

TELEHEALTH:

A tool for helping consumers and family caregivers access quality health care

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Real Possibilities



What is Telehealth & How Can It Help Me?

- Clinical services, patient education, provider consultation, remote care, home monitoring
- Consumer-centric
- Reduce wait times, reduce exposure & inclusive of caregivers



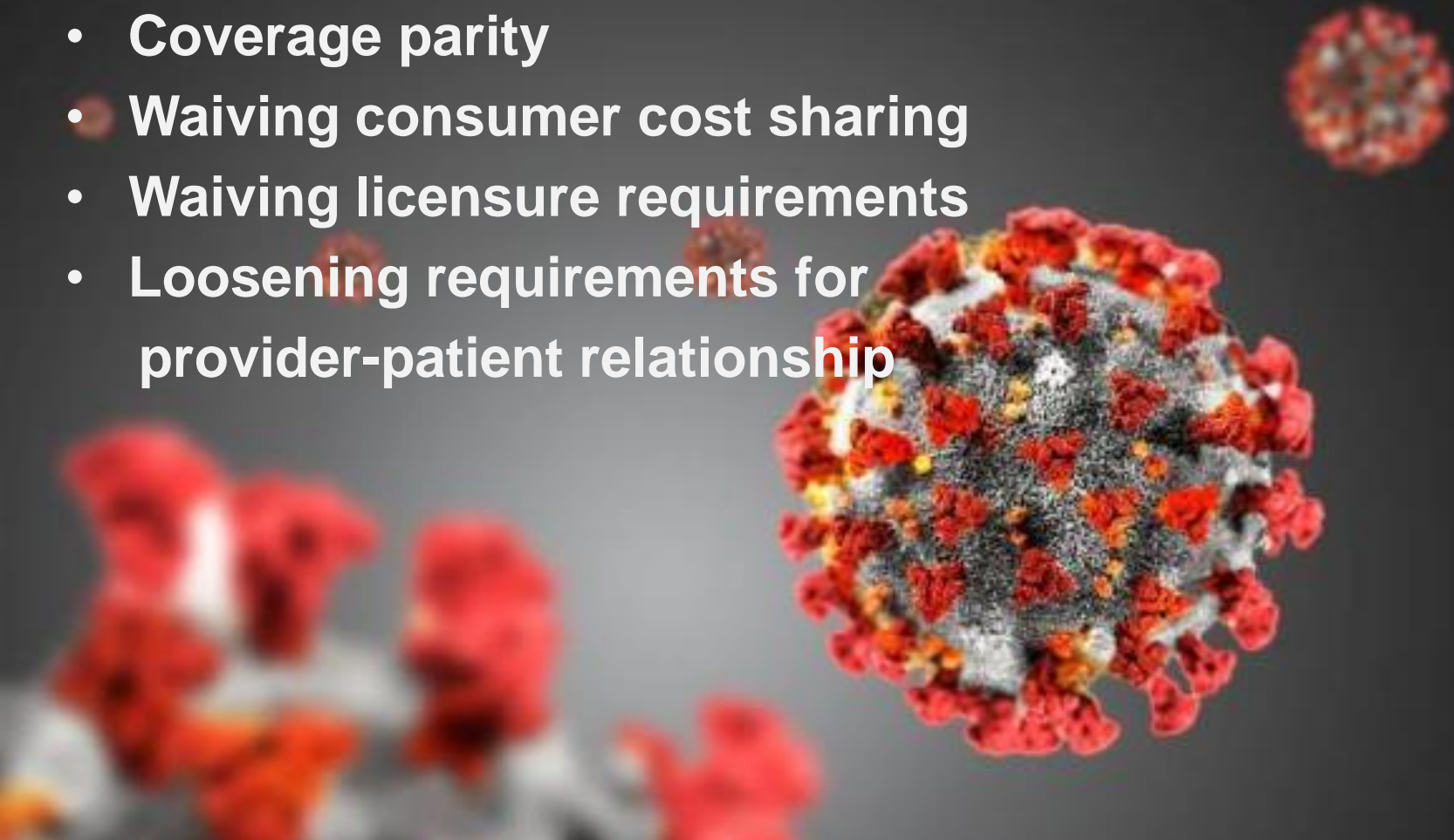
Why is AARP involved?

- Our members use technology to access information about their health.
- Telehealth has great potential for acute care, but also for helping people live in their homes and communities as independently as possible.
- Benefits to family caregivers are huge.

