Atlas

**Initiative** 

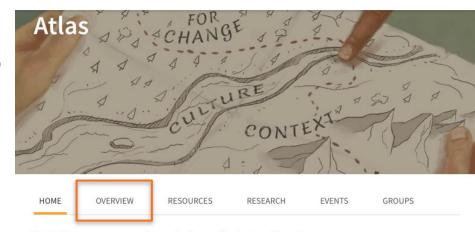




The Atlas Initiative Toolkit sets you up for successful surveying

## **Steps to Get Started**

4) Watch the Atlas Intro Video and go to the Overview tab



#### Welcome to the Atlas Initiative!

Welcome to the Atlas Initiative Community! Here you'll find the information, tools, and resources designed to help your organization maximize the impact of the Atlas Initiative Toolkit on your improvement projects.

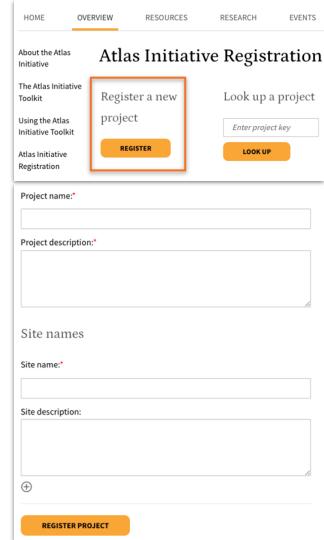
Ready to get started? Click on the Overview tab!

Checking on a Project? Click Here!

Not seeing the Overview tab? Join Atlas!

#### **Steps to Get Started**

- 5) Register your new project
  - **Project Name:** TeamBirth [cohort]
  - **Project Description:** Implementation of TeamBirth
  - **Site Name:** [Your facility's full name]
  - Site Description: [Brief summary of facility type and settings for TeamBIrth implementation (e.g. L&D and postpartum)]







The Atlas Initiative Toolkit sets you up for successful surveying

## **Steps to Start Surveying**

- 6) Communicate to staff the rationale of the survey and how it will be used
- 7) Disseminate the survey links to all respondents with a deadline for completion



# 7) Disseminate the survey links

Copy your unique Pre-Implementation Survey link to share with relevant staff About the Atlas Initiative Registration

Atlas Initiative Registration

The Atlas Initiative

Using the Atlas

Atlas Initiative Registration

Initiative Toolkit

Toolkit

BACK TO MY DASHBOARD

Atlas Project Details

itias i roject Details

**Project name:** Implementation of the Surgical Safety Checklist

**Description:** The World Health Organization (WHO) Surgical Safety Checklist aims to improve surgical outcomes by outlining a series of steps taken before, during, and after a procedure to ensure surgical teams follow all safety protocols.

Project Key: 136186f3-c4cd-4a04-9615-d36a90d02c42

Site Materials

Ariadne Labs Testing Surveys

Survey	URL	
Pre Implementation Survey	https://harvard.az1.qualtrics.com/jfe/for m/SV_ODFDUeChxrdmvBQ?&site_key=dff3 9e24-8098-4b8c-9fad-80d961802e5b-1661 974427012757441	0
Progress Survey	https://harvard.az1.qualtrics.com/jfe/for m/SV_5mrtS3hLchMhRmC?&site_key=dff3 9e24-8098-4b8c-9fad-80d961802e5b-1661 974427012757441	0
Pulse Check Survey #1	https://harvard.az1.qualtrics.com/jfe/for m/SV_2mC3jn0pxs1FcRE?&site_key=dff39 e24-8098-4b8c-9fad-80d961802e5b-16619	0

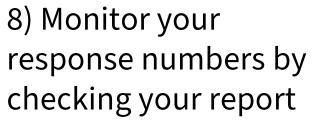


The Atlas Initiative Toolkit sets you up for successful surveying

## **Steps to Learn from Your Results**

- 8) Monitor your response numbers by checking your report page
- 9) Send at least one reminder email and experiment with strategies to maximize participation
- 10) Obtain (and share with us!) your report by returning to your project page to download your results

We will review and discuss how to leverage your results for implementation in an upcoming Coaching Call.



