

Cohort 4 Collaborative Learning Session #7

November 25, 2024

TeamBirth: Process Innovation for Clinical Safety, Effective Communication, and Dignity in Childbirth

Learning Session Agenda

Introduction

TeamBirth Implementation

Current core activities:

- RECAP: Provide training & practice huddles
 - Lunch & Learn example

Looking Ahead

Action Items Feedback Survey





TeamBirth Implementation Roadmap

Building on the priority implementation activities

PHASE	PREPARE	ENGAGE & COACH	IMPLEMENT	SUSTAIN	
CORE ACTIVITIES	 ✓ Build your team ✓ Develop your 	 ✓ Socialize TeamBirth ✓ Provide training & 	 ✓ Conduct patient surveys 	✓ Embed for sustainability	
	strategy	practice huddles	✓ Launch TeamBirth	✓ Evaluate impact & continuously	
	 ✓ Assess your context ✓ Customize TeamBirth 	√ Test & improve	√ Monitor & celebrate progress	improve	

NJHCQI TeamBirth Websites

Q I QUALITY INSTITUTE

TEAMBIRTH NJ COHORT 4

TeamBirth is a shared decision-making program that aims to improve safe and respectful childbirth care.

It involves a series of team huddles and other tools used during labor and delivery, to improve communication and ensure care that aligns with patient preferences.

Developed by Ariadne Labs, TeamBirth was designed to operationalize best practices in communication, teamwork, and clinical care, in collaboration with experts from the major



COLLABORATIVE LEARNING SESSION SLIDES



Access your cohort 4 resources at this **private website**

www.njhcqi.org/teambirthnj-cohort4

Password: Cohort42024!

Public TeamBirth NJ website now live

www.njhcqi.org/shared-decision-making



TeamBirth Implementation

PREPARE



Core Implementation Activity: PROVIDE TRAINING & PRACTICE HUDDLES

OUTCOMES

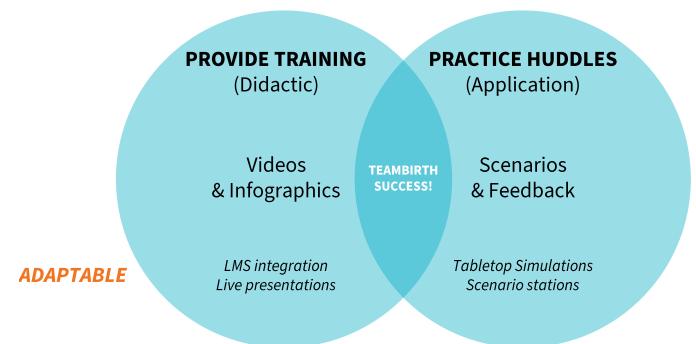




To ensure TeamBirth success,

Ensure everyone has the necessary knowledge AND the opportunity to apply it

CORE IMPLEMENTATION ACTIVITY





Many approaches to training

On-shift events

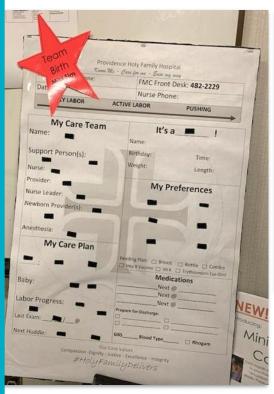
- Scenario station for training
- On the fly education
- TeamBirth "roadshows"
- Office hours
- TeamBirth education station
- Mini-trainings at shift changes

Off-shift events

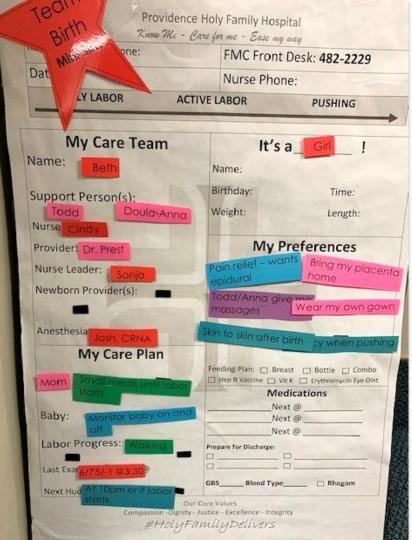
- OB clinics
- SIM lab
- Repurpose unit meetings for multidisciplinary scenario practice and discussion
- Department dinner and training
- Add huddle practice to existing skills labs



TeamBirth Scenario Station / Mini-Sims







TeamBirth Education Stations

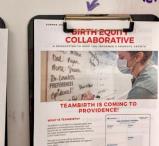
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 Jordan (speare)
 Amy (sister)
 Dr Jubroon (until Spin)

