



DELIVERY DECISIONS INITIATIVE

TEAMBIRTH



NEW JERSEY
HEALTH CARE
**QUALITY
INSTITUTE**



Collaborative Session 6
August 23, 2023

Collaborative Session 5

- Timeline
- Introductions
 - Years 1&2 sites
- Practice & Brainstorm
 - Huddle opportunities
 - Initial and additional huddles
- NJ TeamBirth patient survey report
- Collaborate and share
 - Training successes & struggles
 - Surveying process
 - Launch plans
 - Community involvement

NJ TeamBirth timeline

February 2022 Implementation Kickoff - Sessions & Coaching calls	Summer 2022 Testing & Training Atlas clinician survey Patient Surveying	September 2022 TeamBirth Launch! Patient Surveying Huddle Observations	October 2022– August 2023 Coaching calls & patient surveying continue, Atlas clinician survey, data reports, quarterly cohort sessions Expanding TeamBirth beyond	September 2023 Finalize patient surveying	October 2023 and beyond Sustain TeamBirth: all patients across maternity services have an initial huddle, additional huddles for key decisions, & anyone can request a huddle. Cohort 1 is always welcome to join collaborative sessions!
Cohort One					
February 2023 Implementation Kickoff - Sessions & Coaching calls	Summer 2023 Testing & Training Atlas clinician survey Patient Surveying	September 2023 TeamBirth Launch Patient Surveying Huddle Observations	L&D October 2023– August 2024 Coaching calls & patient surveying continue Repeat Atlas clinician survey, data reports, quarterly cohort sessions	September 2024 Finalize patient surveying Build on huddle opportunities across the continuum of maternity care	October 2024 - Sustain TeamBirth: all patients across maternity services have an initial huddle, additional huddles for key decisions, & anyone can request a huddle.
Cohort Two					

Year 1: RWJ Cooperman Barnabus & Monmouth Medical Center



Year 2: RWJ New Brunswick University Hospital



Year 1: Virtua Voorhees & Virtua Midwifery Birth Center



We're all on [#TeamBirth](#), and Midwifery Birth & Wellness Center has signs to show it! A beautiful reminder that childbirth is a team effort, and everyone has a role to play and a voice in the process.



Midwifery Birth & Wellness Center
May 23

Look for our new TeamBirth signs around the office! 🌟

"TeamBirth ensures people giving birth and the clinicians who are caring for them have shared input and un...

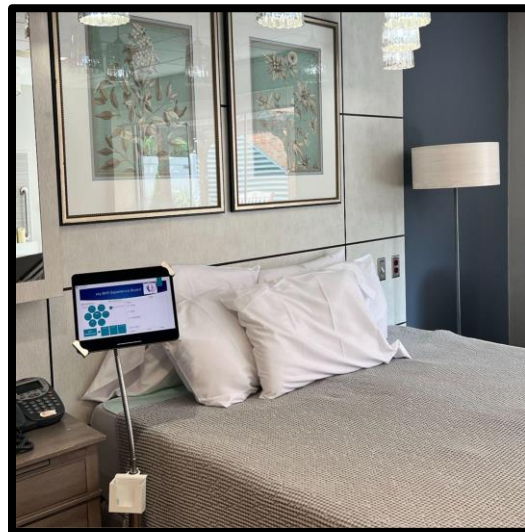
Year 2: Virtua Mount Holly



Year 2: St. Peter's University Hospital & Mary V. O'Shea Birth Center



Year 2: St. Peter's University Hospital & Mary V. O'Shea Birth Center



FOR SUMMER

Welcome to Saint Peter's University Hospital

Date: Room# Food#

Meet Your Care Team		Feeding Plan for Baby		Plan of Care
Name:	Baby's Name:	Breastfeeding <input type="checkbox"/> Formula Feeding <input type="checkbox"/>	For Me:	
Support Person:	Pediatrician:	Next Time to Feed:	For Baby:	
Nurse:	Ext:			
Tech:	Lactation:			
Provider:				
Preferences, Questions, Concerns				
Next TeamBirth Pause:				

