
TeamBirth NJ Collaborative Session Handout #7 - September 2023

In this session, we focused on launch recaps, operationalizing TeamBirth, patient surveying, and data submission.

Continue training opportunities to educate the full department on the new process. Training should focus on both shifting the culture within your units and include scenario-based simulations. Consider when key decision making huddles should be occurring and communicate that expectation to staff.

Continue to work on your patient surveying process. Focus on moving into the collection phase of surveying and refer to the surveying process map on the Resource Page as needed.

Data submission will focus on submitting your staff training numbers, monthly birth volumes, and huddle observation forms. All these forms can be found on the Resource Page.

Review the session slides and resources at www.njhcqi.org/teambirthnj-cohort2; the password is **Cohort2!2023**.

All session recordings available on request to aperez@njhcqi.org.

Next Steps: Before our next coaching call, please complete the following activities with your implementation team:

- ☐ **Submit your staff training numbers on the Data Submission Form by Wednesday, October 4** (last bullet under the Resource section on the Resource page).
- ☐ By the first Friday of every month, submit your monthly birth volume for the previous month. For example, all teams should submit September's birth volume by October 6.
- ☐ Complete and submit at least 9 huddle observations by the end of October. Observations should be completed by at least 3 different people (i.e. 3 people each complete 3 huddle observations).
- ☐ Continue your training approach with the full department to discuss the process changes, expectations, and practice relevant scenarios.
 - ☐ Review discussion guides; include in training.
 - ☐ Review the facilitator scenario guide (On the Resource page, go to Staff Training in the Resources section, and download the Training Scenario Prompts. The Facilitator Guide is the last page.)
- ☐ **Surveying is live!** Continue fine tuning your patient survey preparation, distribution, and collection system. Remember, all patients should receive a survey (except fetal demises and patients under 15 years old).
 - ☐ Feel free to use or modify the surveying scripts on the Resource page.

