



NJ-RHAP Provider Access Commitment Pledge

The New Jersey Reproductive Health Access Project (NJ-RHAP) is a project run by the [New Jersey Health Care Quality Institute](#) with support from [Arnold Ventures](#). NJ-RHAP is a statewide initiative created to expand access to the full range of contraceptive options available. The goal of NJ-RHAP is to reduce the policy and payment system barriers that prevent individuals from accessing the contraceptive method(s) they most desire through provider education efforts. The NJ-RHAP Provider Access Commitment Toolkit (NJ-RHAP PACT) is a comprehensive resource for providers (clinical and administrative) on policies, procedures, and best practices for the provision of reproductive health services in New Jersey.

We encourage you to sign this pledge and commit to advancing access to comprehensive, high-quality, and patient-centered reproductive health care in New Jersey. Signing the NJ-RHAP PACT Pledge means that you support and will promote these concepts in your own office setting.

1) Understand and Utilize a Reproductive Justice Lens: I commit to placing an individual's personal bodily autonomy and self-determination at the center of decision-making in all my interactions with patients. I recognize the role that power dynamics and privilege can have within these interactions and will therefore keep the concept of the patient as an expert in their own experience at the forefront. I understand the negative impact that the history of reproductive coercion has had and continues to have on patient experiences and understand the need to prioritize respectful care.

2) Commit to Comprehensive Contraceptive Counseling: I will prioritize comprehensive, patient-centered, and culturally informed contraceptive counseling as an essential component of the provision of contraceptives. I will promote scheduling models that permit sufficient time for comprehensive contraceptive counseling and will utilize a shared decision-making approach to support patients in selecting the contraceptive method of their choice.

3) Support a Team Approach: I will commit to including all members of a care team in the delivery of reproductive health care. I acknowledge that a team approach, with all members working together on shared goals, will optimize care. I will encourage strategies that support this approach, such as consistent and clear communication, team meetings, well defined roles, and encouragement of feedback.

4) Obtain Further Education and Training: I will seek out opportunities to fill gaps in my knowledge about reproductive health, specifically those focused on areas where I lack expertise or that can support my practice and patients. I will stay current on clinical best practices and methods of contraception so I can provide comprehensive services to my patients.





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5) Learn About Insurance Coverage: I commit to increasing my understanding of health care coverage in New Jersey, including free or low-cost services, and the coverage of contraceptive care for various insurers. I will do my best to provide detailed information to patients about potential out-of-pocket costs to help inform their decision-making.

6) Address Billing, Coding and Reimbursement Issues: I will prioritize efficient and effective coding practices that reflect the full scope of services provided to ensure accurate and swift reimbursement of services. In doing so, I will reduce the staff time needed to correct coding errors and will decrease the likelihood that patients face unnecessary costs.

7) Tackle Stocking Challenges: I will be open and engaged in conversations about how to increase access to the full range of contraceptive options within my practice, including opportunities that reduce the need for patients to return to the office or pharmacy for additional visits to receive the contraceptive method of their choice.

8) Value Community Engagement: I recognize the important role that community members bring to improving policies, procedures, and programing. I will engage community members in my efforts to provide education about reproductive health services, seek their input on key decisions, and support community-based efforts that promote shared goals.

Name: _____

Organization: _____

Signature: _____

Date: _____

What's Next? Print this pledge and hang it somewhere you will see every day and in a place that can spark conversation with others about reproductive health access.

For additional resources, as well as the full New Jersey Reproductive Health Access Project Provider Access Commitment Toolkit (NJ-RHAP PACT), please visit: bit.ly/QIResourcesNJRHAP or the Quality Institute website: njhcqi.org.