Thank you for choosing SAINT PETER'S UNIVERSITY HOSPITAL

Patient Survey Process

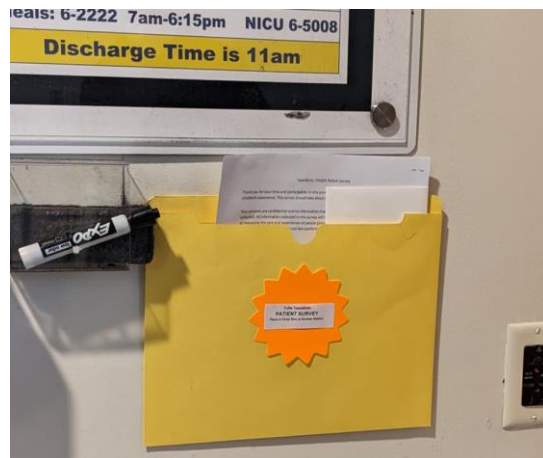
**SURVEY
PREPARATION**

**SURVEY
DISTRIBUTION**

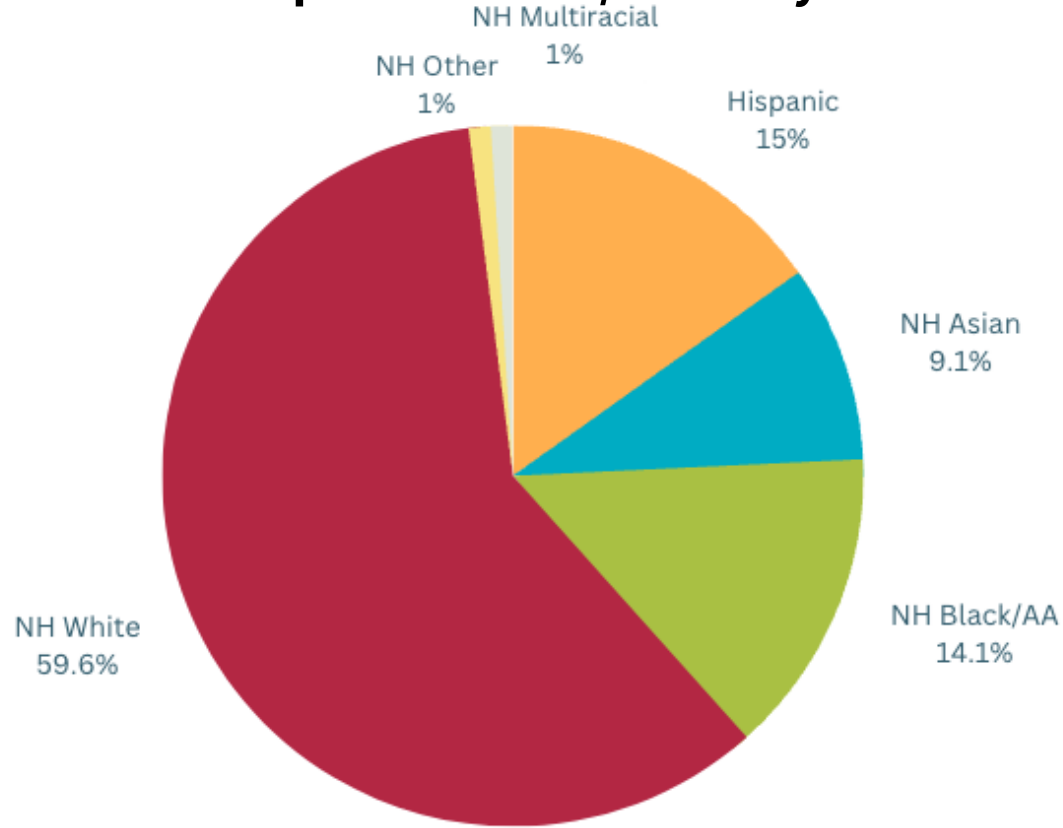
**SURVEY
COLLECTION**

**DATA
ENTRY**

**SHARING
SURVEY
RESULTS WITH
CLINICAL
TEAMS**



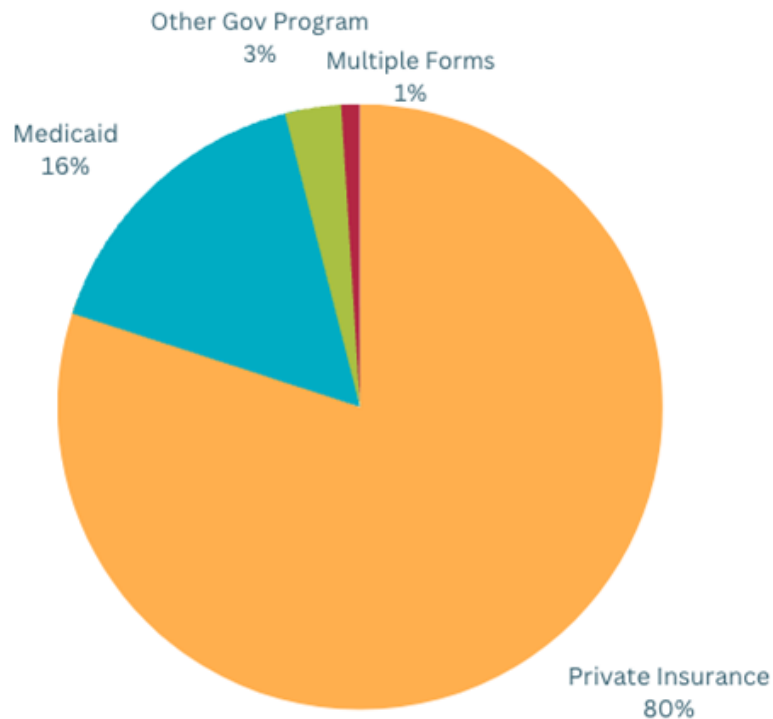
Respondent Race/Ethnicity



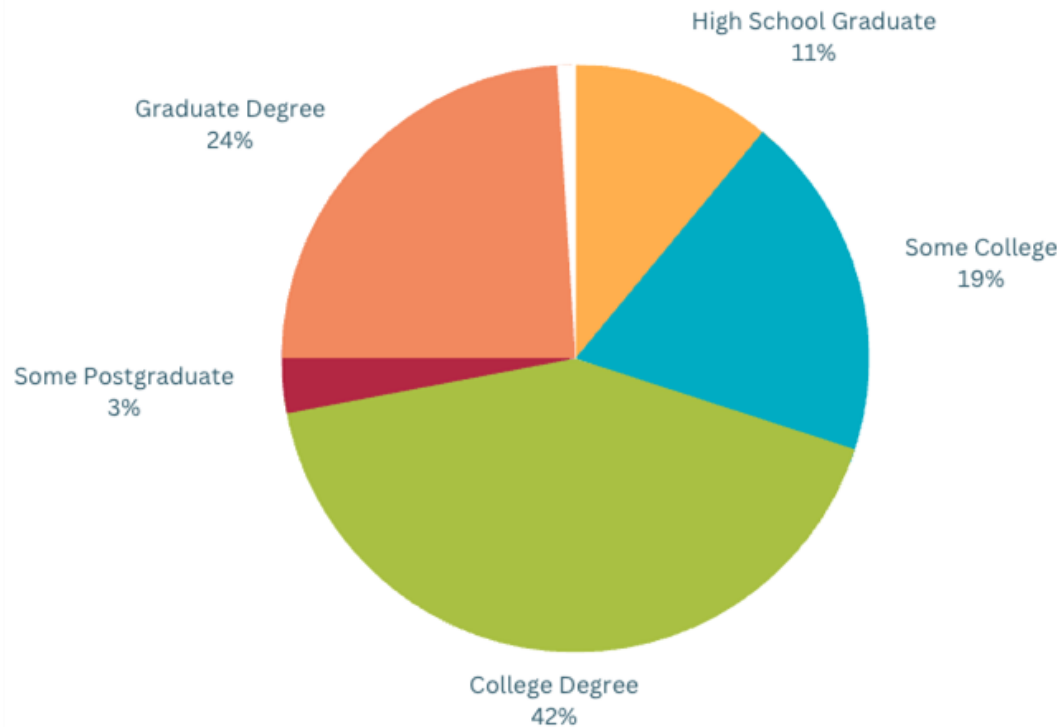
Data from September 1, 2022 to August 14, 2023

NH AI/AN and NH NH/PI are suppressed due to small numbers

Insurance Status



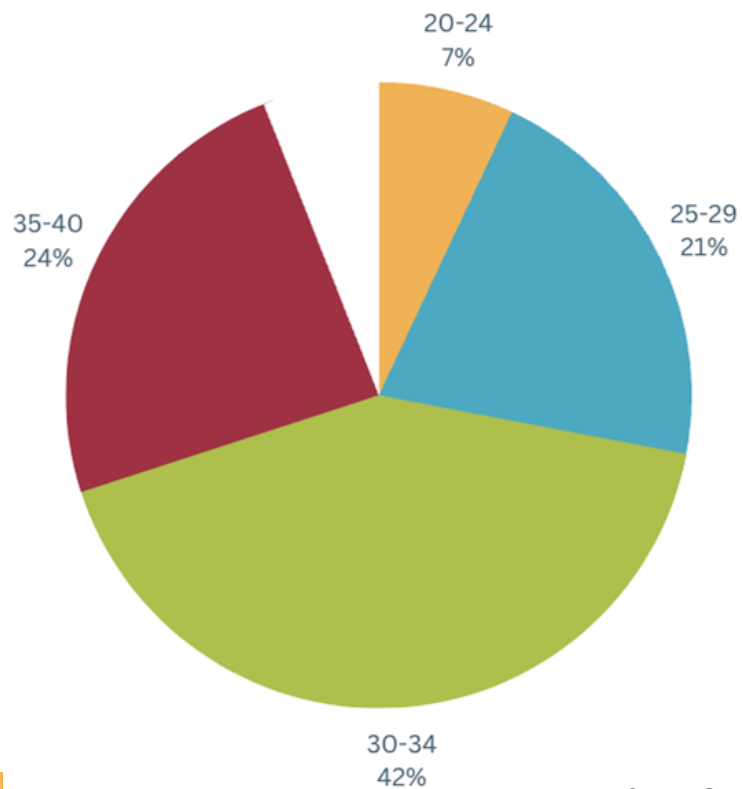
Education



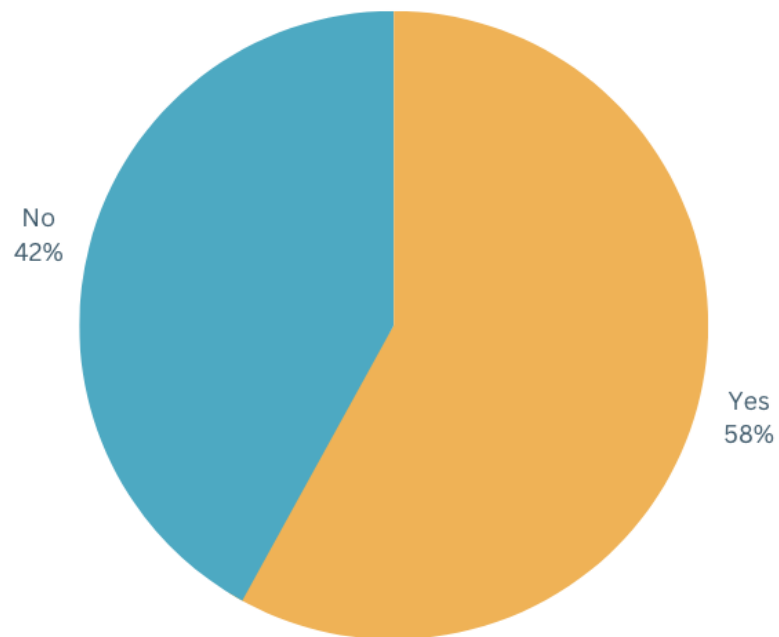
Data from September 1, 2022 to August 14, 2023

Education: Some Elementary and Some High School are suppressed due to small numbers

Age



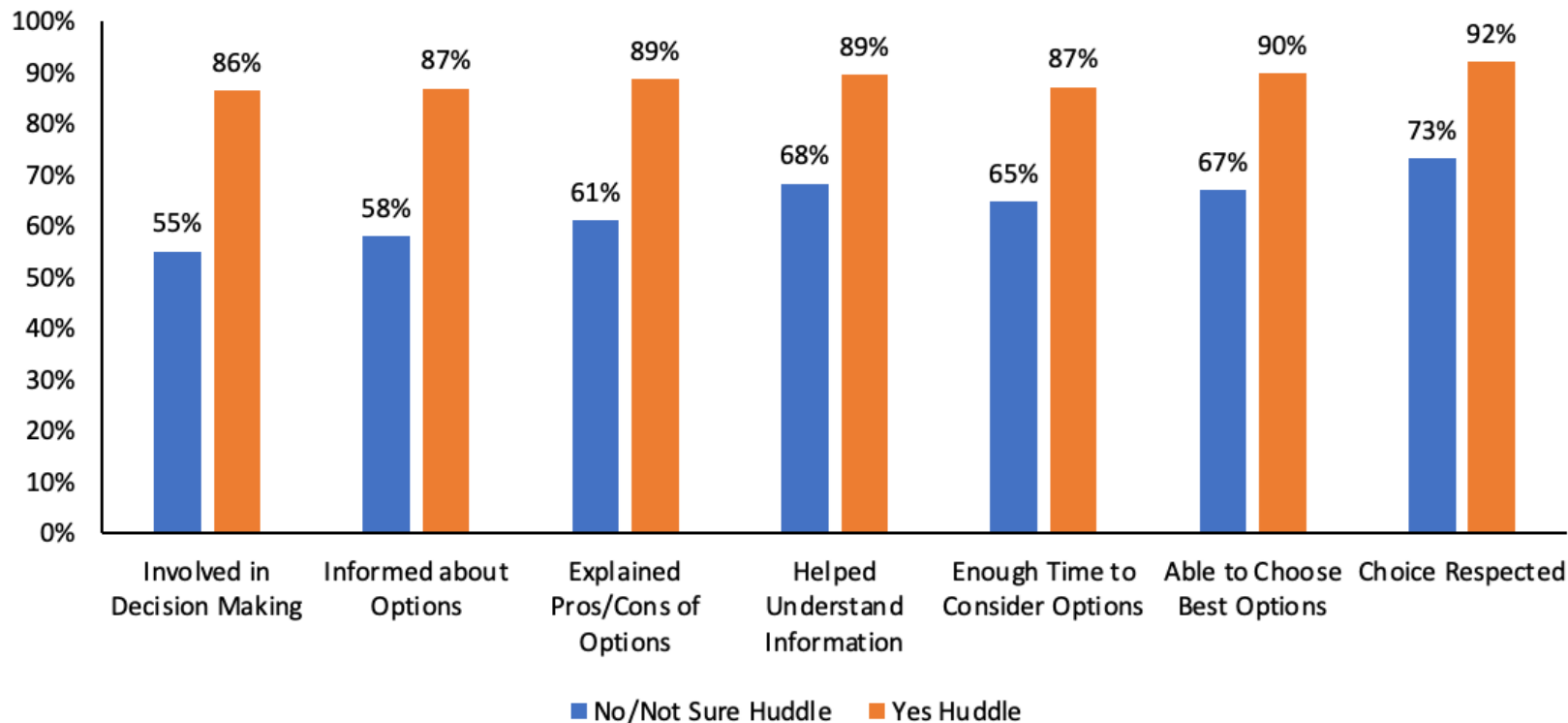
First Baby (Parity)



