
TeamBirth NJ Collaborative Session Handout #6 - August 2023

In this session, we focused on best practices, preparing for launch, and patient surveying.

Continue training sessions to educate the full department on the new process. Training should include both education and scenario-based simulations. **Use small scale-testing** to determine how TeamBirth can be effectively integrated into the processes in your unit. Set your teams up for success by intentionally deciding when key decision making huddles should be occurring, particularly in postpartum, and communicate that expectation to staff.

Continue to work with site leadership to **plan a launch event** that creates an atmosphere of excitement around the project and sets the expectation that every staff member will begin to use the solution going forward, that their voice is important, and that feedback to the implementation team regarding opportunities and successes is expected.

Review the session slides and resources at www.njhcqi.org/teambirthnj-cohort2; the password is **Cohort2!2023**.

All session recordings available on request to aperez@njhcqi.org.

Next Steps: Before our next coaching call, please complete the following activities with your implementation team:

- **Submit your staff training numbers on the Data Submission Form on the Resource Page above.**
- Continue your training approach to ensure the full department has an opportunity to learn about the project, practice relevant scenarios, discuss the process change, and understand expectations.
 - Utilize learnings from small-scale testing to inform training plans and generate engagement.
 - Review discussion guides; include in testing and training.
- Connect with site and system leaders to provide a project update, and get an update about the launch event.
- Finalize your patient survey distribution, collection, and entry system. We expect to start surveying very soon!
 - Be prepared to share initial feedback about your surveying process at your next coaching call.
- In early October, we will start collecting information about your monthly birth volume. Identify who will be responsible for submitting this information via the Data Submission Form on the Resource Page above.