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 Seep
 Epolural when water
 Coal with Family
 Go as long as pessible

Monitor of the text Change positions to position



WHITE BOARD LANGUAGE



Plan of Care Helping out of wel Next Huddle Weed tol TEAMBIRTH PRIMAL

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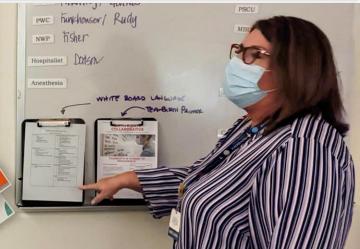


About Baby

Pref ences / Conc st baby were

Questions





Practice, practice, practice!

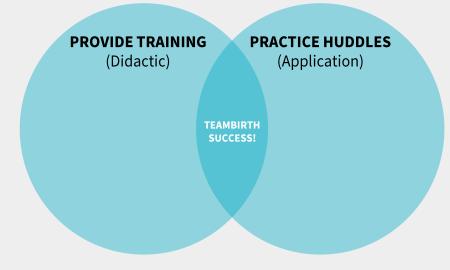


Lunch training with badge buddy awards!





What does TeamBirth training look like for you?





Training example: TeamBirth Lunch & Learn

TeamBirth Lunch & Learn

Planning interdisciplinary time to reinforce TeamBirth concepts from the training videos and begin practicing key behaviors

Plan your session logistics

₩НΟ	At a minimum ensure nurses and providers (OBs & midwives) can attend Consider planning separate L&D and postpartum sessions
WHAT	Lunch & Learn Learning Objectives (see next slide)
WHERE	Where on your unit or in your facility can people gather to learn and engage?
WHEN	 Schedule 50-60 minute sessions Ensure there are multiple time points that allow for staff from different shifts to attend
HOW	Adapt the Lunch & Learn template slides for your team

Lunch & Learn Learning Objectives

Lunch & Learns are used to reinforce the LMS training content. Clearly focus your time together with these learning objectives (in the template slide *deck*)

Learning Objectives

- To describe what TeamBirth is and why it is valuable
- To identify opportunities for when TeamBirth Huddles may occur
- To begin practicing demonstration of the TeamBirth Key Behaviors while using the shared planning board:
 - Team: To promote the role of each team member
 - Preferences: To elicit patient preferences, thoughts, & concerns
 - Plan: To distinguish the different care plans
 - Next Huddle: To set shared expectations for the timing of the next huddle



Session facilitation

The template slides include recommendations for how to use your time to meet the objectives

Inform staff of how this	Internal planning			
session fits into your whole training plan	Section	Agenda Items	Notes	Facilitator
Briefly recap with a TeamBirth overview (Staff	Session welcome & learning objectives [5 mins]	 Introductions Session objectives 	Clarifying that this session builds on the LMS video content and confirm that attendees have completed LMS content This session is the first step towards trying out and practicing the TeamBirth key behaviors. Simulating and practice teambirth scenarios will happen next	o ?
should be familiar with this from the LMS content already	What is TeamBirth [10 mins]	 Core Components Our board When to huddle Key resources 	This brief intro to TeamBirth grounds people on the big picture and key resources (board design, 1 & 2-pagers) Practice keeping each slide to ~ 1 min of voiceover (see speaker notes for approximate recommendations)	o ?
Reinforce the definition of the key behaviors and demonstrate them using a scripted scenario	TeamBirth Key Behaviors [30 mins]	 Sparking a huddle & Team Demo + Practice Preferences Demo + Practice Plan Demo Next Huddle 	These practice opportunities are bite sized and intended to help get the words out for introducing huddles and asking different open-ended questions Share <u>script</u> with Demo readers Decide for your group if you want to take questions as they come or wait until after this section content is covered	ο ?
Ideally work in bite sized opportunities for staff to practice each behavior	Practice [10 mins]	O Demo Scenario 2 practice facilitation	This can be done more or less structured depending on the group Ideally have a whiteboard with markers on hand to write out the board	ο ?

