NEW JERSEY HEALTH CARE QUALITY INSTITUTE

ANNUAL REPORT

YEAR 2022



Gold Transparency **2023**

Candid.



ABOUT US



OUR MISSION

Improving the safety, quality, and affordability of health care for everyone.

PRESIDENT & CEO

As President and CEO of the New Jersey Health Care Quality Institute, Linda Schwimmer, JD, drives policies that advance health care safety, access, and affordability. She pursues change that improves the health care system and overall health and wellness for everyone. Under Linda's leadership, the Quality Institute is committed to bringing together competing interests to collaborate and innovate for the greater good.

MESSAGE FROM THE PRESIDENT & CEO

Dear Quality Institute Members,

In 2022, we brought together our <u>members</u> and trusted partners and made a significant impact on health care in New Jersey and beyond. We celebrated our 25th anniversary and are humbled that so many of you have been working with us since the Quality Institute's inception. Our members propel our work, and we are proud of what we've accomplished together. We look forward to another 25 years of working with you to improve the safety, quality, and affordability of health care for everyone.

Sincerely,

Jole Schammer

Linda Schwimmer





Linda Schwimmer, President & CEO, the Quality Institute

BOARD OF DIRECTORS



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JD





Linda Schwimmer,

OUR WORK

EDUCATION

- Hosted <u>virtual learning opportunities</u> for members and the public throughout the year on topics such as quality improvement, primary care, maternal infant health, social determinants of health, and building a health care workforce for the future.
- Released a poll on telehealth with Eagleton Center for Public Interest Polling that found that 60 percent • of New Jersey residents have used telehealth. The poll also found that 70 percent of New Jersey residents reported being very likely or somewhat likely to continue using telehealth services for medical care in the future.

POLICY

- Launched the <u>Perinatal Episode of Care (EOC) Pilot</u> in partnership with NJ FamilyCare. The first annual pilot period will run through June 2023.
- Implemented an alternative payment model, in partnership with NJ FamilyCare, to support NJ <u>Integrated Care for Kids (NJ InCK)</u>, a model that emphasizes community-based case management and screening for children and families who are at the highest risk for health complexity.
- Released *Delivering Better Care: Midwifery Practice in New Jersey*, with support from The Burke Foundation. The report provides an overview of midwifery provider types, scope of practice, impact, educational pathways, and opportunities to improve both policy and practice around midwifery in NJ.
- Released the <u>Maternity Action Plan (MAP</u>) with support from the <u>Robert Wood Johnson</u> <u>Foundation</u>. The MAP serves as a companion to the NurtureNJ strategic plan to align and elevate the plan toward sustainable policy change in New Jersey.
- Released the <u>Guidance Document to Recruit, Train, and Retain a Resilient and Diverse Health Care</u> <u>Workforce for New Jersey</u> with support from the Robert Wood Johnson Foundation. The <u>Guidance</u> <u>Document</u> includes input from more than fifty stakeholders to identify workforce issues that need to be addressed, current strategies that could be improved upon, and other potential strategies to deploy.
- Updated and released a <u>White Paper on Short and Long-Term Solutions to Improve the Small Employer</u> <u>Insurance Market</u>.

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Campaign

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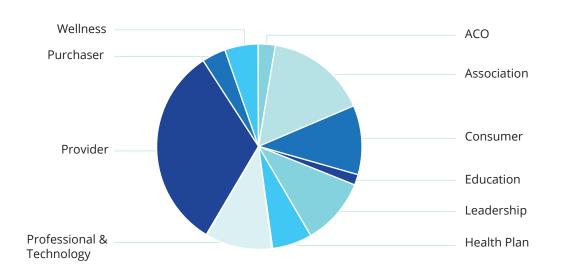
COMMUNITY HEALTH

- Mayors Wellness Campaign (MWC):
 - Launched the Mayors Wellness Campaign <u>Mental Health Toolkit</u>. Supported by <u>The Horizon</u> <u>Foundation for New Jersey</u>, this educational resource provides strategies and program ideas for local leaders to address mental health needs within their communities.
- Released two new MWC Tools: <u>Land Use Planning for Sustainable Healthy Communities</u> and <u>Food</u> <u>Security</u>.
- Hosted **19** focus groups, including **47** towns, to better understand programming needs and how the MWC can best support mental health efforts at the community level.
- Conversation of Your Life (COYL):
 - Launched our new COYL webpage, which focuses on resources for individuals and caregivers.
 - Participated in events throughout the state to provide important advance care planning information in communities of all ages across the state.

