



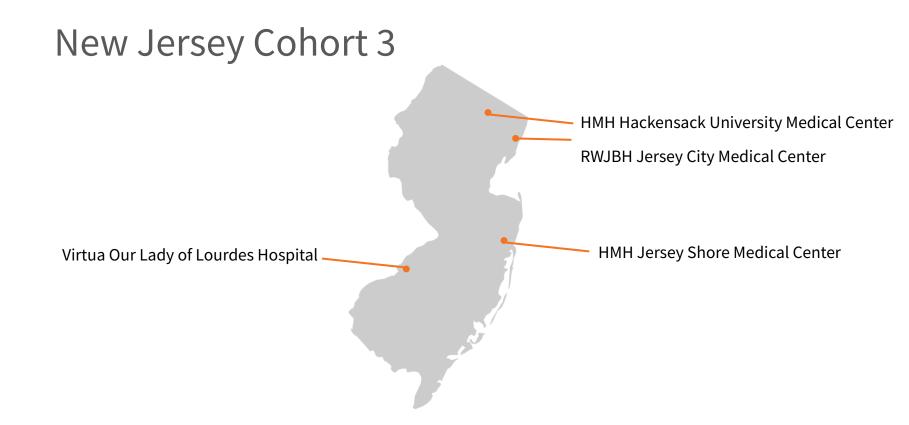


# Cohort 3 Collaborative Learning Session #12 January 28, 2025

TeamBirth: Process Innovation for Clinical Safety, Effective Communication, and Dignity in Childbirth



This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$7,500,000. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.



Who is here from your organization today?

## **Collaborative Session Agenda**

### TeamBirth Implementation

- Announcements
- o Implementation Pathway & Timeline:
  - Ongoing Activities: Patient surveying, Huddle Observations
  - Share-out: Wins, Aha! Moments, Strategies

### TeamBirth Core Knowledge & Skills

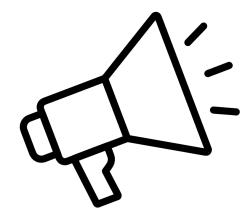
- Review: Sustaining TeamBirth
- Connect: Discussion Guides & NTSV C-section rates (time permitting)
- Learn: Lunch & Learn for Continuing Education/Onboarding

### **Looking Ahead**

- Takeaways From Today
- Action Items & Next Steps
- Feedback Survey



## **Announcements**



### February:

- **☐** Patient Surveying Continues
- ☐ Coaching Calls as scheduled
- **☐** No Collaborative Session

### March:

- **☐** Patient Surveying Continues
- ☐ Coaching Calls as scheduled
- NJ TeamBirth Cohorts 1-4
  Collaborative Session:

Monday March 31 @ 12pm Eastern

This is a change!



Cohort 3 Review: Patient Survey Process

## Frequently Asked Questions

FAQ		
IS THIS GOING TO BE CONTINUOUS OR JUST A SET WINDOW?	<b>→</b>	<b>Continuous</b> ! Right now is the time to test your survey process to get it up and running, and you'll continue it through launch and for 6 months after.
WHAT HAPPENS WHEN WE LAUNCH?		Nothing about your process changes
IS THERE A CERTAIN NUMBER OF RESPONSES WE NEED TO HIT?	<b>→</b>	We don't set a specific # or percentage, but the goal is always to survey every live birth! We will help you track your response rate - roughly 60% or over is fantastic, and over 30% is a good reassurance that we have a reasonably representative sample size
	<b>→</b>	The more data you have, the more we can do with it. (So it can be especially important for small sites to reach as many of their patients as possible given their low birth volume)

## Patient Survey Data Entry Tips



NEW JERSEY HEALTH CARE QUALITY INSTITUTE

SUBMISSION

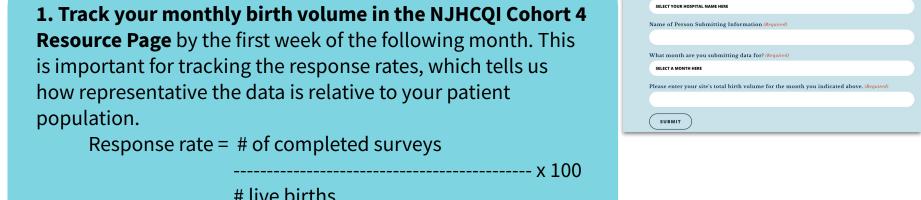
Hospital Name (Required)

TEAMBIRTH MONTHLY BIRTH VOLUME

Please complete this form to submit your organization's monthly birth volume. Data should be submitted by the first Friday of the month and only include the preceding month's total birth volume. For example, by the first Friday in July, you would submit your total birth volume for June (i.e., all births that occurred from June 1 to June 30).

