
TeamBirth NJ Collaborative Session Handout #6 - June 2024

In this session, we focused on Patient Surveying, Training, and introduced Launch. In this phase, we discussed resources available to your team that can be found on the NJHCQI resource page.

Training should include both education and scenario-based simulations - Small-scale testing will be informative for planning champion education and unit-wide training.

- **Assign and distribute training videos now**, to give staff and providers baseline knowledge of the project ahead of training later in the summer.
- **Conduct small-scale testing** using TeamBirth in a small, controlled environment ahead of training.
- **Discussion guides** - Review as a team! Testing with these will inform training and use at Go-Live.

Patient Surveying:

- Review the Patient Surveying tab on the Cohort 3 TeamBirth resource page.
- Read the survey to get a sense of the questions patients will be asked - consider sharing with providers and staff to help socialize the project!
- Print a handful of surveys for some small-scale testing of survey process in postpartum.

Work with your site leadership to **plan a launch event** that creates an atmosphere of excitement around the project and sets the expectation that every staff member will begin to use the solution going forward, that their voice is important, and that feedback to the implementation team regarding opportunities and successes is expected.

Review the session slides and resources at www.njhcqi.org/teambirthnj-cohort3; the password is **Cohort32024!**

Next Steps - Before our next coaching call, please complete the following with your implementation team:

- Final Atlas staff implementation survey push. Response goal is 60% of nursing and provider numbers.
- Finalize and order shared-planning boards for Labor and Delivery and Postpartum (and triage, if boards present there too)
- Upload and assign TeamBirth training videos
- Plan for scenario based training with staff and providers, look ahead to meetings, dates, opportunities
- Develop a strong patient survey distribution, collection, and entry process
 - Begin postpartum survey baseline data collection
- Connect with site and system administrators to update about project (socialization, training needs, launch)
 - Launch dates: Monday, September 16th and Tuesday, September 17th

We will utilize this checklist at upcoming coaching calls—please bring additional items, questions and concerns! As always, please reach out to us for support and clarification.

Next Collaborative Session: Tuesday, July 23, 12 pm - 1 pm; we will review training, surveying, and launch and discuss messaging and strategies for postpartum, high risk, and triage/OBED.