Provided three Mental Health First Aid (MHFA) trainings to **42** community partners with support from The Horizon Foundation for New Jersey. During MHFA trainings, participants learn how to assist someone experiencing a mental health crisis and find out where to turn for professional help.

QUALITY IMPROVEMENT

- Launched the <u>TeamBirth NJ</u> initiative to improve maternal and infant health outcomes and inequities. In partnership with Ariadne Labs, the Quality Institute brought the shared decision-making initiative to three NJ hospitals and one birthing center: RWJBarnabas Health Cooperman Barnabas, RWJBarnabas Health Monmouth Medical Center, Virtua Voorhees Hospital, and Virtua Health's Midwifery Birth & Wellness Center.
- Supported quality teams in New Jersey hospitals to achieve the highest participation rate in the country in <u>The Leapfrog Group's Annual Hospital Survey</u>.
- Released a <u>Quality Briefing</u> about hand hygiene best practices. This helpful resource includes information shared by three top-performing health systems to improve patient outcomes.









BY **THE** NUMBERS



Celebrated our 25th anniversary with **200+** members and partners in a gathering where we reflected on our accomplishments and outlined goals for the future.



LOOKING AHEAD

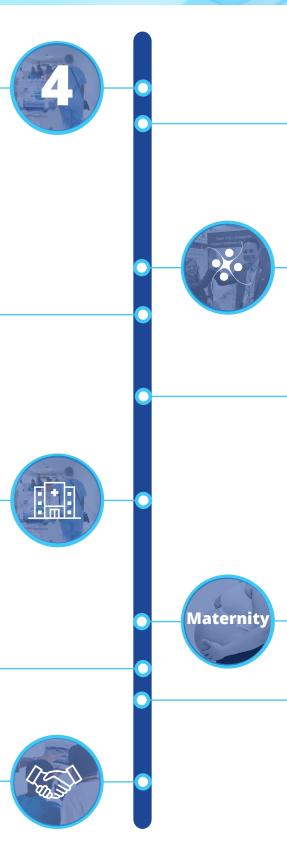
Host four work sessions and one culminating event with key policy, community, and health system stakeholders to advance the <u>Maternity</u> <u>Action Plan</u>. *This work is generously supported by the <u>Robert Wood Johnson</u> <u>Foundation</u>.*

Launch the <u>Maternal</u> <u>Infant Health (MIH)</u> Hub to advance the implementation of the <u>Delivering Better Care:</u> <u>Midwifery Practice in New</u> <u>Jersey</u> recommendations for furthering Midwifery practice in New Jersey. *This work is supported by <u>The</u> <u>Burke Foundation</u>.*

Develop a market scan and recommendations report on alternative payment models supporting comprehensive primary care that are currently in use in New Jersey. *This work is supported by the <u>State of</u> <u>New Jersey, Department of</u> <u>Human Services</u>.*

Create a <u>MWC</u> resource guide on how to complete a local needs assessment to support program development and implementation. *This work is supported by <u>WellCare</u>.*

Train community-based perinatal care providers in Mental Health First Aid. *This work is supported by <u>The</u> <u>HealthCare Foundation of NJ</u>.*



Expand <u>TeamBirth NJ</u> to include four more organizations: Mary V. O'Shea Birth Center, Saint Peter's University Hospital, Robert Wood Johnson University Hospital, and Virtua Mount Holly Hospital.

Create new <u>COYL</u> resources to support mayors who want to bring the important advance care planning conversation to their communities. *This work is supported by the* <u>Ho/</u> <u>Chiang Foundation</u>.