WHO WE ARE OUR WORK MEDIA RESOURCES

2. If a respondent has left a question blank, please select "Prefer not to answer."

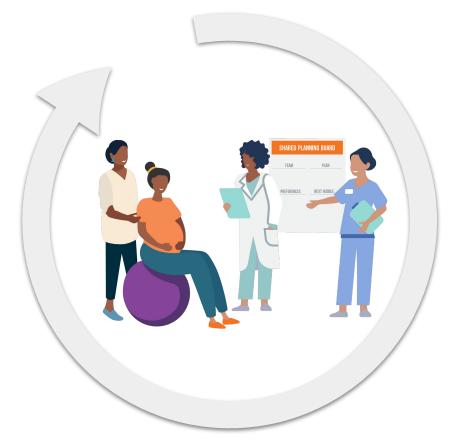






## TeamBirth Huddle Observations

### TeamBirth Huddles



## **Practice in Action**

Observation and Feedback



## Huddle Observation and Feedback

Timely and actionable feedback is crucial to improvement

WHO	<ul> <li>Huddle participants</li> <li>Clinical: nurse, provider, etc</li> <li>Support person: partner, doula, etc</li> <li>Huddle observers</li> <li>Peers (a non-huddle nurse, provider, etc)</li> <li>Champions, managers, etc</li> </ul>
WHAT	Documentation and communication of observed behaviors using the <b>Huddle Observation Form</b>
WHY	<ul> <li>To provide consistent structure for:         <ul> <li>Celebrating or highlighting strengths</li> <li>Discussing opportunities to adjust or improve</li> </ul> </li> <li>To provide space for non-judgemental feedback that is respectful, timely, specific, relevant, and actionable</li> </ul>



## **Huddle Observation Form**

A valuable tool for coaching huddles throughout implementation

TEAMBIE	ктн н	Name: _ Facility N	Name:	/ Title:	Date: State	_
. Who discu	issed the	role in th	attest to personally observing or being ne huddle: was a clinical team member in the hud	dle		cting your
☐ Sup			was a support person (like spouse, doi was an observer of the huddle	•		
0.000	ent prefe	☐ Ac	f the following instances prompted the dmission bor evaluation, Induction, Scheduled	☐ Chang	ge in care management insion, Hemorrhage, Infection	, Opioid
☐ Yes ☐ Yes (Ple	- care p - some ease spe gress):	rea sel	Section, High Risk Antenatal, Postpartum admission, Transfer in from community birth ting or other facility abor Progress fror to non-emergent intervention for	☐ Shift c	order birth/Post-emergency De hange/Hand-off or huddle noted during provide (bedside) hand-off	
□ No	- some c - care pl	AF va	ion to non-emergent intervention for om/birthing person ROM, augment, internal monitors, use of cuum or forceps to assist birth, C-Section rior to non-emergent intervention for	☐ Pain C		
☐ Yes	am write - a plan - a plan - a plan i	Su	aby  pplemental feeding plan, phototherapy, opioid posure plan, NICU observation/admission ontraception	□ Other		
	no plan	Did the t	team clearly state that this conversatio	n was a Tear	mBirth huddle?	
	am clear - a team ote, if pos	Q	es - a team member stated this clearly. uote, if possible!	•		identified.
	- the huc - it was r	□ N	o - the huddle occurred, but was not e	sent that a hu	uddle was occurring	
. Please sh did the tea	are your	huddle o	e team members' names/roles written or previously? es - all names/roles were discussed ar		, ,	auring this
surprising	? Encoui		es - most names/roles were discussed pecify which roles were not discussed/		ere written on the board	(Please
Did you probservation			o - names/roles were minimally discus o - names/roles were not discussed or			rd

Download, print, and share with staff the TeamBirth Huddle Observation Form

#### **WHAT**

2-page form

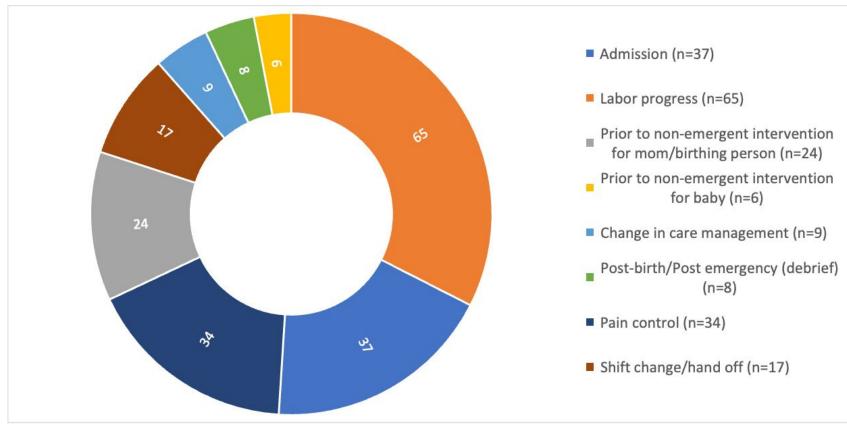
Quick selection options to document each key behavior during a huddle

