





## NJ Cohort 4 - Collaborative Learning Session 5 - September 2024

You will receive a handout after each collaborative learning session to provide a summary of key takeaways from the session and action items that should guide your work until your next TeamBirth Coaching Call.

For more information on the below items, review the session slides and resources on the Cohort 4 webpage: <a href="https://www.njhcqi.org/teambirthnj-cohort4">www.njhcqi.org/teambirthnj-cohort4</a> (Password: Cohort42024!).

## **Key Takeaways from the Learning Session**

Conduct Patient Surveying	Capture patient experience at baseline and post-launch using the patient survey to ensure TeamBirth progress and impact
Launch TeamBirth	Plan for your launch activities to signal to staff and leadership when huddles should start happening

## **Action Items**

Before our next coaching call, work on the following items:

General	• Review session handouts <u>1</u> , <u>2</u> , <u>3</u> , <u>&amp; 4</u> to ensure progress on included items
Provide Training & Practice	<ul> <li>Put your training plan into action (<u>HOW TO   Provide training &amp; practice huddles</u>):</li> <li>Implementation Team &amp; Champions complete LMS training &amp; start practicing huddles</li> <li>Assign all staff LMS training content (<u>Training Resources</u>), to be completed in October</li> <li>Plan for all staff huddle practice opportunities throughout this fall and in January</li> </ul>
Customize TeamBirth	Send Adelisa & Indigo your board design drafts for review before your next call
Conduct Patient Surveys	<ul> <li>Review the <u>survey template</u></li> <li>Use the <u>HOW TO worksheet</u> to start planning your patient survey processes. Consider:         <ul> <li>Who will print the surveys</li> <li>Who will distribute the surveys</li> <li>How the surveys will be distributed on postpartum (when, messaging, etc.)</li> <li>Who will collect the surveys</li> </ul> </li> </ul>
Launch TeamBirth	Start discussing Launch event ideas

**NEXT COACHING CALL:** Please bring updates on the above and questions or concerns to discuss.