Increase the number of Ambulatory Surgery Centers that participate in the Leapfrog Group ASC Survey from four to at least 30.

Increase attention and awareness on the need to address and modernize the State's Small Employer Health Insurance Market to ensure that employers and their employees can get coverage no matter their gender, age, or health status.

Increase access to safe, equitable reproductive health services.

LIST OF QUALITY INSTITUTE MEMBERS BY COUNCIL

Leadership Council

Eagleton Center for Public Interest Polling at Rutgers University Horizon BlueCross BlueShield of NJ Medical Society of New Jersey New Jersey Department of the Treasury NJ State Chamber of Commerce NJ State Chamber of Commerce NJ State League of Municipalities NJ State Nurses Association Parker Health Group Planned Parenthood of Northern, Central & Southern NJ RWJBarnabas Health*

ACO Council

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Camden Coalition of Healthcare Providers Greater Newark Health Care Coalition Health Coalition of Passaic County Partnership Health Centers, LLC Trenton Health Team

Association Council

American Physical Therapy Association of NJ Garden State Pharmacy Owners Health Care Association of New Jersey Hospital Alliance of New Jersey National Association of Benefits and Insurance Professionals (NABIP-NJ) New Jersey Academy of Family Physicians New Jersey Chapter of the National Association of Hispanic Nurses NJ Association of Health Plans NJ Family Planning League Partnership for Maternal and Child Health State and Local Government Benefits Association

Consumer Council

AARP of New Jersey American Cancer Society American Heart Association Dress for Success Northern NJ Goals of Care Coalition of NJ Housing and Community Development Network of NJ KinderSmile Foundation March of Dimes Medina Community Clinic Mental Health Association in NJ New Jersey Immunization Network-NJIN New Jersey Policy Perspective New Jersey Public Health Association NJ YMCA State Alliance

Consumer Council (Cont.)

North Jersey Health Collaborative Northern NJ Chapter of the Hospice and Palliative Nurse Association Partnership for a Drug-Free NJ Parker Family Health Center Princeton Senior Resource Center Robert Wood Johnson Foundation The Burke Foundation

Education Council

Hackensack Meridian School of Medicine Rutgers Center for State Health Policy Rutgers Ernest Mario School of Pharmacy Rutgers Robert Wood Johnson Medical School St. George's University

Plan Council

AmeriGroup AmeriHealth Caritas AmeriHealth New Jersey Clover Health Humana UnitedHealth Employer and Individual WellCare

Professional & Technology Council

Community Health Law Project Conventus Inter-Insurance Exchange Family Health Initiatives Fox Rothschild LLP Kinship Health Navvis Teladoc Unite Us

Provider Council

System Level* (System Level memberships include multiple hospitals and other facilities.) Atlantic Health System* Hackensack Meridian Health* Inspira Health Network* Jefferson Health * St. Joseph's Health* Virtua Health* AtlantiCare Health Solutions Axia Women's Health Bergen New Bridge Medical Center Capital Health Medical Center - Hopewell CarePlus NJ Catholic Charities, Diocese of Trenton

Provider Council (Cont.)

Central Jersey Family Health Consortium (CJFHC) CentraState Medical Center Children's Home Society of New Jersey CompleteCare Management Cooper University Hospital DaVita Englewood Health Hackensack Meridian Carrier Clinic HealthySteps Henry J. Austin Health Center, Inc Holy Name Medical Center Legacy Treatment Services Lifeline Medical Associates Nemours Children's Health Nurse-Family Partnership Penn Medicine Princeton Health Preferred Behavioral Health Group Quest Diagnostics Regional Cancer Care Associates LLC Rutgers Behavioral Health Care Saint Clare's Denville Saint Peter's University Hospital Salem Medical Center Samaritan Life-Enhancing Care Shore Medical Center Summit Medical Group The Center for Great Expectations University Hospital Vanguard Medical Group VNA Health Group

Purchaser Council

NJ Education Association

Wellness Council

Bayer Cannabis Education and Research Institute Genentech Organon MM411 Novo Nordisk Pfizer Sanofi



 New Jersey

 Health Care

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