Several open ended questions for providing additional detail

#### Share:

- As a printed form
- As a digital Word Doc
- Digital Survey Form

### Huddle Observation: Huddle Initiation







## Sustaining Change

START

OUTCOMES

## Core Implementation Activity:

## **EMBED FOR SUSTAINABILITY**





### **EMBED FOR SUSTAINABILITY**

CORE: Establish a new status quo where your teams hold the gains from TeamBirth implementation and setup processes for evolving as needed



Establish onboarding & continuous education on TeamBirth for all relevant staff

Identify ongoing ownership of and accountability for TeamBirth continuous improvement and monitoring

### **OBJECTIVES**

### Milestones:

- Onboarding & continuing education activities started
- Ownership of ongoing TeamBirth QI established

**ADAPT** 

Your unique processes, roles, and strategy for maintaining the new TeamBirth status quo

## Sustainability

When new ways of working and improved outcomes become the norm

'Not only have the process and outcome changed, but the thinking and attitudes behind them are fundamentally altered and the systems surrounding them are transformed as well. In other words the **change has become an integrated or mainstream way of working** rather than something 'added on'.

As a result, when you look at the process or outcome one year from now or longer, you can see that at a minimum it has not reverted to the old way of working, or old level of performance.

Further, it has been able to withstand challenge and variation; it has evolved alongside other changes and perhaps has continued to improve over time.'

## **TeamBirth Sustainability Activities**

#### **Department Consistency**

- Patients should experience
   TeamBirth across the maternity
   care continuum triage, labor,
   high-risk, postpartum, newborn
- Initial huddles and ongoing huddles
- Update policies, procedures, and protocols to identify when initial huddles and ongoing huddles should occur
- -Gather & share patient feedback and clinical metrics

#### **Patient Education**

- Prenatal clinic information
- Childbirth education
- Website/social media
- Admission packet
- Patient liaison, parent groups

#### Onboarding

- Residency didactic and sims
- New Hire Orientation
  - Videos in LMS
  - Competency checklist
  - Update job expectations
- Recognition Attestation form for new leadership

#### **Community Engagement**

- Doula Welcome kit
- Community Birth Worker mixer
- Community Birth Transfer program utilizing TeamBirth huddles

### **System Strategic Plans**

- TeamBirth in quarterly system goals
- TeamBirth supplies, training, and community engagement allocated to department budgets

#### Clinician role responsibility

- Preceptors: TeamBirth champions
- Charge RNs: huddle triggers, delivery discussion guide for interventions
- Triage staff: admission huddles
- Review Employee expectations in annual review & dept meetings

#### **EMR** integration

- Smartphrase for providers
- Nursing documentation
- patient -facing (MyChart)

#### **Clinician Engagement**

- Annual training/simulation
  - Record for future onboarding!
- Gather feedback from patients & clinicians
- Share stories of successes:
  - Huddle of the month
  - Examples of boards in use
  - Collate site specific word bank
- Huddle observations
- Include TeamBirth patient-centered communication in RCA reviews and recommendations



## Embed: Onboarding & continuing education

Ensure all new staff receive training and huddle practice while reinforcing knowledge and skills for all staff over time





For all relevant roles (i.e. physicians, midwifes, nurses, nurse managers, lactation, social work, etc):

- Onboarding plans or checklists that include both completion of didactic TeamBirth content and opportunities to practice/demonstrate huddles
- Continue education plans for routine opportunities to reinforce staff knowledge and receive feedback on TeamBirth key behaviors



## Embed: Onboarding & continuing education

Develop clear role-based plans

Onboarding	Continuing Education
<ul> <li>TreamBirth items on role-based competency checklists</li> </ul>	What quarterly and yearly activities can help keep TeamBirth sustained?
<ul><li>LMS assignments</li><li>SIM / huddle practice attendance</li></ul>	<ul> <li>Routine reinforcement of TeamBirth knowledge and updates via LMS assignments</li> </ul>
	<ul> <li>Huddle practice included in skills fairs</li> </ul>
	<ul> <li>Updates on TeamBirth data shared during key meetings</li> </ul>