How has COVID-19 impacted the telehealth landscape?

New Jersey

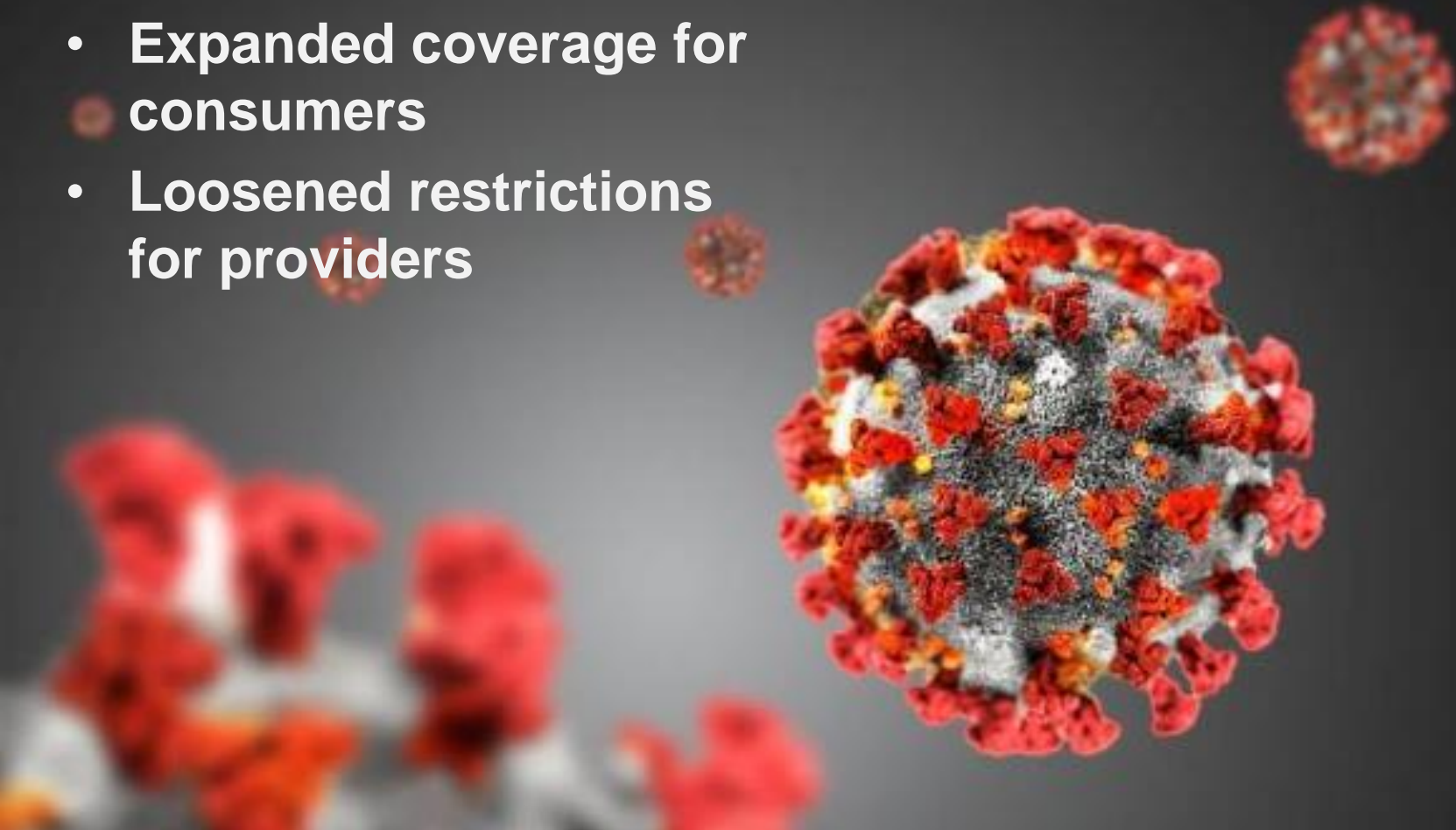
- Coverage parity
- Waiving consumer cost sharing
- Waiving licensure requirements
- Loosening requirements for provider-patient relationship



How has COVID-19 impacted the telehealth landscape?

National

- Expanded coverage for consumers
- Loosened restrictions for providers



Telehealth landscape looking forward



Making permanent the temporary expansions

Expanding broadband

Continuing to remove barriers that limit or prevent accessing care via telehealth

Care2Caregivers Hotline: 1-800-424-2494

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