Session facilitation notes

The template slides include notes that guide your facilitation

Notes

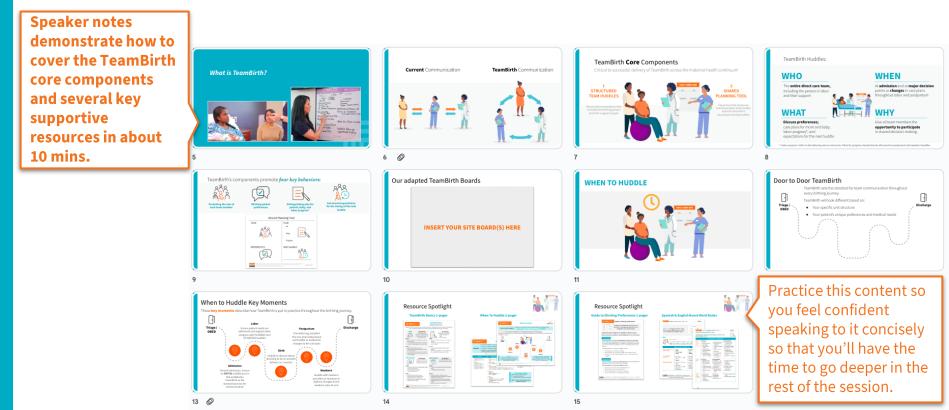
- Confirm that attendees have completed LMS content
- This session is the first step towards fully practicing the TeamBirth key behaviors
- The brief intro to TeamBirth grounds people on the big picture and several key resources

• Practice keeping each slide to ~ 1 min of voiceover

- These practice opportunities are bite sized and intended to help get the words out for introducing huddles and asking different open-ended questions
- Create your own scenario or use this simple script
- Decide for your group if you want to take questions as they come or wait until after this section content is covered
- The final scenario can be done in a **more or less structured way depending on the group**
- Have a whiteboard or paper with markers on hand to write out details that would be on the TeamBirth board

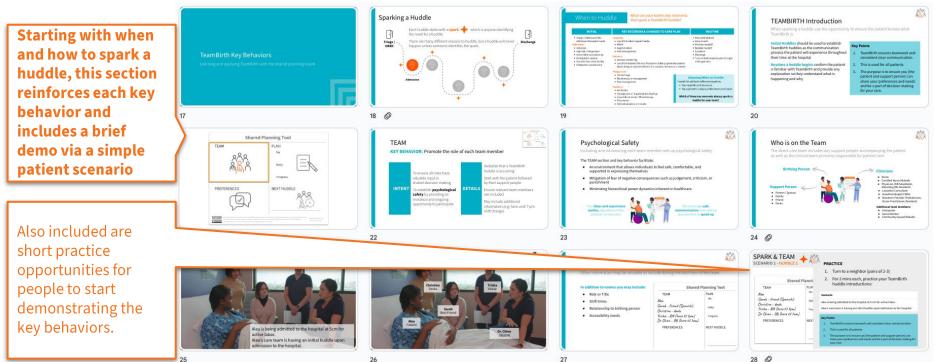
Session Content: What is TeamBirth

Learning Objective: To describe what TeamBirth is and why it is valuable



Session Content: Key Behaviors

Learning Objectives: To identify opportunities for when TeamBirth Huddles may occur To begin practicing demonstration of the TeamBirth Key Behaviors while using the shared planning board





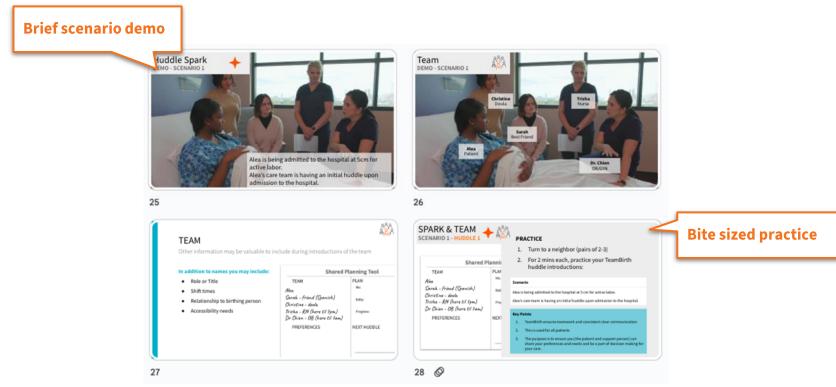
Knowledge Checks

True or False **and discuss**

- 1. The preference section is a place to transcribe a patient's birth plan so everyone can see it.
- 2. During the admission huddle, best practice is to ask a patient "Do you have any preferences?" so that you do not have to ask again on any additional huddles.
- 3. The preference section is a visual cue to elicit what is most important to the patient during the current huddle, to hear concerns and thoughts about current options and choices.
- 4. The preference section can also be used to remind us to check in with others on the team (partners, doulas, other clinical team members).

Let's try it

We'll show a snapshot of this process today:



Huddle Spark DEMO - SCENARIO 1

Alea is being admitted to the hospital at 5cm for active labor. Alea's care team is having an initial huddle upon admission to the hospital.