Training example: TeamBirth Lunch & Learn

## TeamBirth Lunch & Learn

Planning interdisciplinary time to reinforce TeamBirth concepts from the training videos and begin practicing key behaviors

### **Plan your session logistics**

WHO	At a minimum ensure nurses and providers (OBs & midwives) can attend  Consider planning separate L&D and postpartum sessions
WHAT	Lunch & Learn Learning Objectives (see next slide)
WHERE	Where on your unit or in your facility can people gather to learn and engage?
WHEN	Schedule 50-60 minute sessions  ■ Ensure there are multiple time points that allow for staff from different shifts to attend
HOW	Adapt the Lunch & Learn template slides for your team

## Lunch & Learn Learning Objectives

Lunch & Learns are used to reinforce the LMS training content.

Clearly focus your time together with these learning objectives (in the template slide deck)

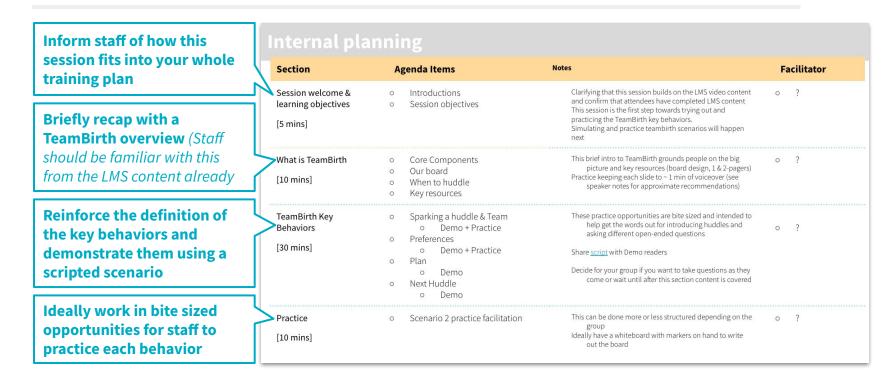
### **Learning Objectives**

- O To describe what TeamBirth is and why it is valuable
- O To identify opportunities for when TeamBirth Huddles may occur
- O To begin practicing demonstration of the TeamBirth Key Behaviors while using the shared planning board:
  - O Team: To promote the role of each team member
  - O Preferences: To elicit patient preferences, thoughts, & concerns
  - O Plan: To distinguish the different care plans
  - O Next Huddle: To set shared expectations for the timing of the next huddle



### Session facilitation

The template slides include recommendations for how to use your time to meet the objectives



## Session facilitation notes

The template slides include notes that guide your facilitation

#### **Notes**

- Confirm that attendees have completed LMS content
- This session is the first step towards fully practicing the TeamBirth key behaviors
- The brief intro to TeamBirth grounds people on the big picture and several key resources
  - Practice keeping each slide to ~ 1 min of voiceover
- These practice opportunities are bite sized and intended to help get the words out for introducing huddles and asking different open-ended questions
- Create your own scenario or use this simple script
- Decide for your group if you want to take questions as they come or wait until after this section content is covered
- The final scenario can be done in a more or less structured way depending on the group
- Have a whiteboard or paper with markers on hand to write out details that would be on the TeamBirth board

## Session Content: What is TeamBirth

Learning Objective: To describe what TeamBirth is and why it is valuable

Speaker notes demonstrate how to cover the TeamBirth core components and several key supportive resources in about 10 mins.





















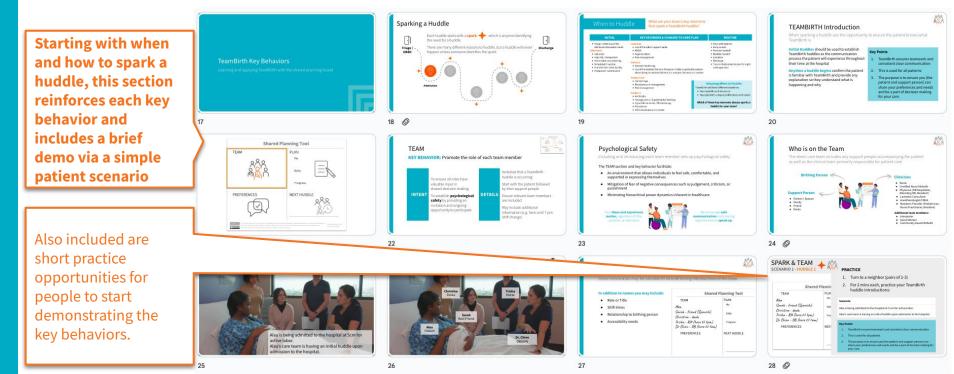


Practice this content so you feel confident speaking to it concisely so that you'll have the time to go deeper in the rest of the session.

