



NEW JERSEY HEALTH CARE **QUALITY INSTITUTE**

A BI-WEEKLY LOOK AT THE BUSINESS & POLITICS OF HEALTH CARE IN NEW JERSEY



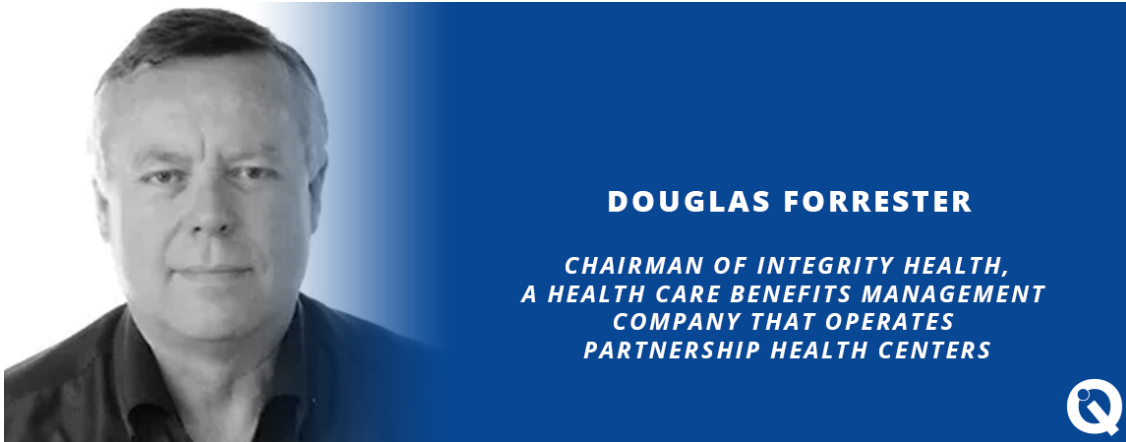
PRESIDENT & CEO, LINDA SCHWIMMER **Quality Institute Outlines Priorities for 2022**

I celebrated the New Year with my family at my childhood home in Southern California. My parents, both in their 80s, still live in the house where I grew up, which is not designed for older adults with multiple health issues. My visit home was wonderful, but also highlighted — in a real and concrete way — just how difficult our health care system can be to navigate, especially for older adults and those with complex health conditions. Virtual health and web portals have made connecting with health care providers easier for some people, but, for others, such as my parents, the new technology can be daunting. A lot can be lost in a telephone or video visit.

I saw firsthand what happens when a complex patient, in this case, my dad, doesn't have a relationship with a good primary care physician and specialists, along with clinical team members who know him and his medical history. Generally, things were a mess. Dad went to an emergency department twice over the two weeks I visited. Both visits could have been avoided if he was receiving the care he needed and requested. Instead, he was bounced around and sent to the hospital for emergency care — with all the risks of COVID and influenza, not to mention the wait time, stress, and expense.

My father's experience highlighted for me — yet again — how far we must go to improve our health care system and its foundation of primary care. It also affirmed to me that the Quality Institute's current focus areas are exactly where they need to be. The pandemic, unfortunately, will continue to dominate our health system and resources. Its lasting impact heightens the need for us to address the priority areas listed below to enable our communities to rebound and our residents to live their

[Read Full Story](#)



TAKE FIVE INTERVIEW

Interviews with members, influencers, and noteworthy people

Douglas Forrester is Chairman of [Integrity Health](#), a health care benefits management company that operates Partnership Health Centers. Integrity Health is a member of the Quality Institute.