Data from September 1, 2022 to August 14, 2023

Age: Under 20 and Over 40 are suppressed due to small numbers

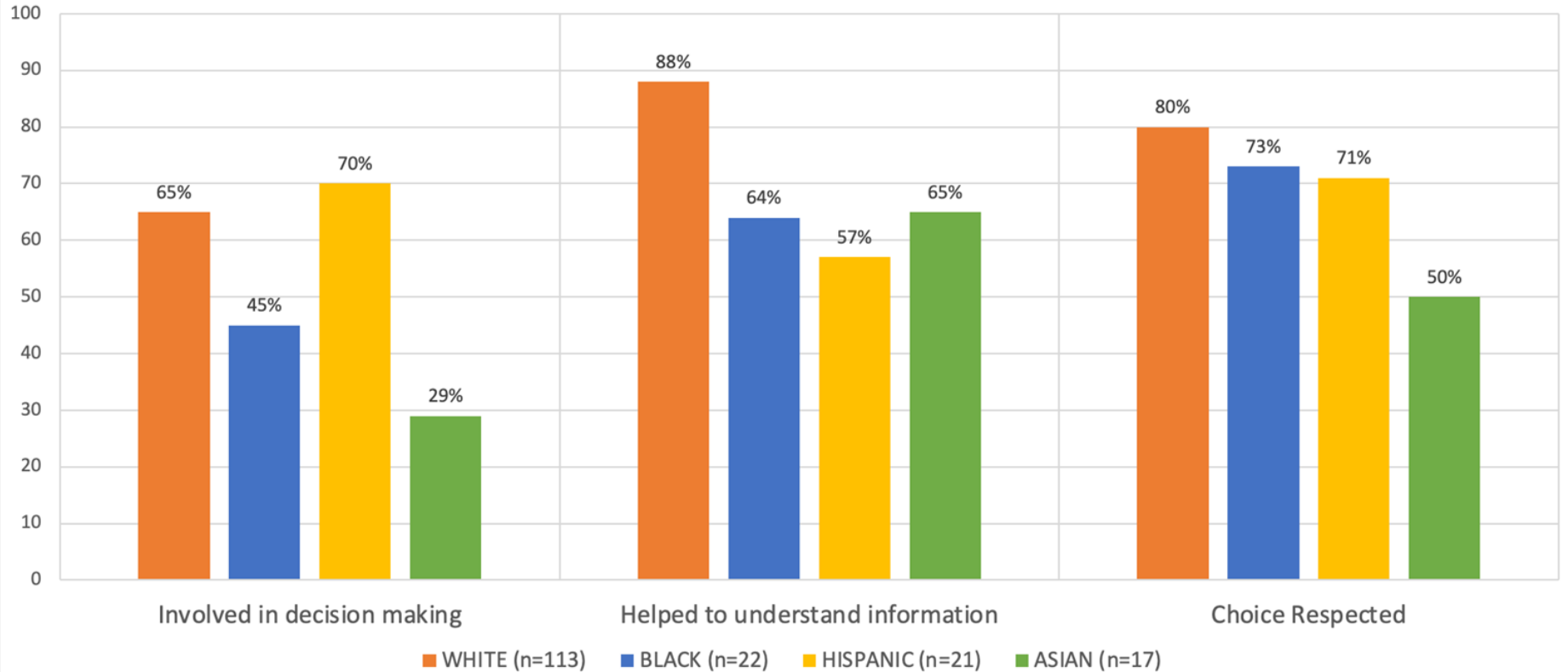
MADM Items: Percentage of Respondents Strongly or Completely Agreeing by Labor Huddle Status



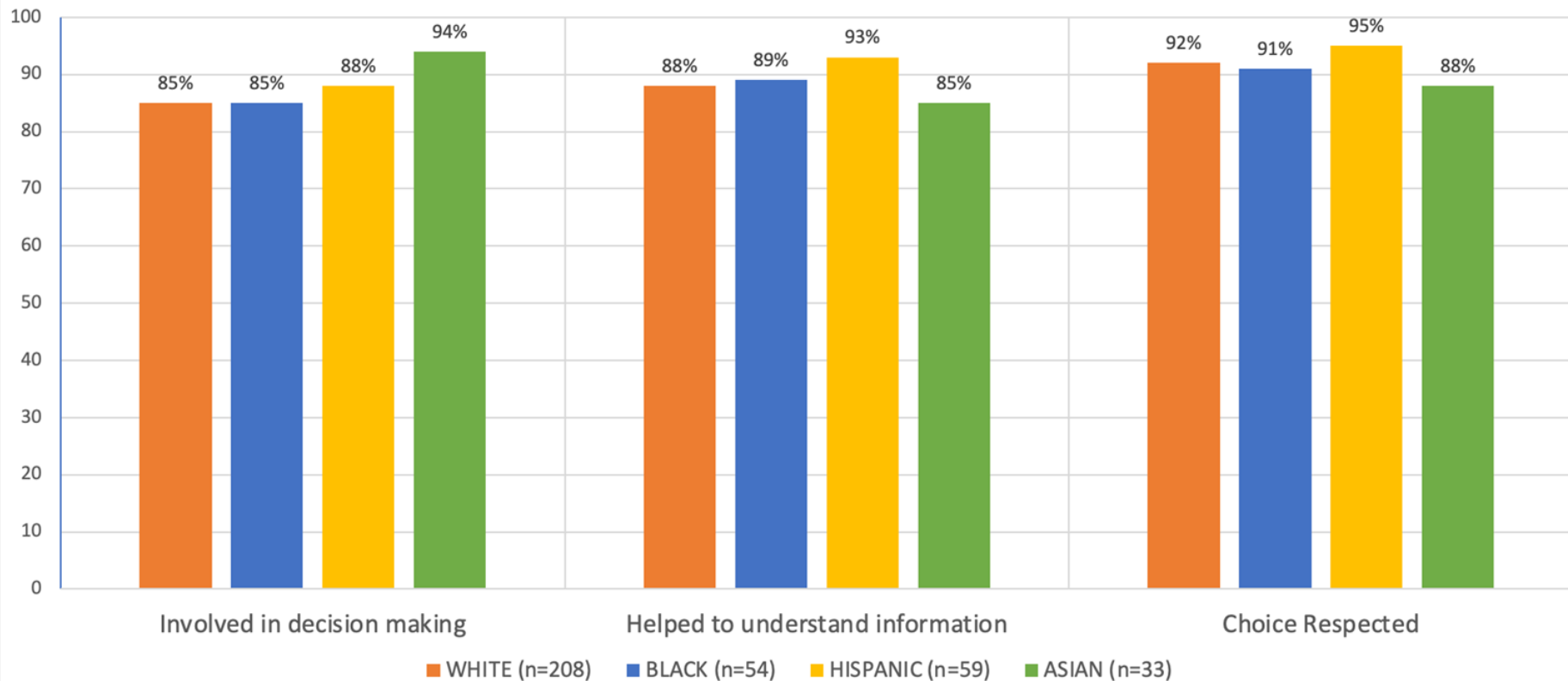
TOTAL n = 516

No huddle: n = 164 Yes huddle: n = 352

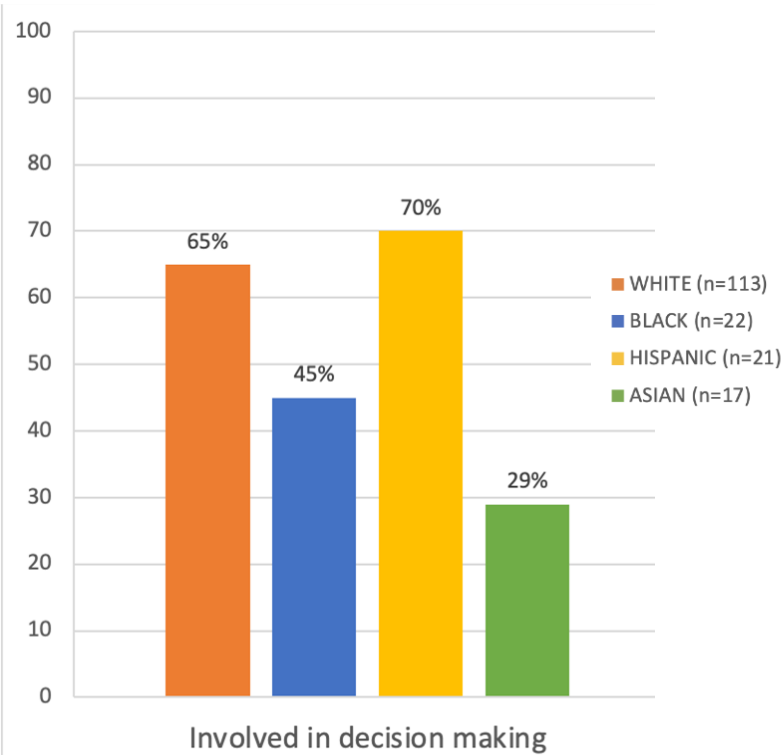
Patients that DID NOT Participate in a Huddle During Labor and Respond "Strongly Agree" or "Completely Agree" By Race and Ethnicity