TEAM

Other information may be valuable to include during introductions of the team

In addition to names you may include:

- Role or Title
- Shift times
- Relationship to birthing person
- Accessibility needs

ond cu	Shared Planning Tool		
TEAM	PLAN		
Alea	Me:		
Sarah - friend (Spanish) Christine - doula	Baby:		
Trisha - RN (here til 7pm) Dr Chien - OB (here til 7am)	Progress:		
PREFERENCES	NEXT HUDDLE		



Shared Pla	anni
TEAM	PLAN
Alea	Me:
Sarah - friend (Spanish) Christine - doula	Bab
Trisha - RN (here til 7pm)	Pro
Dr Chien - OB (here til 7am)	
PREFERENCES	NEXT

PRACTICE

- 1. Turn to a neighbor (pairs of 2-3)
- 2. For 2 mins each, practice your TeamBirth huddle introductions:

Scenario

Alea is being admitted to the hospital at 5 cm for active labor.

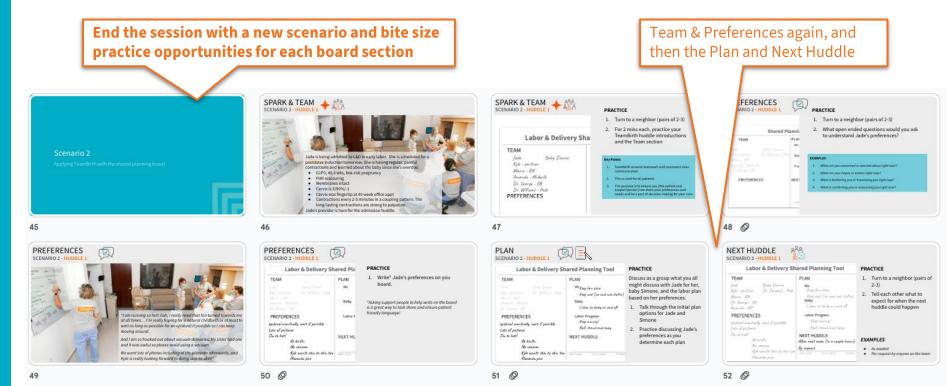
Alea's care team is having an initial huddle upon admission to the hospital.

Key Points

- 1. TeamBirth ensures teamwork and consistent clear communication
- 2. This is used for all patients
- 3. The purpose is to ensure you [the patient and support person] can share your preferences and needs and be a part of decision making for your care.

Session Content: Practice

Learning Objectives: To begin practicing demonstration of the TeamBirth Key Behaviors while using the shared planning board





Jade is being admitted to L&D in early labor. She is scheduled for a postdates induction tomorrow. She is having regular, painful contractions and worried about the baby since she's overdue.

- G1P0, 40.6 wks, low-risk pregnancy
- FHR reassuring
- Membranes intact
- Cervix is 3/90%/-1
- Cervix was fingertip at 40 week office appt
- Contractions every 2-5 minutes in a coupling pattern. The longlasting contractions are strong to palpation.
 Jade's provider is here for the admission huddle.



Labor & Delivery Sha

TEAM

Jade

Baby Simone Kyle - partner Maria - RN Amanda - Midwife Dr. George - OB **PREFERNEANCES**eds

PRACTICE

- 1. Turn to a neighbor (pairs of 2-3)
- 2. For 2 mins each, practice your TeamBirth huddle introductions and the Team section

Key Points

- 1. TeamBirth ensures teamwork and consistent clear communication
- 2. This is used for all patients
- 3. The purpose is to ensure you [the patient and support person] can share your preferences and needs and be a part of decision making for your care.





Shared Pla	anni
TEAM	PLAN
Jade	Me:
Baby Simone	Bab
Kyle - partner Dr. Williams - Peds Maria - RN	Pro
Amanda - Midwife	110
Dr. George - OB PREFERENCES	NEXT

- 1. Turn to a neighbor (pairs of 2-3)
- 2. What open ended questions would you ask to understand Jade's preferences?

EXAMPLES

- 1. What are you concerned or worried about right now?
- 2. What are your hopes or wishes right now?
- 3. What is bothering you or frustrating you right now?
- 4. What is comforting you or reassuring you right now?

PREFERENCES SCENARIO 2 - HUDDLE 1





"I am running so hot! Gah, I really need that fan turned towards me at all times... I'm also really hoping for a natural childbirth or at least to wait as long as possible for an epidural if possible so I can keep moving around.

And I am so freaked out about vacuum deliveries. My sister had one and it was awful so please avoid using a vacuum.