## Session Content: Key Behaviors

Learning Objectives:

To identify opportunities for when TeamBirth Huddles may occur To begin practicing demonstration of the TeamBirth Key Behaviors while using the shared planning board





## Knowledge Checks

### True or False and discuss

- 1. The preference section is a place to transcribe a patient's birth plan so everyone can see it.
- 2. During the admission huddle, best practice is to ask a patient "Do you have any preferences?" so that you do not have to ask again on any additional huddles.
- 3. The preference section is a visual cue to elicit what is most important to the patient during the current huddle, to hear concerns and thoughts about current options and choices.
- 4. The preference section can also be used to remind us to check in with others on the team (partners, doulas, other clinical team members).

## Let's try it

We'll show a snapshot of this process today:

**Brief scenario demo** 





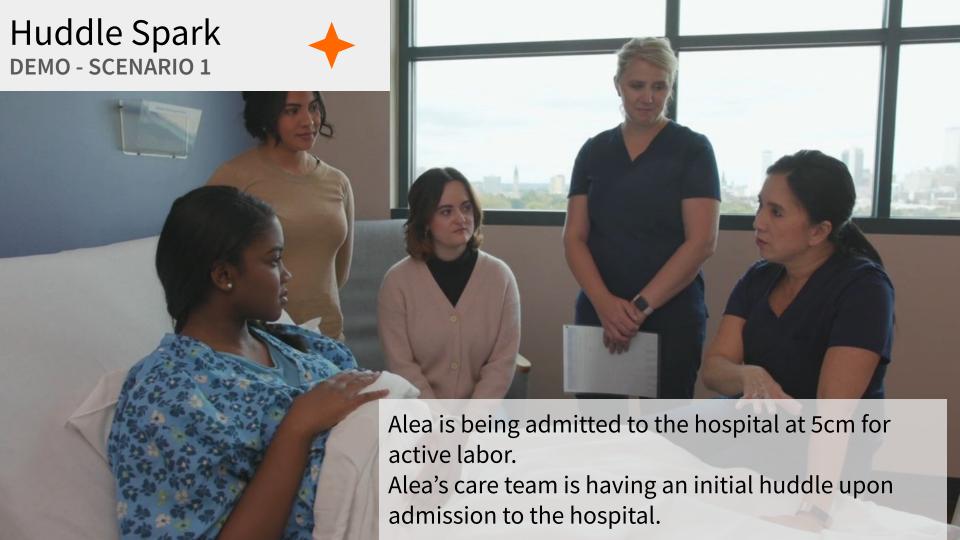
25 26





**Bite sized practice** 

27







### **TEAM**

Other information may be valuable to include during introductions of the team

### In addition to names you may include:

- Role or Title
- Shift times
- Relationship to birthing person
- Accessibility needs

Shared Pla	anning Tool
TEAM	PLAN
Alea	Me:
Sarah - friend (Spanish) Christine - doula	Baby:
Trisha - RN (here til 7pm) Dr Chien - OB (here til 7am)	Progress:
PREFERENCES	NEXT HUDDLE

## **SPARK & TEAM**





**SCENARIO 1 - HUDDLE 1** 

### **Shared Planni**

PLAN **TEAM** Me: Alea Sarah - friend (Spanish) Bab Christine - doula Trisha - RN (here til 7pm) Pro Dr Chien - OB (here til 7am) **PREFERENCES** NEX

### **PRACTICE**

- Turn to a neighbor (pairs of 2-3)
- For 2 mins each, practice your TeamBirth huddle introductions:

#### Scenario

Alea is being admitted to the hospital at 5 cm for active labor.

Alea's care team is having an initial huddle upon admission to the hospital.