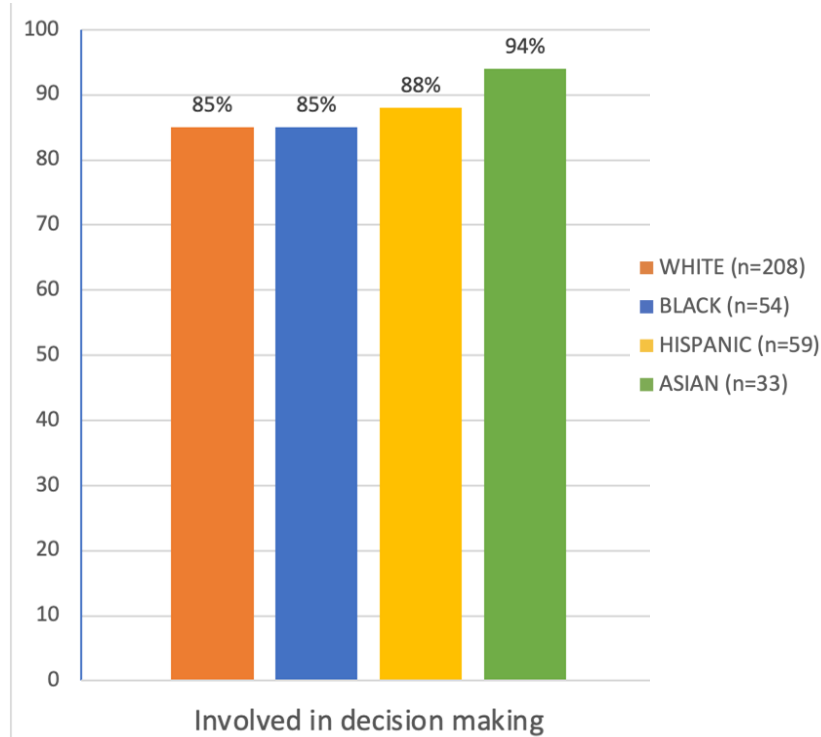
Patients that DID Participate in a Huddle During Labor and Respond "Strongly Agree" or "Completely Agree" By Race and Ethnicity



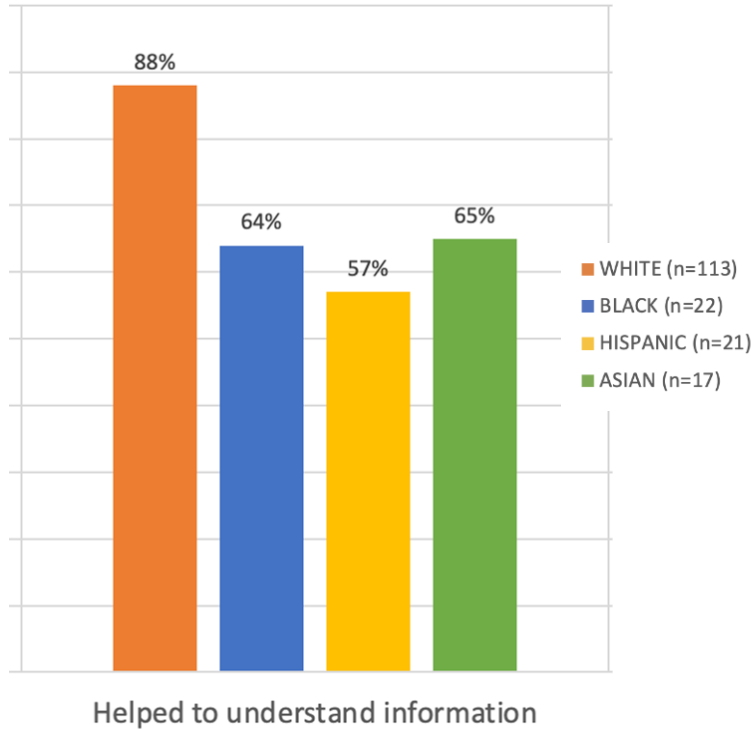
Patients that **DID NOT** Participate in a Labor Huddle



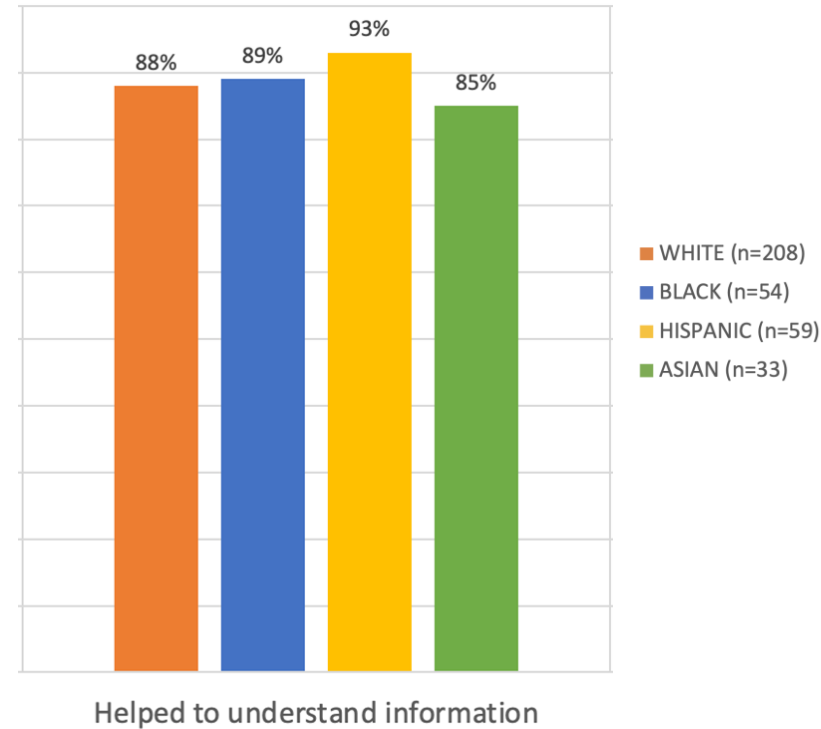
Patients that **DID** Participate in a Labor Huddle