Interview Sneak Peek: *Partnership Health Centers employs a unique patient-centered model of care. What makes your model different?*

I'm not aware of any organization with an outpatient setting that has brought together and integrated so many different primary care provider disciplines. We have physicians, a laboratory, X-rays, a full pharmacy, behavioral health services, physical therapy, chiropractic, and acupuncture — all under one roof and one team-structured practice, led by a family practice physician. We bring all these elements together with care coordination for those using the Partnership Health Center as well as those using outside providers. We also have on-site Member Advocates, who trouble-shoot benefit coverage and provider claim problems. Those using Partnership Health Center don't pay co-pays and there is little to no wait time. Patients don't have to worry about disputes about deductibles or benefit limits because there are none. Same-day appointments, one-stop shopping, and no copays mean our health centers are enormously popular.

People can just focus on getting and staying well. We manage our Partnership Health Center as the hub of a health plan for an employer, county, or school district. The self-funded health plans reimburse the expenses of the health center. The doctors, nurses and pharmacists and others receive a salary, without any financial conflicts of interest that could compromise care. Best-practice medicine is our focus. We have an [online tour](#) for anyone who wants to learn more.

[Read Full Interview](#)

**RECOGNIZING QUALITY
TEAMS ACROSS NEW JERSEY
HOSPITALS & AMBULATORY
SURGERY CENTERS**

Wednesday, February 2, 2022 from
7:30 a.m. – 8:45 a.m.



Join us on **Wednesday, February 2 from 7:30am – 8:45am** for a virtual event to recognize Quality Teams across New Jersey Hospitals and Ambulatory Surgery Centers. Learn about best practices on hand hygiene monitoring and discuss strategies for collecting and using better demographic data to improve equity. Hear from [the Leapfrog Group](#) on changes to the 2022 Safety Survey.

Featuring expert speaker Melissa Danforth, Vice President of Leapfrog Hospital Rating, and a panel with speakers from [Atlantic Health](#), [Inspira](#), and [Jefferson Health](#) moderated by [Adelisa Perez-Hudgins](#), Quality Institute's Director of Quality.

This exclusive event is for Quality Institute members and invited guests.

Register Now

OUR SPEAKERS



Melissa Danforth,
*Vice President,
Leapfrog Hospital Rating*



**Moderator: Adelisa
Perez-Hudgins,**
*Director of Quality, New Jersey
Health Care Quality Institute*

PANELISTS



Amy B. Mansue,
*President & CEO,
Inspira Health*



Eloise J. Valencia
MSN, RN, APN-BC, CIC,
*Manager, Infection Prevention,
Chilton Medical Center,
Atlantic Health*



David P. May, MD,
MBA, FACS,
*VP, Chief Quality &
Safety Officer, Jefferson
Health – New Jersey*

**PRIMARY CARE AS A
COMMON GOOD:**
PART 2 OF OUR VIRTUAL SERIES

**THE CASE FOR INCREASING
FUNDING OF HIGH QUALITY
PRIMARY CARE**

Wednesday, February 23, 2022
12:00 p.m. - 2:00 p.m.



Join us for the second installment in our series *Primary Care as a Common Good*, featuring **Chris Koller, President of the Milbank Memorial Fund and Co-Author of NASEM's "Implementing High-Quality Primary Care."**

Support for this conference was provided by the Robert Wood Johnson Foundation. The views expressed here do not necessarily reflect the views of the Foundation.

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MAYORS WELLNESS CAMPAIGN

STAY IN TOUCH

JOIN OUR MAYORS WELLNESS CAMPAIGN NEWSLETTER

A QUARTERLY UPDATE ON THE MWC ACTIVITIES



Stay in touch with our statewide community health initiative which provides communities with evidence-based tools and strategies to improve the health and wellness of their communities.

Catch up on the latest MWC newsletters [here](#).

[Sign Up for MWC Newsletter](#)

NEW MEMBER



Princeton Senior Resource Center

PSRC is the go-to resource where aging adults and their families find support, guidance, education, and social programs to help navigate life transitions and continue to be active, healthy, and engaged in the community. Our vision is to create a world where aging adults are respected for their experience and wisdom.



For information on how to join, please contact Virginia Tesser at vtesser@njhcqi.org.

To learn more about our current initiatives, please visit our website at www.njhcqi.org.
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