We want lots of photos including of the placenta afterwards, and Kyle is really looking forward to doing skin-to-skin!"

PREFERENCES SCENARIO 2 - HUDDLE 1



Labor & Delivery Shared Pla TEAM PLAN Me Kyle - partner Dr. Williams Baby PREFERENCES Labor F epidural eventually, wait if possible Lots of pictures I'm so hot! NEXT HU At birth: No vacuum Kyle wants skin to skin too EARLY LABOR Placenta pics

PRACTICE

1. Write* Jade's preferences on you board.

*Asking support people to help write on the board is a great way to task share and ensure patient friendly language!





Labor & Delivery Shared Planning Tool

TEAM

Jade

Kyle - partner Dr. Williams - Peds Maria - RN Amanda - Midwife PREFERENCES epidural eventually, wait if possible Lots of pictures I'm so hot! At birth:

No vacuum Kyle wants skin to skin too Placenta pics

PLAN

Me_{Keep} fan close Keep cool (ice and wet cloths)

Baby

Listen to baby on and off

Labor Progress Keep moving! Ball, stand and sway

NEXT HUDDLE

EARLY LABOR ACTIVE LABOR

OR PUSHING

PRACTICE

Talk as a group about what you all might discuss with Jade for her, baby Simone, and the labor plan based on her preferences.

- Talk through the initial plan options for Jade and Simone
- Practice discussing Jade's preferences as you determine each plan

NEXT HUDDLE SCENARIO 2 - HUDDLE 1



Labor & Delivery Shared Planning Tool

TEAM

Jade Baby Simone Kyle - partner Dr. Content - Peds Maria - RN PREFERENCES Amanda - NP epidural eventually, wait if possible Lots of pictures I'm so hot! At birth: No vacuum Kyle wants skin to skin too Placenta pics

PLAN

Ме

Keep fan close Keep cool (ice and wet cloths) Baby

Listen to baby on and off

Labor Progress Keep moving!

Ball, stand and sway

NEXT HUDDLE After next exam (in a couple hours)

By request EARLY LABOR ACTIVE LABOR

PRACTICE

- Turn to a neighbor (pairs of 2-3)
- 2. Tell each other what to expect for when the next huddle could happen

EXAMPLES

PUSHING

- As needed
- Per request by anyone on the team

Date: / /	Room # :	Dining On Call: 13663	Housekeeping: 19400
Care Team:		Care Plans:	
Me: Jade Support Person: Kyle - p Nurse: Maria Hospitalist / OB: Dr. Midwife: Amanda Others:	Pediatrician:	Me: Keep fan close Keep cool (ice and u Baby: Listen to baby on and u Labor Progress: Keep mo Ball, sta	We're having a off
Birth Preferences:		Next Huddle:	
I'm so hot! Lots of pl Pain Management: epidural eventually, wait if	wants skin to skin too possible	After next exam (in a co By request ION CHART	ouple hours)
⊕ ^(2 cm) (3 cm)	a cm 5 cm 6 cm	7 cm 8 cm	9 cm 10 cm

Looking Ahead



Implementation Timeline



Action Items



Implementation Pathway	Action Items	Details & Resources
PROVIDE TRAINING & PRACTICE HUDDLES	Implementation Team & Champions complete LMS training & practice huddles	Training Resources
	All staff complete LMS training; Plan and begin for all staff huddle practice opportunities	HOW TO Provide training & practice huddles Lunch & Learn Template Slide Deck
CUSTOMIZE TEAMBIRTH	Finalize board designs & place order; send final designs to Adelisa & Indigo	TEMPLATE Board Evaluation Form
CONDUCT PATIENT SURVEYS	Test your patient survey process	HOW TO Conduct Patient Surveying NJ Cohort 4 Patient Survey Template
	Begin baseline patient surveying	Penn Med Princeton Capital Health HMH JFK & Inspira (hold on to surveys until DUA) RWJ Trinitas (not yet started, wait until DUA)
LAUNCH TEAMBIRTH	FInalize launch dates. Consider event ideas.	See Collaborative Session 5 slides
	Send Adelisa February date for launch/site visit	

Next Steps

Next Learning Session

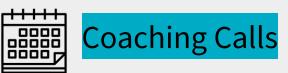
No December Session

January 27th, 2025 12:00 - 1:00pm EST

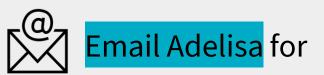
Share your feedback!

- Anonymous
- Short survey
- Tell us what you like
- Tell us how to improve





See follow up email for Learning **Session Handout** for call agenda



- Support and updates
- Resources
- Implementation Questions & Needs

aperez@njhcqi.org