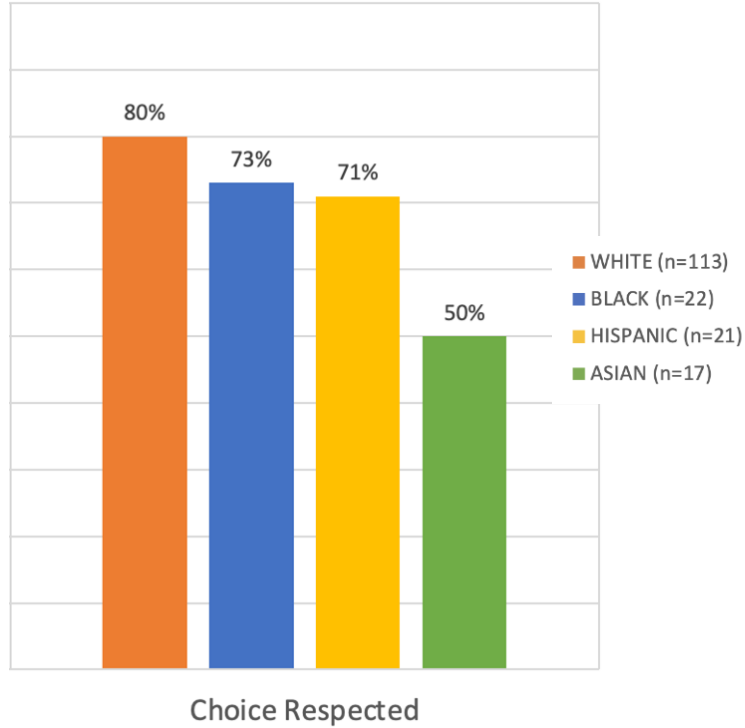
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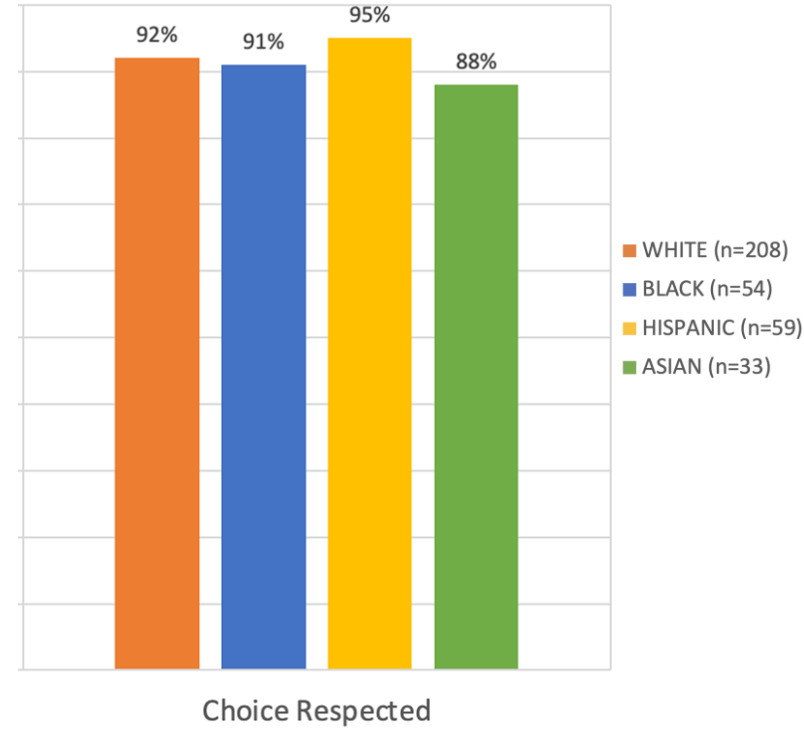
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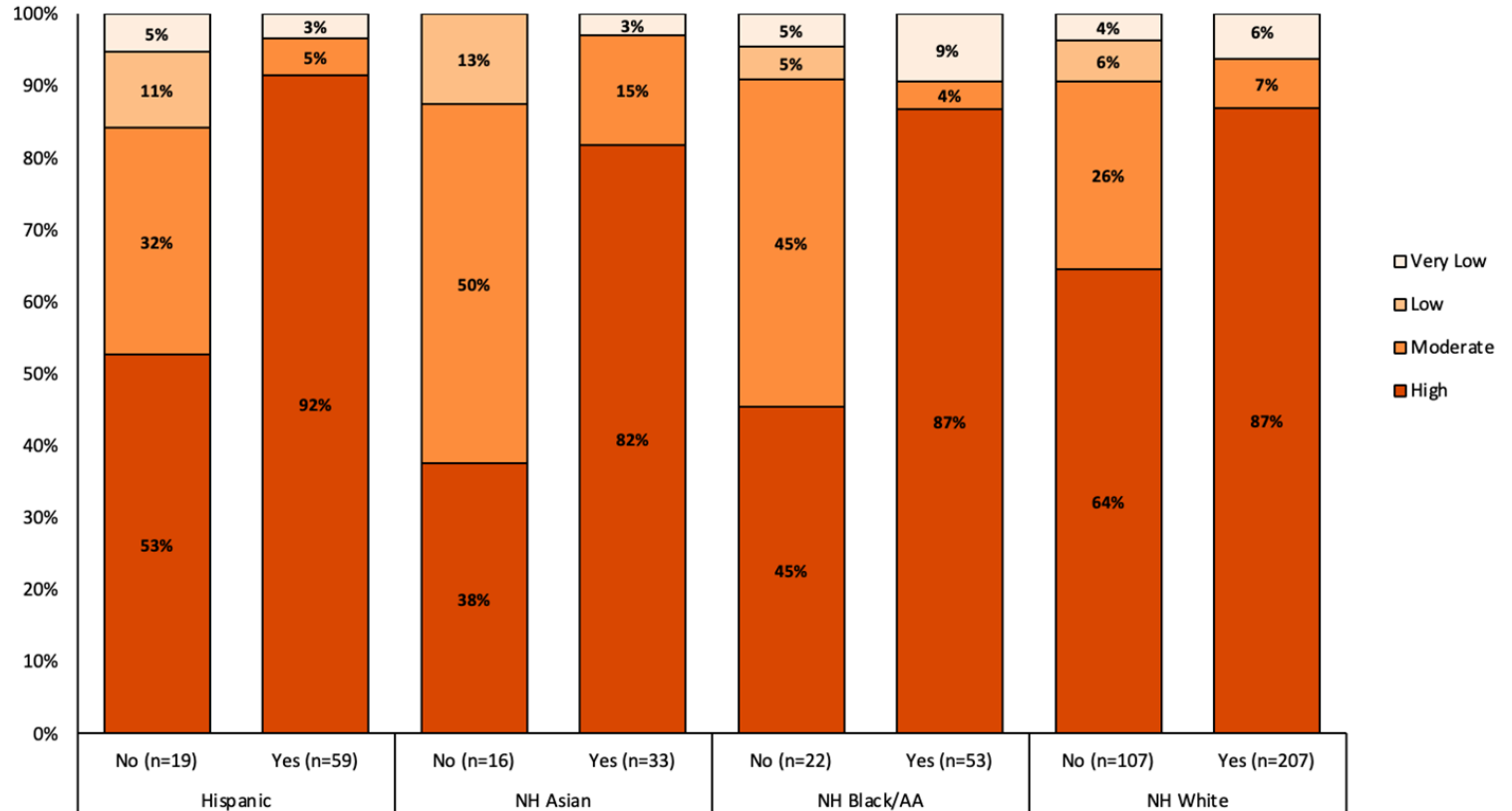
Patients that **DID NOT** Participate in a Labor Huddle



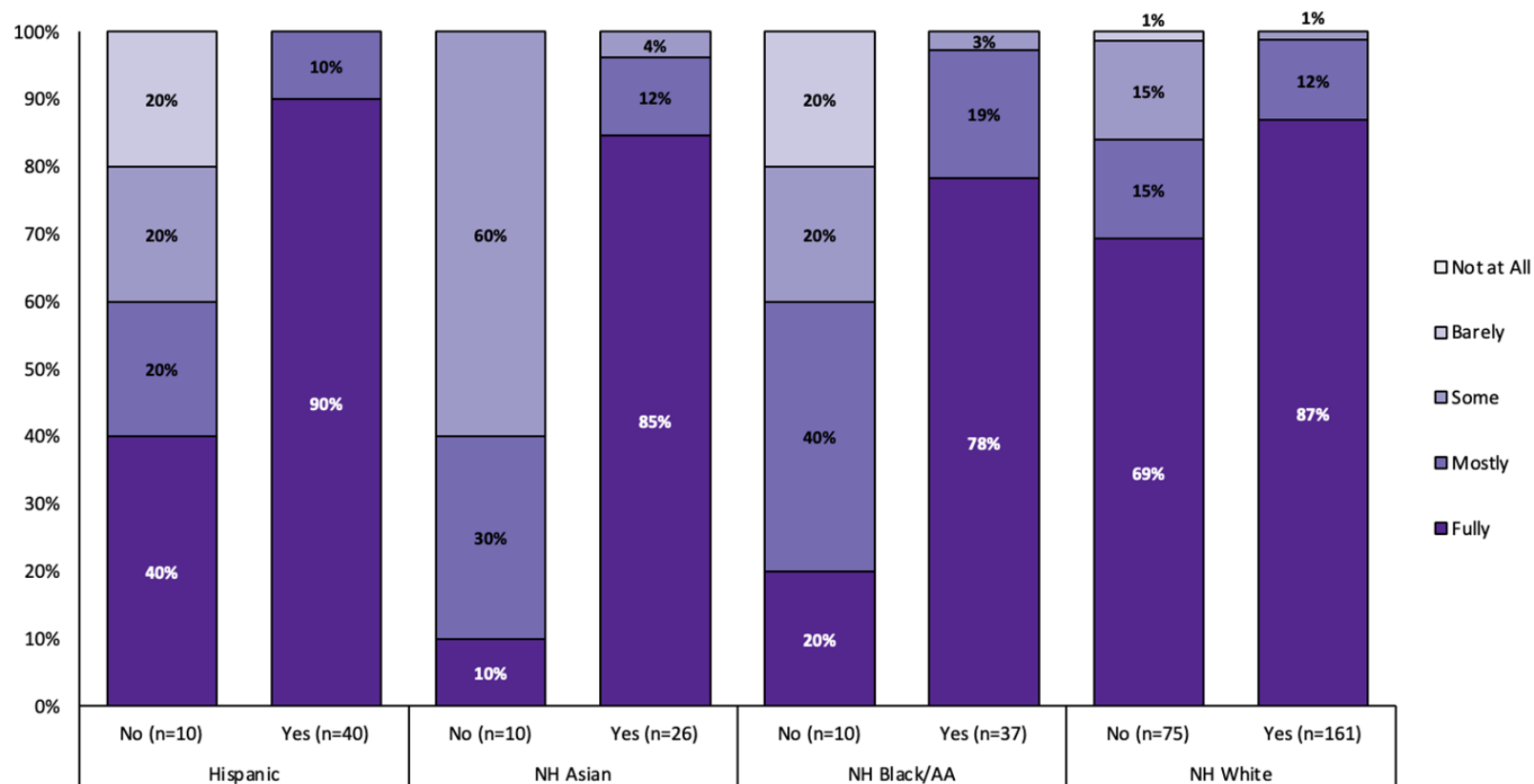
Patients that **DID** Participate in a Labor Huddle