Enter your unique project key

Open the survey report



Atlas Project Details

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follow all safety protocols.

Project Key: 136186f3-c4cd-4a04-9615-d36a90d02c42

Site Materials



Progress Report

Pulse Check Phase 1 Report

Pulse Check Phase 2 Report

Pulse Check Phase 3 Report

Pre Implementation Report

ATLAS INITIATIVE
PRE-IMPLEMENTATION SURVEY
RESULTS



ARIADNE LABS TESTING

10/17/2024

Review response #s

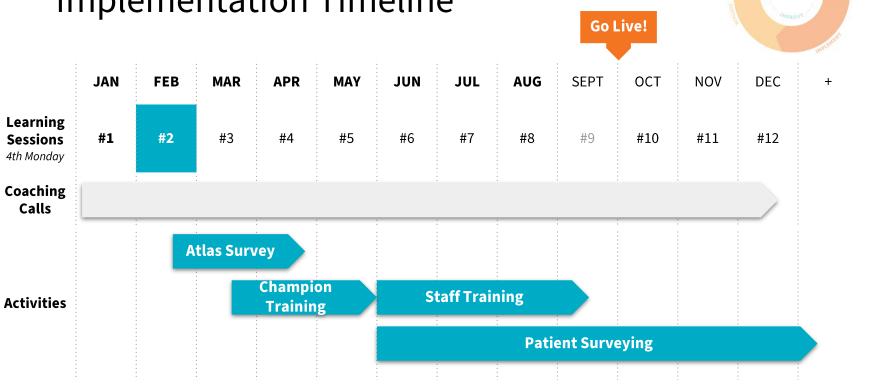
Respondents: 26 total

3 healthcare workers and other staff

23 leaders

# **Looking Ahead**

# Implementation Timeline



START

OUTCOMES

# Today's Key Takeaways





#### **Shared Planning Tool: PREFERENCES**

- Opportunity to elicit what matters now HEAR your patient here
- Can change over time

#### **Shared Planning Tool: PLAN**

- Written in patient friendly language
- Clearly distinguishes plans for: mom, baby, and labor progress
- Discussed at every Huddle even if no change is made

#### **Develop Your Strategy**

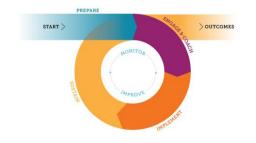
• Discuss project goals, timeline, and implementation strategies

#### **Customize TeamBirth**

Plan for and start designing your site's shared planning tool

#### **Assess Your Context**

Surveying staff to understand your strengths and opportunities for improvement



# **Action Items**

1				
	<b>&gt;</b> =			

	Implementation Pathway	Action Items	Details & Resources
	General	Familiarize yourself with the NJ Cohort Resource Page and resources	http://www.njhcqi.org/teambirthnjcohorts Password: NJcohorts2022!
	DEVELOP YOUR STRATEGY	Use HOW TO worksheets with your implementation team to start drafting your plans	HOW TO   Develop Your Implementation, Communication, and Measurement Strategy
	CUSTOMIZE TEAMBIRTH	Use this HOW TO resource to plan your process for tool design and testing; Start planning and drafting your boards	HOW TO   Customize Your Shared Planning Tool
		Review the examples resource	On the cohort resource page: <b>TeamBirth Board Examples and Board Evaluation Form</b>
	ASSESS YOUR CONTEXT	Create an Aria account and register your site for Atlas	<u>Aria</u>
		Share Atlas Survey with leaders, staff, and providers	

# **Next Steps**

# **Learning Session 3**

March 26, 2025 12:00 - 1:00pm EST

# Share your feedback!

- Anonymous
- Short survey
- Tell us what you like
- Tell us how to improve





## **Coaching Calls**

See follow up email for Learning **Session Handout** 



# Email Adelisa & Annelise

#### for

- Support and updates
- Resources
- Implementation Questions & Needs

aperez@njhcqi.org
aslater@njhcqi.org