#### **Key Points**

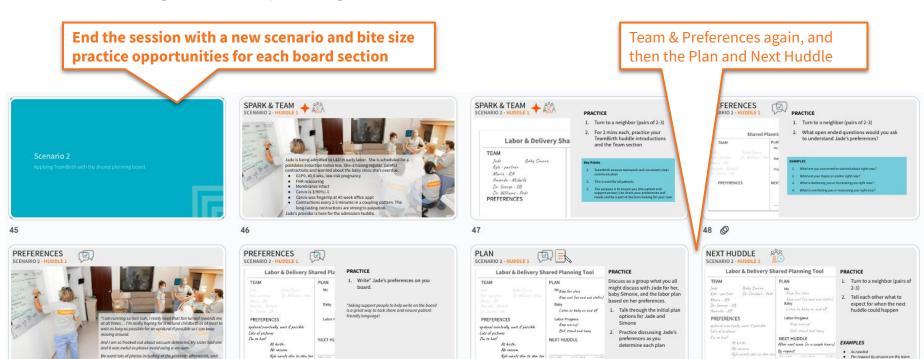
- TeamBirth ensures teamwork and consistent clear communication.
- This is used for all patients
- The purpose is to ensure you [the patient and support person] can share your preferences and needs and be a part of decision making for your care.

### **Session Content: Practice**

Placenta pico

50

Learning Objectives: To begin practicing demonstration of the TeamBirth Key Behaviors while using the shared planning board



Kyle is really looking forward to doing skin-to-skin!

## **SPARK & TEAM**

### **SCENARIO 2 - HUDDLE 1**





Jade is being admitted to L&D in early labor. She is scheduled for a postdates induction tomorrow. She is having regular, painful contractions and worried about the baby since she's overdue.

- G1P0, 40.6 wks, low-risk pregnancy
- FHR reassuring
- Membranes intact
- Cervix is 3/90%/-1
- Cervix was fingertip at 40 week office appt
- Contractions every 2-5 minutes in a coupling pattern. The long-lasting contractions are strong to palpation.

Jade's provider is here for the admission huddle.



## **Labor & Delivery Sha**

### **TEAM**

Jade

Baby Simone

Kyle - partner

Maria - RN

Amanda - Midwife

Dr. George - OB

Dr. Williams - Peds

**PREFERENCES** 

#### **PRACTICE**

- 1. Turn to a neighbor (pairs of 2-3)
- For 2 mins each, practice your TeamBirth huddle introductions and the Team section

### **Key Points**

- TeamBirth ensures teamwork and consistent clear communication
- 2. This is used for all patients
- 3. The purpose is to ensure you [the patient and support person] can share your preferences and needs and be a part of decision making for your care.

### **PREFERENCES**



**SCENARIO 2 - HUDDLE 1** 

	Shared Pla	anni
TEAM		PLAN
		Me:
Jade	Baby Simone	
Kyle - partner	Dr. Williams - Peds	Bab
Maria - RN		
Amanda - Midwife	?	Pro
Dr. George - OB		
PREFERENC	ES	NEX

### **PRACTICE**

- 1. Turn to a neighbor (pairs of 2-3)
- What open ended questions would you ask to understand Jade's preferences?

#### **EXAMPLES**

- 1. What are you concerned or worried about right now?
- 2. What are your hopes or wishes right now?
- 3. What is bothering you or frustrating you right now?
- 4. What is comforting you or reassuring you right now?

# **PREFERENCES**



**SCENARIO 2 - HUDDLE 1** 



## **PREFERENCES**



**SCENARIO 2 - HUDDLE 1** 

### **Labor & Delivery Shared Pla**

TEAM

Baby Simone

Kyle - partner Dr. Williams - Peds

Maria - RN

Amanda - Midwife Dr. George - OB

PREFERENCES

epidural eventually, wait if possible

Lots of pictures
Tm so hot!

At birth:

No vacuum

Kyle wants skin to skin too Placenta pics PLAN

Ме

Baby

Labor F

NEXT HU

EARLY LABOR

### **PRACTICE**

Write\* Jade's preferences on you board.

\*Asking support people to help write on the board is a great way to task share and ensure patient friendly language!

# **PLAN SCENARIO 2 - HUDDLE 1**



# **Labor & Delivery Shared Planning Tool**

### TEAM

Baby Simone Kyle - partner

Amanda - Midwife Dr. George - OB

### **PREFERENCES**

epidural eventually, wait if possible Lots of pictures I'm so hot!

At birth:

No vacuum

Kyle wants skin to skin too

Placenta pics

### PLAN

Me Keep fan close

Keep cool (ice and wet cloths)

Baby

Listen to baby on and off

**Labor Progress** 

Keep moving!

Ball, stand and sway

### **NEXT HUDDLE**

FARLYLABOR

**ACTIVE LABOR** 

PUSHING

### **PRACTICE**

Talk as a group about what you all might discuss with Jade for her, baby Simone, and the labor plan based on her preferences.