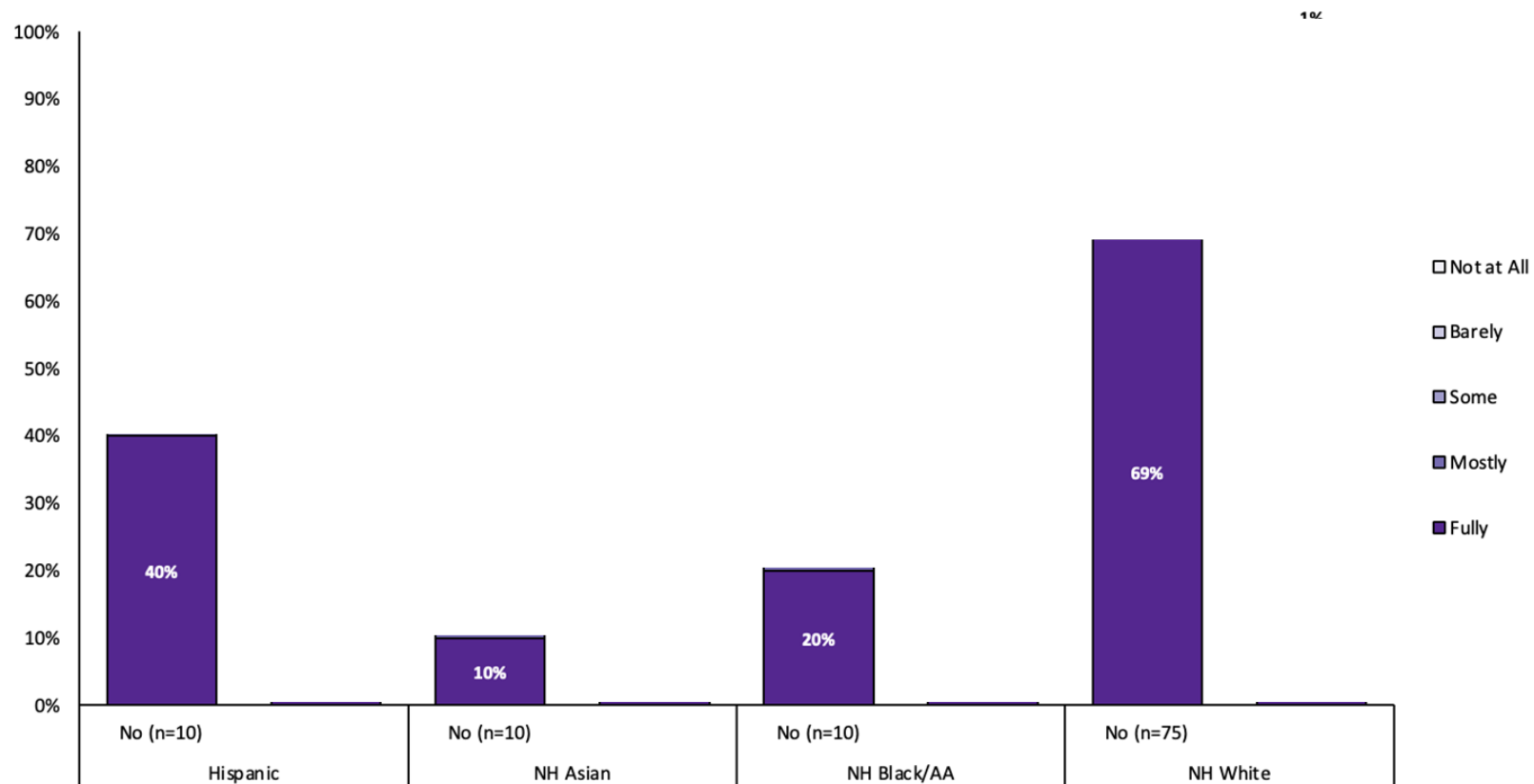
MADM Quartiles by Race/Ethnicity and Labor Huddle Status



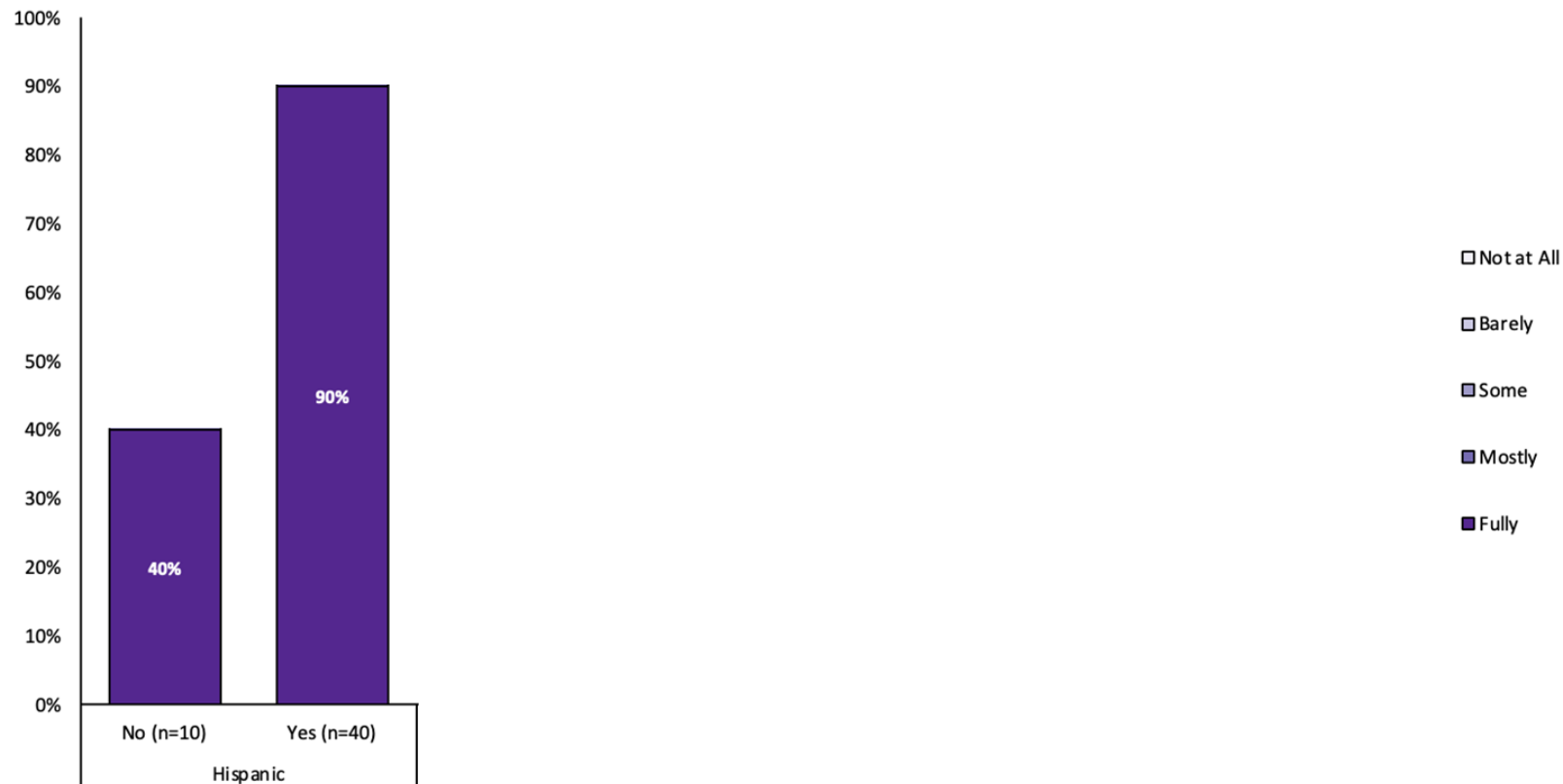
How much did you feel like your clinical team heard and understood your preferences? by Race/Ethnicity and Labor Huddle Status



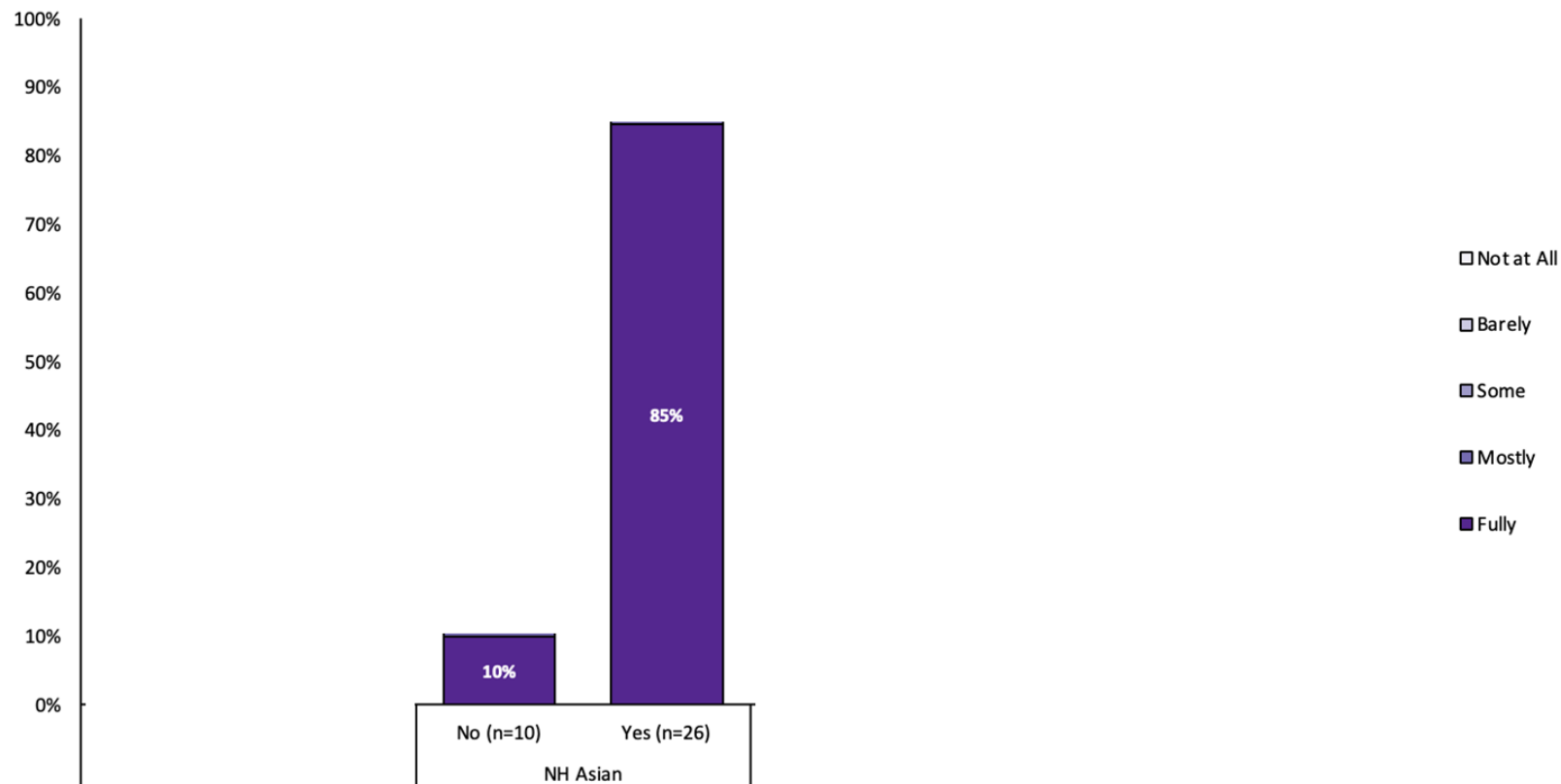
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by Race/Ethnicity and Labor Huddle Status**



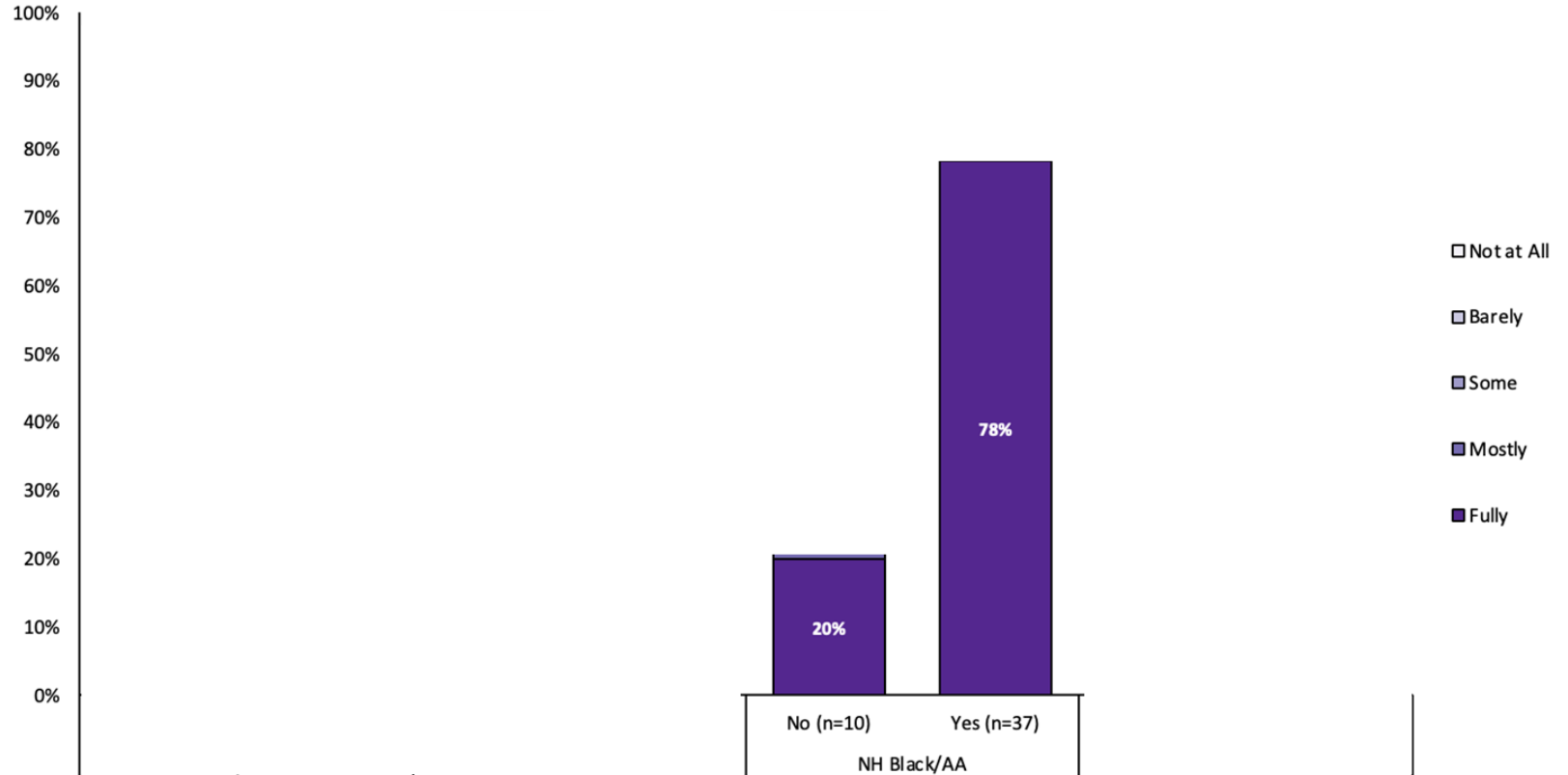
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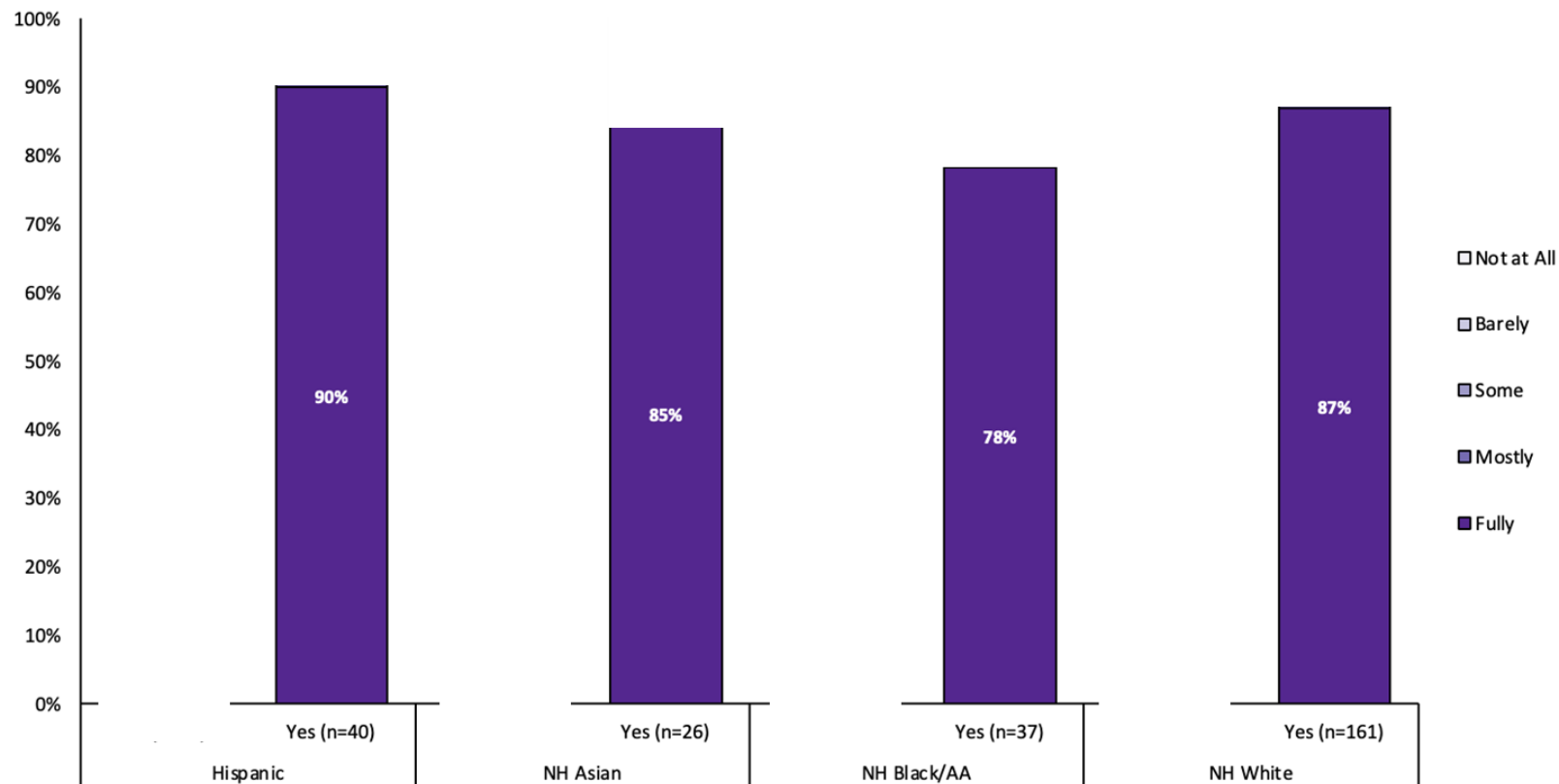
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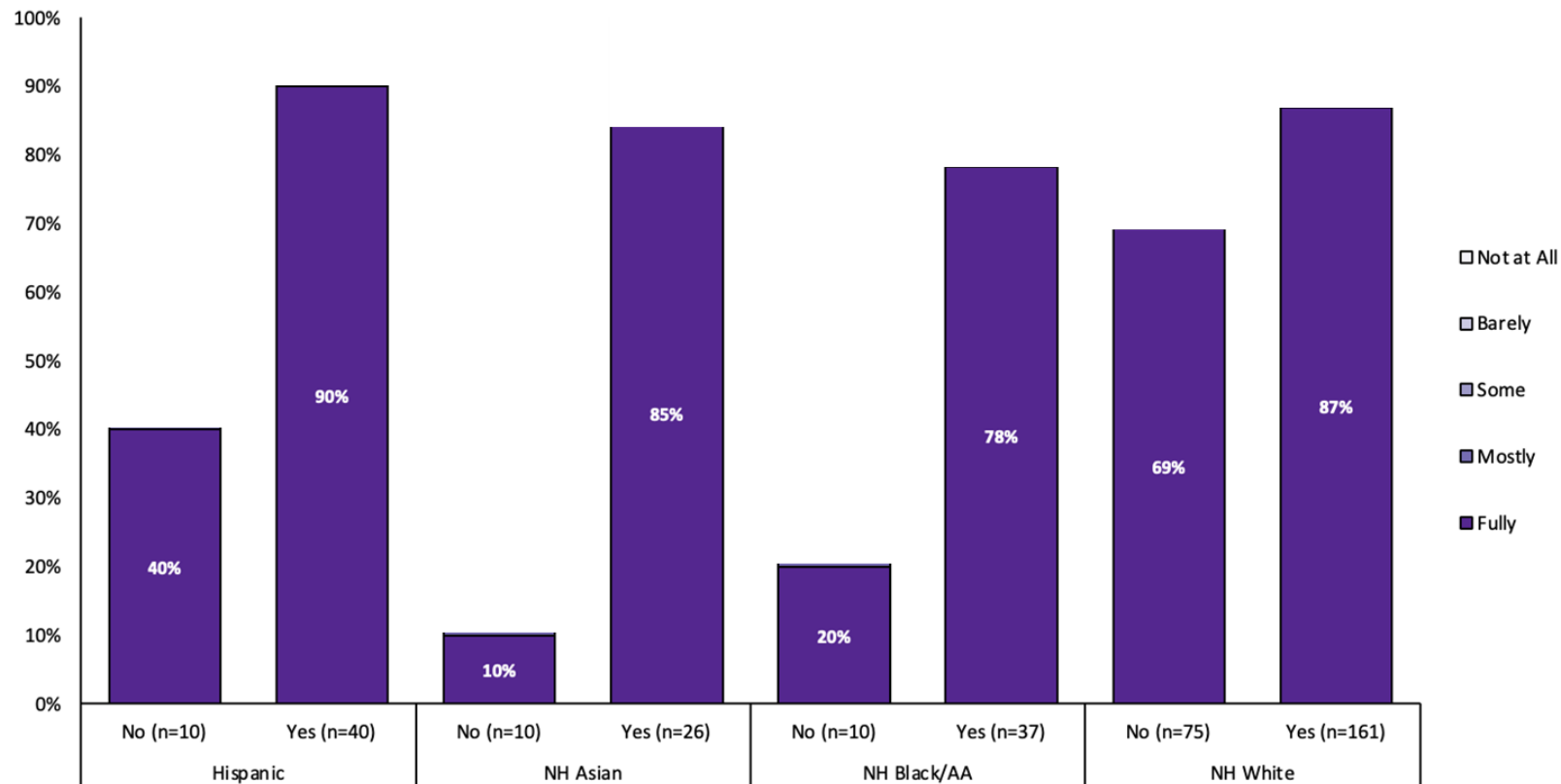
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Patient Feedback - Successes