- Talk through the initial plan options for Jade and Simone
- Practice discussing Jade's preferences as you determine each plan

# **NEXT HUDDLE**

### **SCENARIO 2 - HUDDLE 1**



## **Labor & Delivery Shared Planning Tool**

### TEAM

Tade Baby Simone

Dr. Content - Peds Kyle - partner

Maria - RN

Dr. George - OB

Amanda - NP

### **PREFERENCES**

epidural eventually, wait if possible

Lots of pictures

I'm so hot!

At birth:

No vacuum

Kyle wants skin to skin too

Placenta pics

### PLAN

Me

Keep fan close

Keep cool (ice and wet cloths)

Baby

Listen to baby on and off

### **Labor Progress**

Keep moving!

Ball, stand and sway

### **NEXT HUDDLE**

After next exam (in a couple hours)

By request

**EARLY LABOR ACTIVE LABOR**  PUSHING

### **PRACTICE**

- Turn to a neighbor (pairs of 2-3)
- Tell each other what to expect for when the next huddle could happen

### **EXAMPLES**

- As needed
- Per request by anyone on the team



# Penn Medicine Welcome to Labor & Delivery

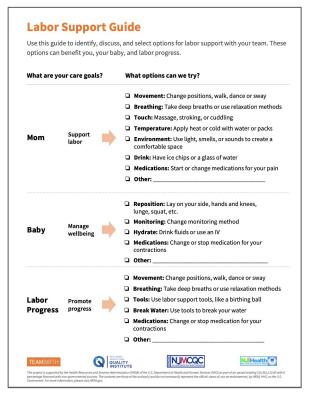
and the second second second second					
Date: / /	Room #:	Dining On Call: 13663	Housekeeping: 19400		
Care Team:		Care Plans:			
Me: Jade Support Person: Kyle - pe Nurse: Maria Hospitalist / OB: Dr. ( Midwife: Amanda Others:	Pediatrician:	Me: Keep fan close Keep cool (ice and w Baby: Listen to baby on and Labor Progress: Keep mo Ball, sto	We're having a		
Birth Preferences:		Next Huddle:			
I'm so hot! Lots of ph Pain Management: epidural eventually, wait if p	wants skin to skin too	After next exam (in a co By request	ouple hours)		
	DILATIO	ON CHART			
	5 cm 6 cm	7 cm 8 cm	9 cm 10 cm		

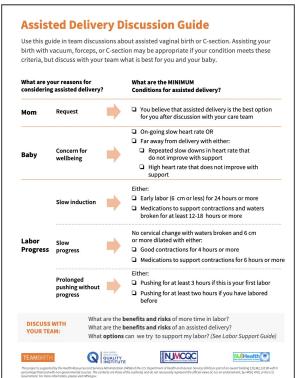
Connection:
Communication
and Clinical
Outcomes



# **TeamBirth Discussion Guides**







# Consistent Guided Structure

All the TeamBirth tools provide a structured, standardized approach for untangling the gray areas of labor

ME

BABY

LABOR PROGRESS



### **Admission Discussion Guide**

Discuss the best next steps with your support person or doula, your nurse, and your provider based on how you are doing, how your baby is doing, and how your labor is progressing.



### **EARLY LABOR**



You may benefit from

Comfort of home environment

**Being active** 

Staying close to the hospital





Home



### If you are in ACTIVE LABOR\*



You may benefit from

Admission to hospital

Monitoring

Clinical care





Labor & Delivery

### DISCUSS WITH YOUR TEAM

What are the **benefits** of birth at Weeks or more?

#### **DISCUSS: STATUS**

How am I feeling? How is my **baby** doing? Where am I in **labor**?

#### DISCUSS: OPTIONS

What are the benefits and risks of each option?

#### **DISCUSS: ACTIONS**

What can I do to be more comfortable? Where can I go nearby? What are my options for labor support?

irms American College of Obstetricians and Gynecologists (ACOs) defines labor as contractions that result in cervical change. Active labor typically begins at 4-6cm with accelerated cervical dilation. Your clinical team will update you on your cervical dilation and arrogress. This guide is designed for use with full term births.









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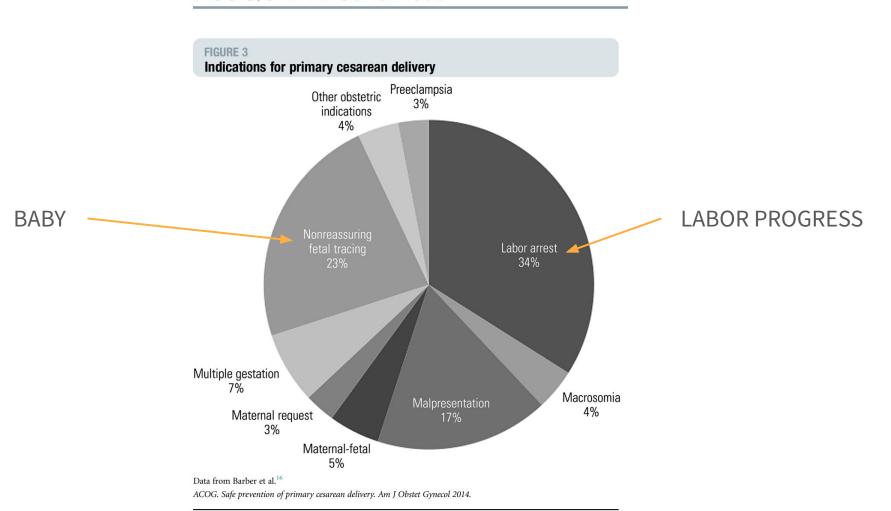
# PLAN FOR

Me:

Baby:

Labor Progress:

### ACOG/SMFM Consensus



### **Assisted Delivery Discussion Guide**

Use this guide in team discussions about assisted vaginal birth or C-section. Assisting your birth with vacuum, forceps, or C-section may be appropriate if your condition meets these criteria, but discuss with your team what is best for you and your baby.

#### What are your reasons for What are the MINIMUM considering assisted delivery? Conditions for assisted delivery? ☐ You believe that assisted delivery is the best option Request Mom for you after discussion with your care team On-going slow heart rate OR ☐ Far away from delivery with either: ☐ Repeated slow downs in heart rate that Concern for Baby wellbeing do not improve with support ☐ High heart rate that does not improve with support Either: ☐ Early labor (6 cm or less) for 24 hours or more Slow induction ■ Medications to support contractions and waters broken for at least 12-18 hours or more No cervical change with waters broken and 6 cm or more dilated with either: Labor Slow ☐ Good contractions for 4 hours or more Progress progress ☐ Medications to support contractions for 6 hours or more Either: Prolonged ☐ Pushing for at least 3 hours if this is your first labor pushing without ☐ Pushing for at least two hours if you have labored progress before

DISCUSS WITH YOUR TEAM:

What are the **benefits and risks** of more time in labor?
What are the **benefits and risks** of an assisted delivery?
What **options** can we try to support my labor? (See Labor Support Guide)









### **Labor Support Guide**

Use this guide to identify, discuss, and select options for labor support with your team. These options can benefit you, your baby, and labor progress.

What are your care goals?		What options can we try?		
Mom	Support labor	<ul> <li>Movement: Change positions, walk, dance or sway</li> <li>Breathing: Take deep breaths or use relaxation methods</li> <li>Touch: Massage, stroking, or cuddling</li> <li>Temperature: Apply heat or cold with water or packs</li> <li>Environment: Use light, smells, or sounds to create a comfortable space</li> <li>Drink: Have ice chips or a glass of water</li> <li>Medications: Start or change medications for your pain</li> <li>Other:</li> </ul>		
Baby	Manage wellbeing	□ Reposition: Lay on your side, hands and knees, lunge, squat, etc. □ Monitoring: Change monitoring method □ Hydrate: Drink fluids or use an IV □ Medications: Change or stop medication for your contractions □ Other:		
Labor Progress	Promote progress	□ Movement: Change positions, walk, dance or sway □ Breathing: Take deep breaths or use relaxation methods □ Tools: Use labor support tools, like a birthing ball □ Break Water: Use tools to break your water □ Medications: Change or stop medication for your contractions □ Other:		
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# Wrapping Up & Looking Ahead

# **Action Items**



Implementation	
Pathway	

Action Items

**Patient Surveying** 

Continue to message and distribute on postpartum unit. Collect and hold (or enter online)

Enter monthly birth volume into the NJHCQI Cohort Resource Page

# Promote Training & Practice Huddles

Continue to offer training, education, and huddle practice post go live

Offer encouragement, coaching - join huddles for support and feedback - Huddle Observations

### Sustainability

Look ahead: plan for onboarding new employees, annual competencies for all staff and providers, and continue to reinforce expectations.

Incorporate discussion guides into huddles about:

- Labor evaluation discussions (Appropriate admissions to the hospital)
- Delivery discussions (labor progress, FHR concerns, instrumented/surgical birth)

# **Next Cohort Collaborative Learning Session**

## Monday, March 31 @ 12-1pm Eastern

Please reach out with any questions: aperez@njhcqi.org or mseverson@ariadnelabs.org

# Share your feedback!

- Anonymous
- Short survey
- Tell us what you like
- Tell us how to improve