“ Everyone is thorough, comprehensive, and compassionate. We have never been treated in a way that makes us feel inferior or spoken down to. **We appreciate being educated in a way that is still collaborative.**

“ The doctor and nurses were absolutely amazing allowing me to have the most natural birth process as possible.

“ We had excellent nurses and doctors both Labor and Delivery and mom and baby. The staff is extremely knowledgeable and respected. **Everyone we came across was patient and explained things slowly so we understood**

Patient Feedback - Opportunities

- “ Every step of the way from the ob triage, to labor and delivery, to recovery there was always a nurse that either **didn't listen to me** when I said I was in pain or **completely ignored a reasonable request according to my files and what my doctors ordered for me.**
- “ “I had to advocate for myself at every level. I would hope patients would have the **opportunity provided to them where their wishes could be fully known.** As an example, my birth plan was communicated to the doctor but had to be repeated to multiple people following that. I think it should be standard once admitted for the patient's doctor and nurse to ask **"is there anything important regarding your care that we need to know ?"** If patients are timid, they cannot advocate for themselves without the space.

TEAM

Psychological Safety

PREFERENCES

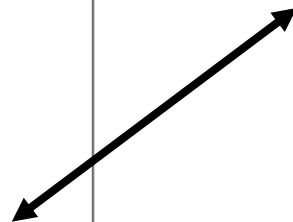
Equitable Care

PLAN FOR

**Shared Decision
Making**

NEXT HUDDLE

**Closing the
Loop**



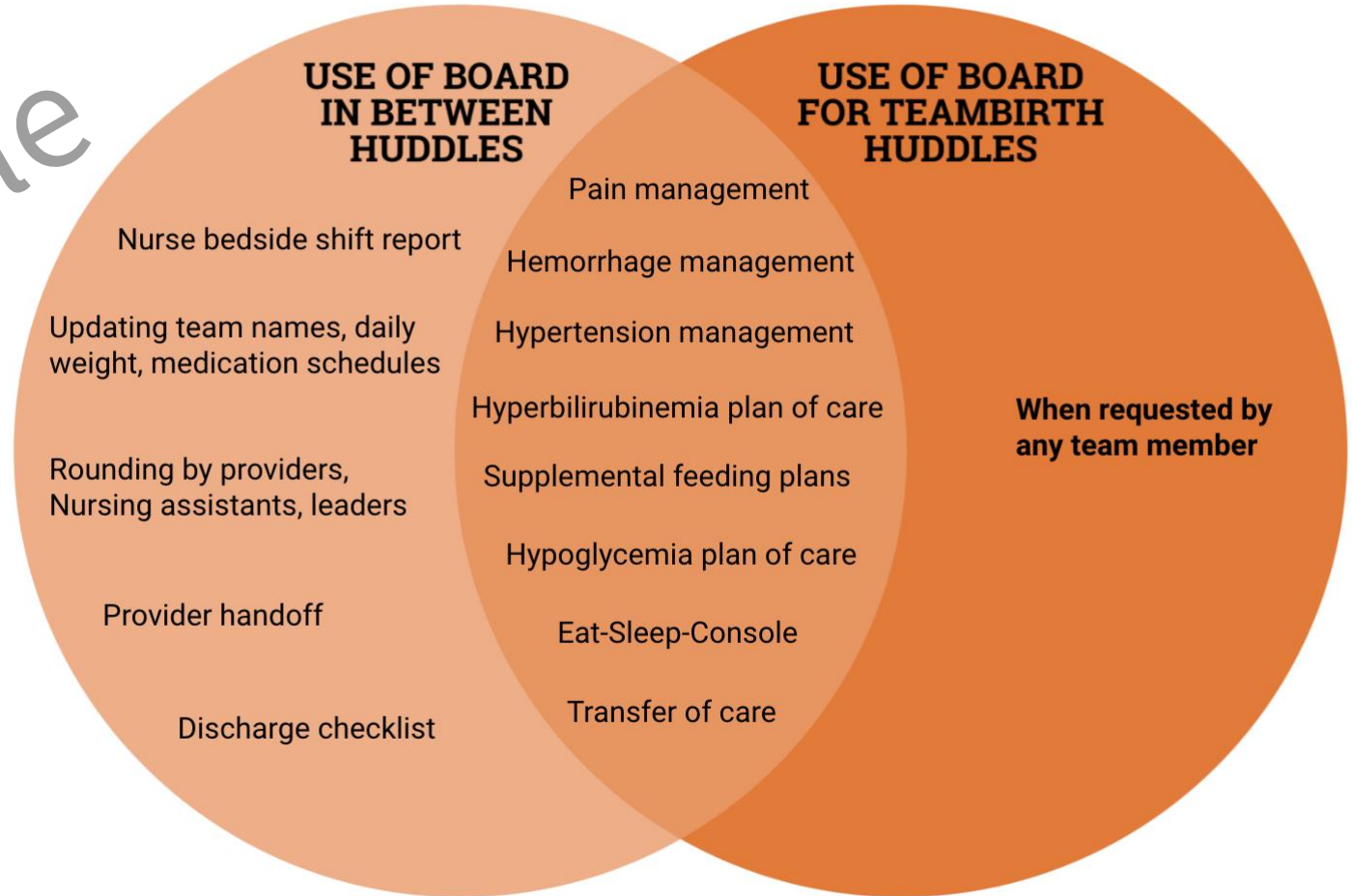


Standardization is equality

*Individualized care is critical
for equity*

USE OF THE SHARED PLANNING TOOL IN POSTPARTUM

Example



USE OF THE SHARED PLANNING TOOL IN POSTPARTUM

Brainstorm

**USE OF BOARD
IN BETWEEN
HUDDLES**

**USE OF BOARD
FOR TEAMBIRTH
HUDDLES**

Test and Train while setting expectations for TeamBirth Launch

Doulas

Anesthesiologist/ CRNA

- Maternal clinical changes:

Nurse Leaders

- Respectful redirection of discussions

Neonatologist

- Newborn clinical changes:

Private Practice Pediatrician

- Newborn clinical changes:

Postpartum Nurse

- Initiate/update boards to reflect postpartum & newborn plans and progress during bedside handoff
- Postpartum clinical changes:
- Newborn clinical changes:

Labor Nurse

- Initiate boards & introduce TeamBirth process, facilitate admission/initial huddle
- update boards to reflect preferences and plans made during admission huddles in triage (patients, partners, and doulas can be encouraged to do this too!)
- Utilize discussion guide for huddles around interventions and assisted delivery decisions

Midwives

- Utilize discussion guide for decisions with OB backup around instrumented births

Triage Nurse

- Utilize discussion guide admission decisions

Lactation Consultant

- Huddle with patient, supports, PP nursing staff for supplemental feeding plans

OB Hospitalist

- Promote initial huddles around admissions
- Utilize discussion guides
- Maternal changes in labor:
- Maternal changes in postpartum:

- Update name on TeamBirth board
- Call huddles as indicated
- Participate in huddles as requested
- Initial huddles should occur around admission
- Additional huddles should be called for key decisions and clinical changes in plans
- Utilize patient-friendly language
- **Any team member can request a huddle**

Social Worker

Nursing Assistant

- Update boards

FP Resident

- Include attendings on phone or at bedside for Labor:
Postpartum:
Newborn: